WaTech
Washington Technology Solutions

Oversight Transformation

701 Comms & Training Opportunities

August 2023

LEVEL SET

BACKGROUND

As listed in Chapter 475, Laws of 2023 (ESSB 5187), section 701 of the 2023-2025 biennium enacted state budget, state agencies are directed to adopt Agile delivery principles on their Oversight projects effective July 1, 2023.

COMPLIANCE

As Section 701 has been passed by the Legislature and is now law, **there is no waiver process for complying with 701**. See FAQ slide at the end of this deck for more details.

AGILE TRAINING

Given the wide variety of Agile readiness across state agencies, Agile training plans will differ based on an agency's Agile maturity profile. In the following slides, we have listed training opportunities by persona to help support agencies in their Agile journeys. We advise agencies to:
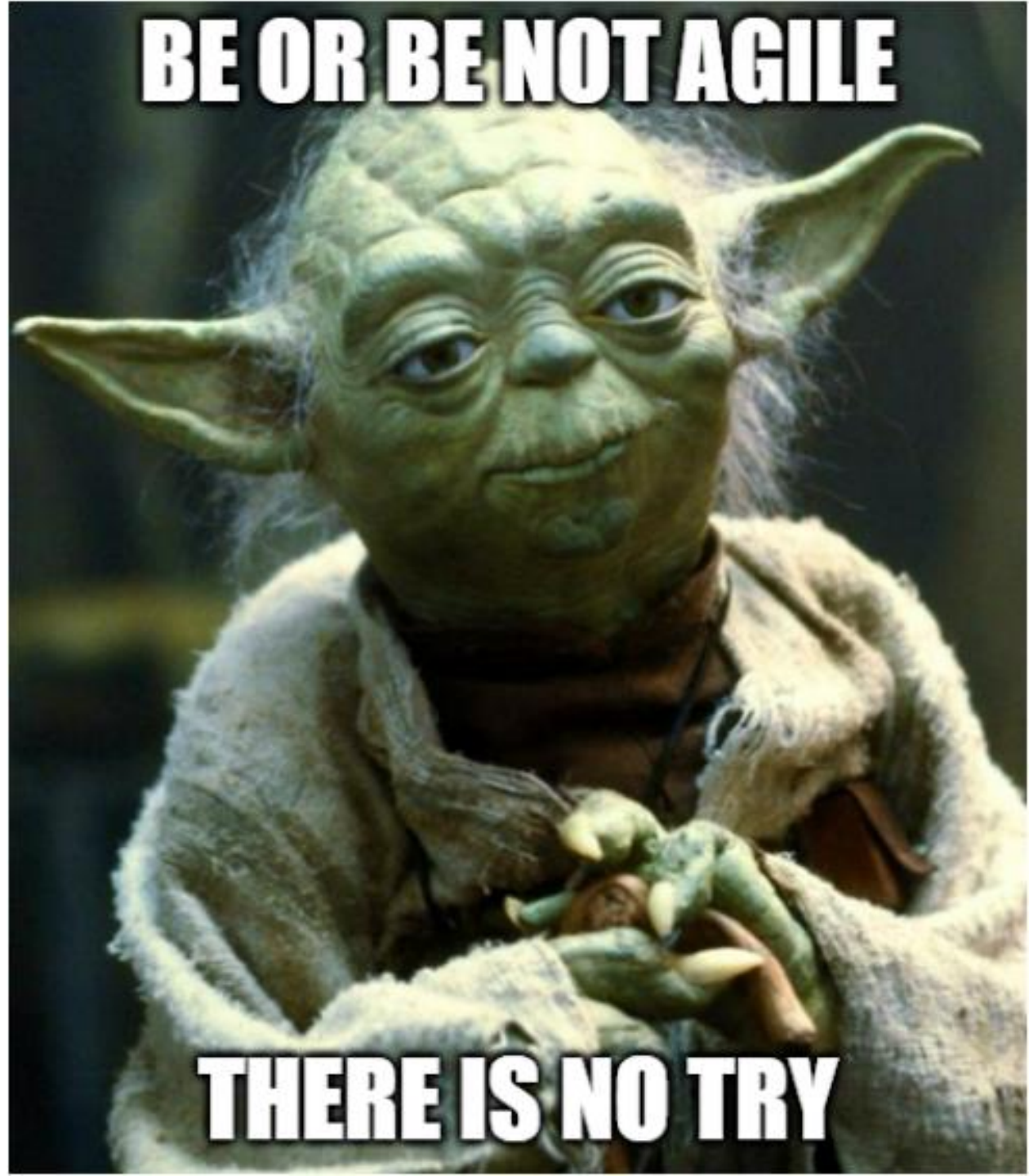
1. Review these slides in detail.
2. Draft an Agile training plan specific to your needs.
3. Work with your assigned OC on 701 compliance.
4. Engage in continuous learning opportunities such as lean coffee sessions, lunch and learns, OC office hours, and Community of Practice events.

FINE PRINT

The training opportunities listed here are based on hypothetical personas and should be treated as general suggestions. To ensure the best fit for your agency and team, we strongly advise following the steps above.
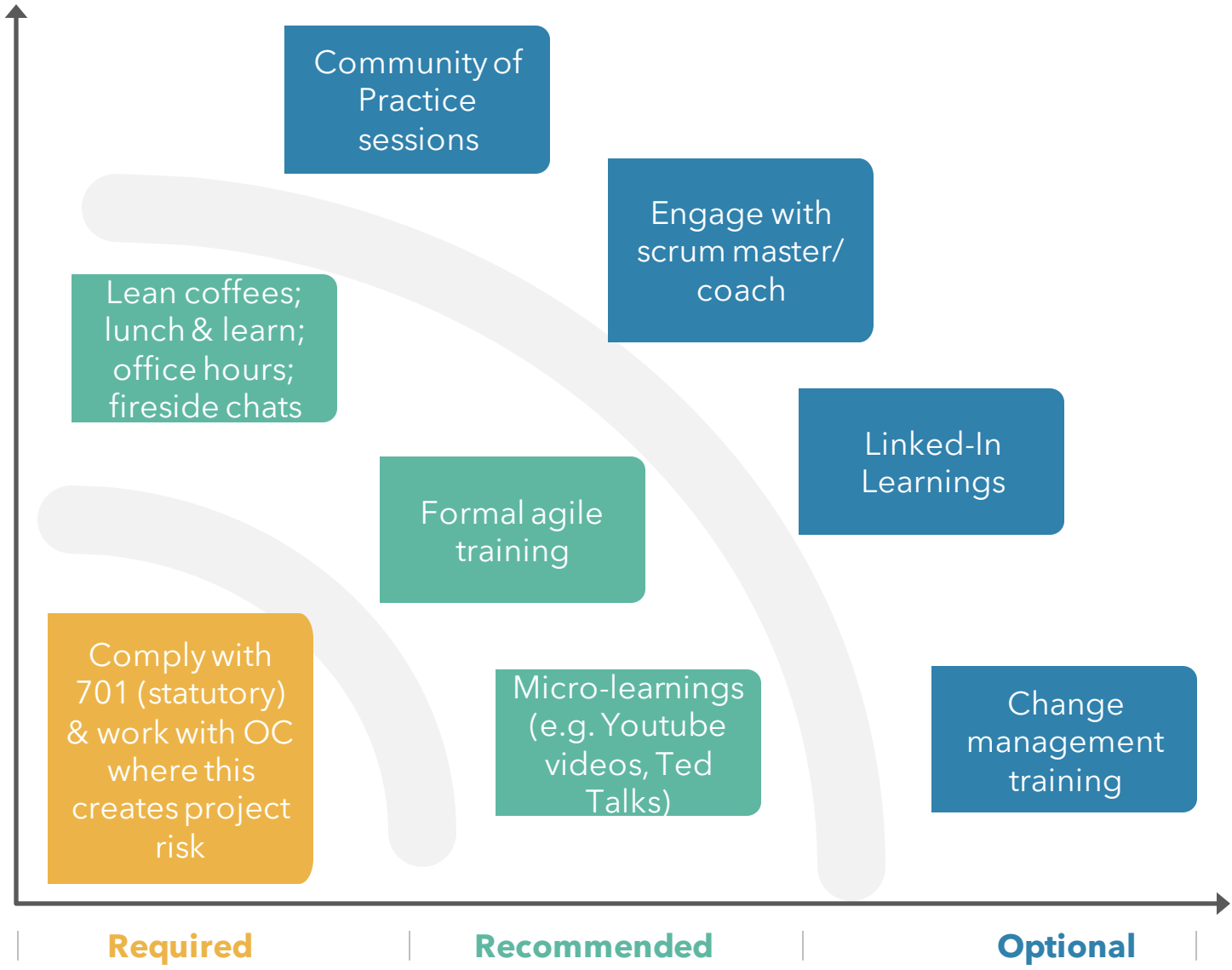
CONTACT

Questions? Email the WaTech Oversight Consultants team here.

CUSTOMER EXPERIENCE JOURNEY

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START

701 Enacted by Legislature

We are here

Building Awareness

All agencies lean into understanding 701, Agile, PM practices and how to align today to the new requirements.

Getting to shared awareness

Engage in Agile training, lunch & learn, open forum sessions and more to begin the journey.

Making it your own

Engage in knowledge transfer, align and take trainings to ensure your agency can deliver on 701 requirements.

Agile in implementation

Ensure your agency aligns processes/systems and adds continuous improvement elements, to adopt the spirit/intent as we define and align together.

Improved Outcomes & Experiences

Compliance/Learnings

Incorporate sprint cycles, regular demos, & other Agile principles in alignment with 701 requirements.

Pulling it together

Consultative support with Business Relationship Manager & Oversight Consultant partners.

TRAINING OPPORTUNITIES

Community of Practice sessions

Engage with scrum master/ coach

Lean coffees; lunch & learn; office hours; fireside chats

Linked-In Learnings

Formal agile training

Comply with 701 (statutory) & work with OC where this creates project risk

Micro-learnings (e.g. Youtube videos, Ted Talks)

Change management training

Required   **Recommended**   **Optional**

THIS ISN'T SO RUFF

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PERSONA: PROJECT MANAGER

BACKGROUND

Chris is responsible for planning and leading aspects of agency IT project management. They oversee the success of an agency's project and is critical to ensuring positive outcomes from interactions among the OCIO, OFM, QA and state agency teams. Chris has been a PM for a long time, is Agile certified, and has strong experience in Agile. They work for a smaller agency and is dialed into the changes.

EXPERIENCE & SCENARIO

- **Agile Experience**
- **PM Experience**
- **SME Experience**

Low   *High*
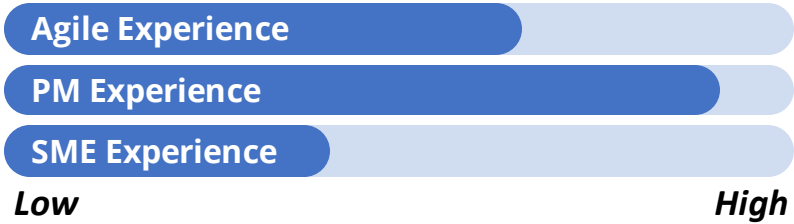
LEARNING GOALS

Chris is ahead of the game as they are familiar with Agile, a certified Scrum Master, and feel ready to run Agile projects. Chris would benefit from sharing learnings and best practices via community events such as lunch and learns, OC office hours, and Community of Practice sessions.

PERSONA: ANALYST/SME

BACKGROUND

Abdul is an analyst/subject matter expert on his projects. They represent agency requirements, goals, and budget oversight needs related to agency projects. This includes accurate accounting coding and setting up agency project budgets to appropriately align with OFM policy and goals. Abdul has been involved in Oversight projects but is newer to Agile.

EXPERIENCE & SCENARIO

Agile Experience

PM Experience

SME Experience

Low   *High*
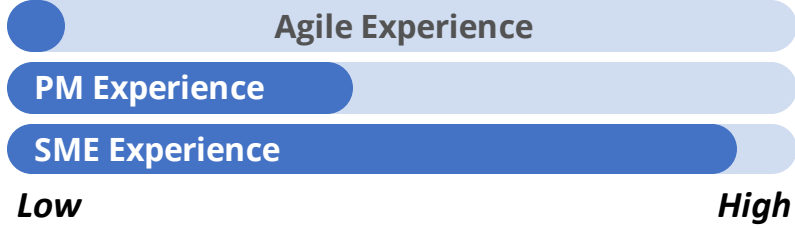
LEARNING GOALS

Abdul may benefit from general Agile trainings, possibly Linked-In or other short videos/trainings, and perhaps attending a lunch and learn or two.

PERSONA: CONTRACTOR/VENDOR

BACKGROUND

Quinn is an outsourced project resource and provides subject matter expertise related to quality assurance for agency IT projects. They bring an independent third party perspective on project risk assessments, offering industry best practices and an overall project governance perspective to IT endeavors throughout state agencies. Quinn is a QA lead with a lot of experience in QA and governance of projects, works with a smaller agency, and has some exposure to agile.

EXPERIENCE & SCENARIO

Agile Experience

PM Experience

SME Experience

*Low*   *High*
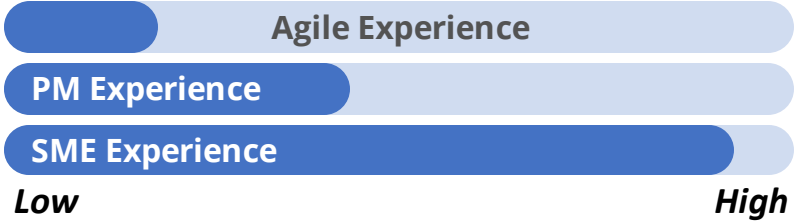
LEARNING GOALS

With Quinn being third Party, it is recommended that they work with their employer to ensure Agile competencies are aligned with 701 requirements and project needs. This may include additional Agile training and resources.

PERSONA: LEADERSHIP

BACKGROUND

A leadership team is an internal group of professionals, including managers and executives, who are responsible for a significant amount of an organization's decision-making processes. They set organizational direction and strategy, build and lead roadmaps of new processes and tools, provide guidance on operational direction, and lead teams to successful delivery.

EXPERIENCE & SCENARIO

Agile Experience

PM Experience

SME Experience

Low   *High*
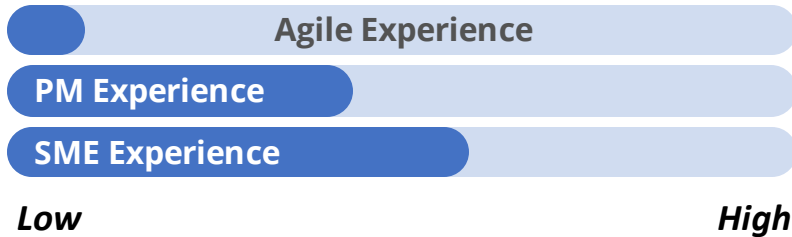
LEARNING GOALS

Leadership would benefit from engaging in general awareness on Agile mindset, manifesto, and general Agile delivery principles. These could include PMI/Scrum Alliance Agile primers, formal change management training, and participating in occasional community events to support shift and growth spaces in their agency.

PERSONA-BASED TRAINING OPTIONS

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#	Training	Project Manager	Analyst/SME	Contractor/Vendor	Leadership
1	What is Agile – McKinsey	X	X	X	X
2	Agile – Project Mgmt Institute	X	X	X	X
3	Beginner's Guide to Agile PM - Adobe	X	X	X	X
4	Agile Project Management – Project Mgmt Institute	X	X	X	X
5	Agile LinkedIn Learnings, Ted Talks, YouTube	X	X	X	X
6	Lean Coffee	X	X	X	X
7	Agile PMO	X			X
8	Agile Change Management – Prosci	X			X
9	Certified Scrum Master Training – Scrum Alliance	X			
10	Lunch & Learn	X	X		
11	OC Office Hours	X	X		
12	Community of Practice	X	X		

FAQs

#	Question	For Discussion
1	Does Section 701 apply to all IT projects that agencies work on?	No, it does not apply to all projects. It does, however, apply to specific IT projects that **either:** **A:** Are directly funded in the IT Pool and listed on the LEAP document located [here](). These projects are funded in section 701; **or** **B:** Are either funded directly to an agency or are funded within your agency budget, and with the proviso that it is "subject to the conditions, limitations, and review requirements of section 701 of this act." **Then** your project must adhere to the requirements in the law. WaTech may, in consultation with OFM, identify additional projects not specifically called out in the budget as subject to the conditions of section 701.
2	When is 701 effective?	July 1, 2023
3	Does it apply to new or in-flight projects?	Both
4	What is the waiver process?	As Section 701 is law, there is no waiver process. Instead, projects subject to 701 are required to follow 701 requirements and work with their OC to document which specific parts of 701 would put the project in jeopardy and why.
5	Section 701 (8) requires agile development methodology with live system demonstration every two weeks – what do I do?	• For in-flight projects: please work with your OC to determine how your project can become compliant with these requirements.
6	Section 701 (9) requires production deployment within 180 days of signed contract – what do I do?	• For new projects: prepare your project plans in accordance with 701 requirements. Once project is in flight, please work with your OC to document your efforts and adjust as needed.
7	Section 701 4.d requires that key project functions deemed critical must be retained by state personnel and not outsourced – what do I do?	