

Enabling a Mobile Workforce



ETS transforms workplace efficiency with campus Wi-Fi system

As popular mobile devices begin to outnumber traditional computing devices, state employee demands for anytime, anywhere access to state network resources are increasing. Eager to help meet current and future needs, Enterprise Technology Solutions, a division within Enterprise Services, worked with Consolidated Technology Services (CTS) to deploy a Wi-Fi system across the Capitol Campus in the buildings for which they provide IT Support.

A Typical Day...

A typical day for mobile-enabled state employee could start with them working at their desk in the morning. Throughout the day, they move from conference room to conference room and return to their desk in the afternoon. Having anytime, anywhere access to state network resources allows our customers to continue working in real time without the limitation of a physical cable network.

Using Virtual Private Networks (VPN), state employees can use the Wi-Fi system to instantly and securely access resources on the Secure Government Network (SGN). At the same time, contractors, vendors and business partners can use the same Wi-Fi system to access the public Internet. The centralized Wi-Fi system meets the needs of many, reducing the need for duplicative systems.

Benefits

- Equips customers and state employees with a flexible and collaborative “work anywhere” environment.
- Provides a robust wireless platform that enables the use of mobile technologies such as tablets and smartphones.
- Enhances productivity for state employees, customers, vendors and contractors by having anytime, anywhere access to network resources.
- Centralizes management and monitoring of network infrastructure hardware.
- Reduces hardware support and maintenance costs.



In 2013, Wi-Fi ready tablets and smartphones outsold traditional computing devices such as desktop and laptop computers. ETS is ready for the changing shift with the investment in its Wi-Fi system.