



### Al Impact on Privacy

Katy Ruckle, JD, FIP
State Chief Privacy Officer
Cybersecurity Awareness Month Presentation
October 17, 2023

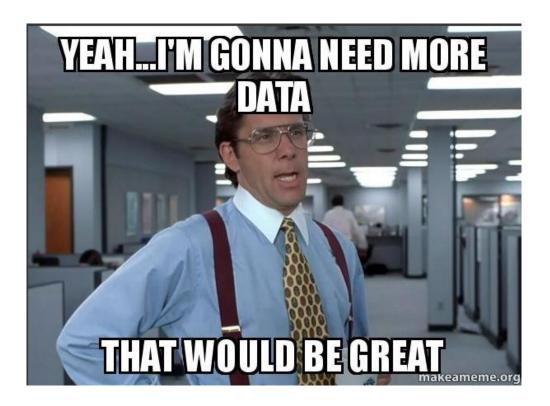


# What are the privacy implications of using Al?



# More data is needed to:

- ✓ Build AI
- ✓ Train AI
- ✓ Maintain Al





#### What is the issue with more data from a privacy perspective?

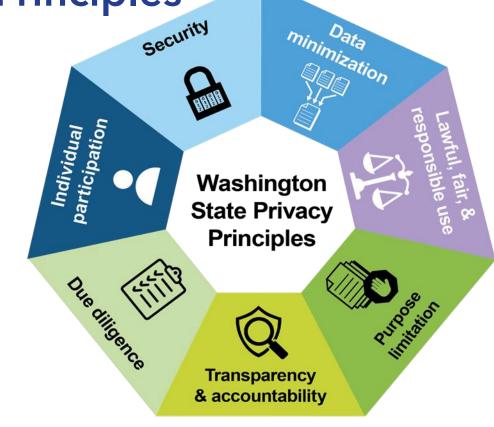
- Risk of
  - Data persistence
  - Data repurposing
  - Data spillovers
  - Data commingling
  - Data integrity





Washington State Agency Privacy Principles

- Lawful, fair, & responsible use
- Data minimization
- Purpose Limitation
- Transparency & accountability
- Due diligence
- Individual participation
- Security

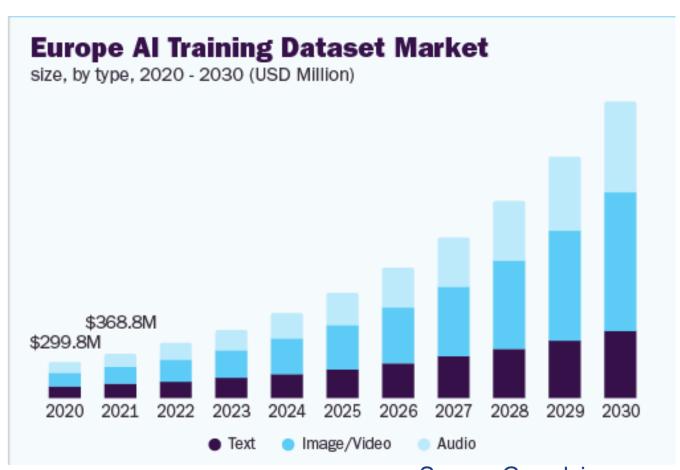


Washington State Agency Privacy Principles



### **Growing demand for Data**

- Application specific training data needed to support machine learning processes
- Data types
  - Text
  - Image/video
  - Audio





## ~37% North America Market Revenue Share

# Europeans Take a Major Step Toward Regulating A.I.

A draft law in the European Parliament has become the world's most far-reaching attempt to address the potentially harmful effects of artificial intelligence.

ARTIFICIAL INTELLIGENCE / TECH / POLICY

#### ChatGPT returns to Italy after ban



Artificial Intelligence Market

#### Privacy considerations for Al Training Data

Where did the training data come from?

Was the training data legally obtained?

Data being used as a proxy for something else?

What are the consequences?

# The FTC's biggest AI enforcement tool? Forcing companies to delete their algorithms

Algorithm disgorgement requires companies to remove products built on data they shouldn't have used in the first place.

#### Has this happened?



Artificial Intelligence FTC COPPA Settlement Requires **Deletion of Children's Personal** Information and "Affected Work Product"

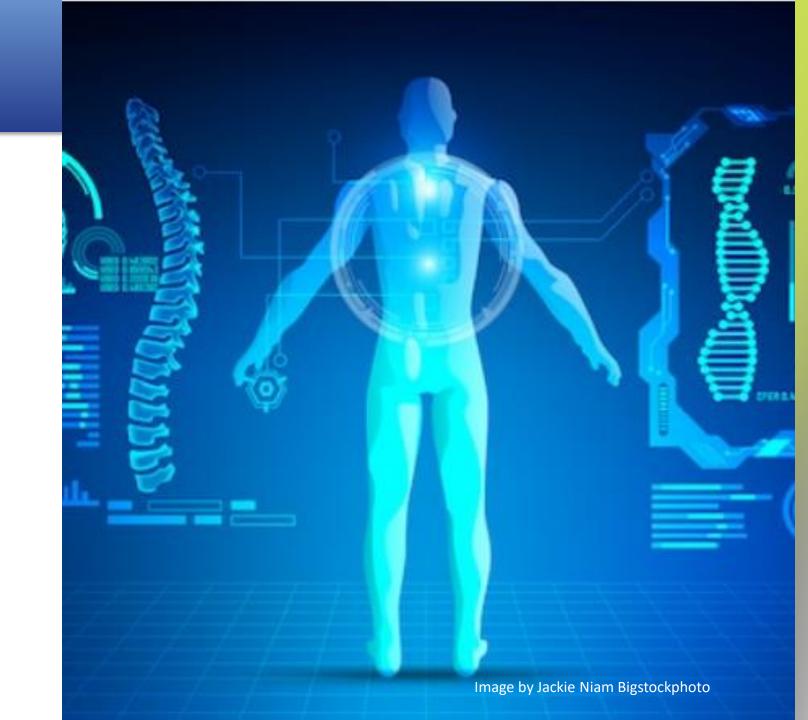


What are other issues with more data from privacy perspective?



### **Collection of Sensitive Data:**

- Biometric Data
- Health Data
- Location data
  - Vast amounts of data processed without knowledge or consent



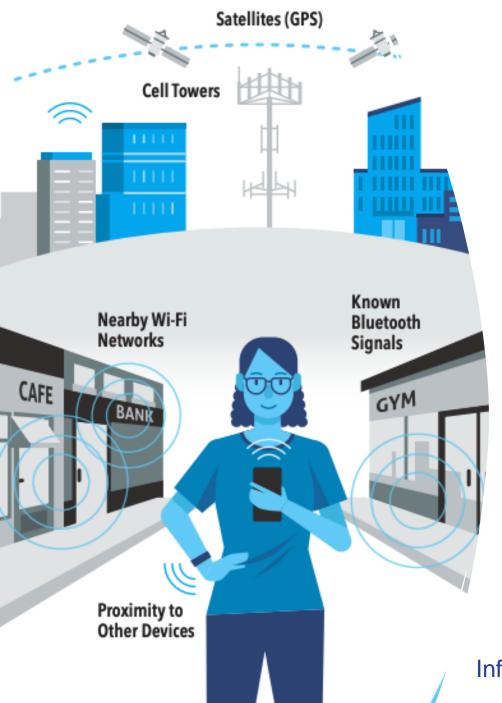


#### Types of biometric data

- Facial geometry
- Fingerprints
- Hand
- Retina or iris scan
- Voiceprints
- DNA

- Keystroke patterns
- Gait patterns
- Vein patterns
- Ears
- "measurement or technological processing of an individual's physiological, biological or behavioral characteristics"

RCW <u>19.373</u>



#### Location Data

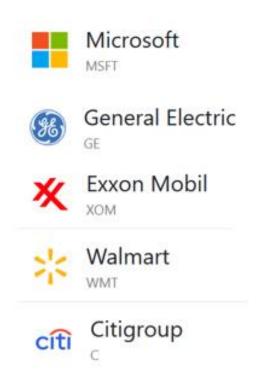
- Risk of Location Datasets
  - Proximity to signals
  - Precision and Accuracy
  - Persistency and Frequency
  - Sensitive locations

Infographic: Future of Privacy Form

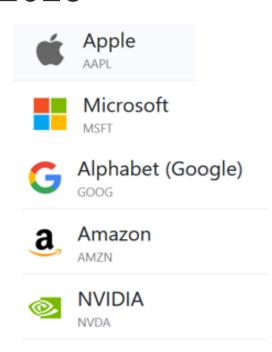


#### Top 5 U.S. Companies by Market Cap

• 2003



• 2023





# Where does this lead?

#### Surveillance

- Al Powered
  - Web Scraping
  - Data Mining
  - Workplace monitoring
  - Location tracking
  - Object recognition





#### Proactive Real Time Security?

#### Madison Square Garden Uses Facial Recognition to Ban Its Owner's Enemies

MSG Entertainment, the owner of the arena and Radio City Music Hall, has put lawyers who represent people suing it on an "exclusion list" to keep them out of concerts and sporting events.





South Florida police quietly ran facial recognition scans to identify peaceful protestors. Is that legal?



#### Web Scraping

- Clearview AI Scrapped billions of photos from the internet
  - Contracts with law enforcement
  - 1000s of police dept.
  - Homeland Security
  - FBI
  - Armed Services

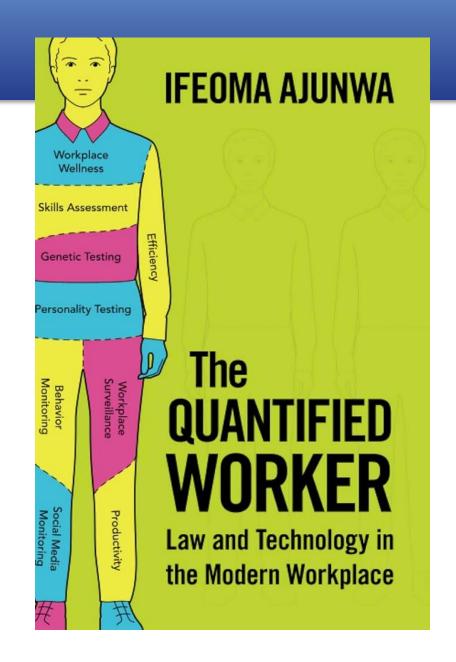




#### Workplace Surveillance

- Regulation?
- Bargaining?







#### Risks of discrimination and bias

- Discrimination: Al can reinforce existing prejudices and discrimination in society
  - Gender
  - Race
  - National origin
  - Class

- Bias: Al can lead to biased Decision-Making:
  - Healthcare
  - Housing
  - Employment
  - Education





#### **Al and Identity Verification**

- Identity risk scoring
  - Age verification
  - Document & Selfie Verification
  - Fraud detection
  - Synthetic fraud
  - Watchlist Screening & Monitoring



#### **Government Use Cases**

#### **TEXAS LEGISLATURE 2023**

### DPS sent at least 3,000 driver's licenses to organized crime group targeting Asian Texans

A Chinese crime operation bypassed the password clues of Texas.gov by using stolen identity information to fraudulently obtain replacement driver's licenses.

STATE OF OHIO – TRANSFORMING DELIVERY OF HEALTH & HUMAN SERVICES THROUGH ROBOTICS PROCESS AUTOMATION



#### Al Use Case in Washington

Washington to combat wildfire threats with artificial intelligence technology

The new pilot program will enable early detection and monitoring to provide better data on wildfires as they emerge.

How artificial intelligence is helping Washington state fight wildfires

DNR engages AI firm to assist firespotting



By KIRO 7 News Staff
September 07, 2023 at 2:01 pm PDT

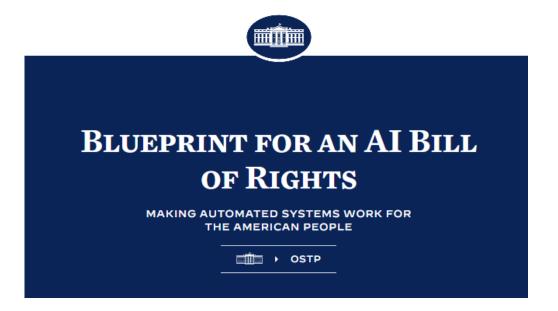




# How did Al become a privacy issue?



#### What are the rules?



#### EXECUTIVE DEPARTMENT STATE OF CALIFORNIA

#### **EXECUTIVE ORDER N-12-23**

**WHEREAS** the State of California is a global leader in innovation, research, development, human capital, and entrepreneurship; and

**WHEREAS** Generative Artificial Intelligence ("GenAl") represents a significant leap forward in technology, by generating novel text, images, and other content, which will transform the way that the State and the world conduct business and serve the public; and

WHEREAS GenAl has the potential to catalyze innovation and the rapid development of a wide range of benefits for Californians and the California economy, such as advances in medicine, wildfire forecasting and prevention, and climate science, and to push the bounds of human creativity and capacity; and



Artificial Intelligence Risk Management Framework (AI RMF 1.0)



#### **Self Regulation?**

### Empowering responsible Al practices

We are committed to the advancement of AI driven by ethical principles.





# Responsible Al practices

The development of AI has created new opportunities to improve the lives of people around the world, from business to healthcare to education. It has also raised new questions about the best way to build fairness, interpretability, privacy, and safety into these systems.



# Transform responsible AI from theory into practice

Promoting the safe and responsible development of AI as a force for good



#### Data Privacy is a Value Embraced by Responsible Al



But that's not all...



#### Questions

privacy@watech.wa.gov