



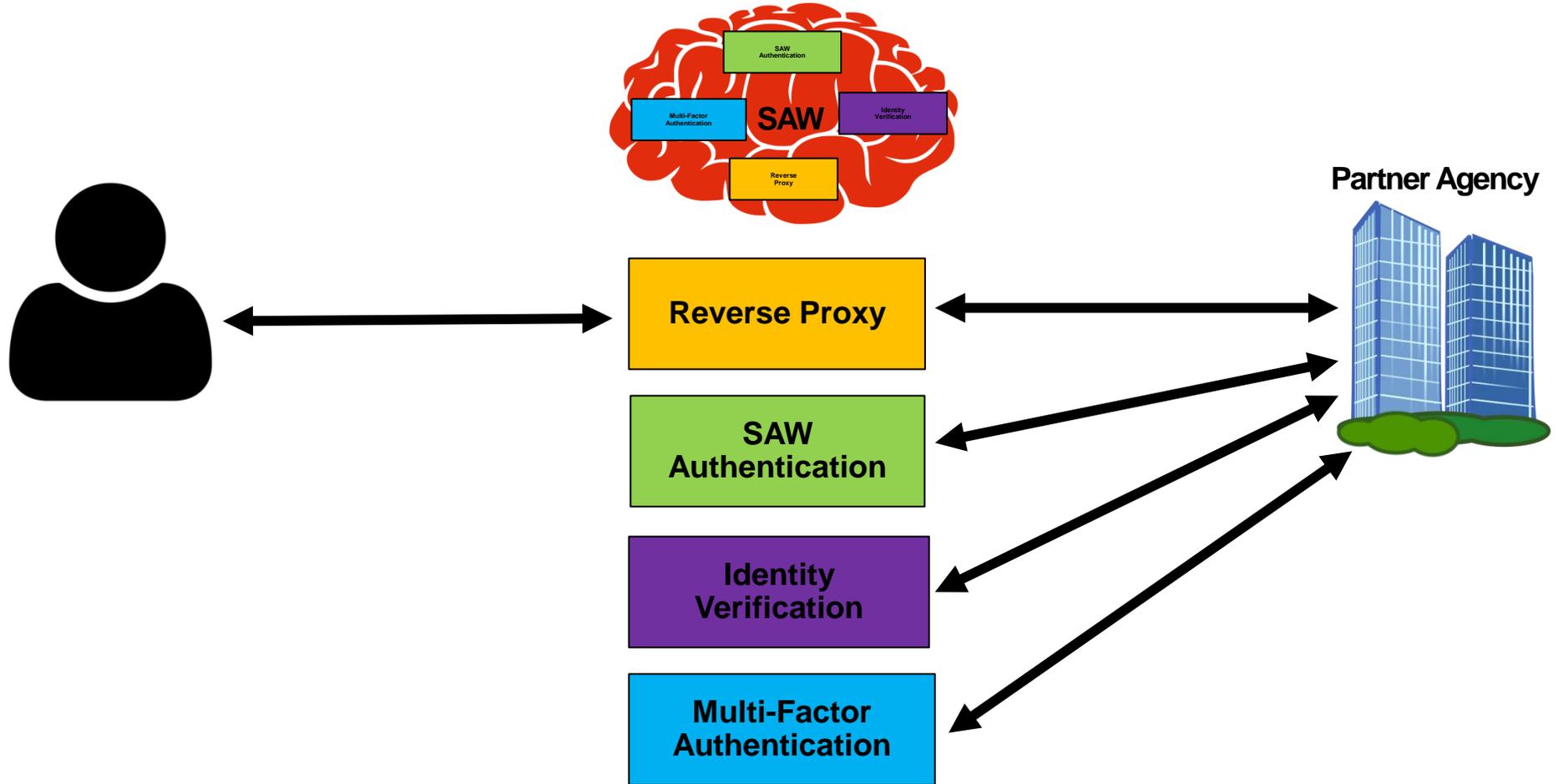
"the consolidated technology services agency -RCW 43.105.006"

SecureAccess Washington Infrastructure Upgrade Project Update & Testing

Presented by CC Kermen
September 12, 2016



Future State



SAW Infrastructure Upgrade Project Timeline



2015

2016

- SAW Test Migration completed August 15
 - User testing and modifications underway
- SAW Production Go-Live scheduled for September 26
 - Production configuration and implementation underway
 - User testing expected through October 17
- SAW Production Migration scheduled for November 1
 - No outage or degradation expected
- SAW Quincy DR capability expected available by November 1
 - Configuration and implementation underway and will match OLY capabilities except for RSA MFA

Published Tech Bulletins

July 15, 2016 - [SecureAccess Washington® Infrastructure Upgrade – Action Required \(TB 11.1.253\)](#)

August 2, 2016 - [SecureAccess Washington® Infrastructure Upgrade – Test Environment Migration \(TB 11.1.256\)](#)

August 23, 2016 - [SecureAccess Washington® Infrastructure Upgrade – Production Environment Migration \(TB 11.1.255\)](#)

August 23, 2016 - [SecureAccess Washington® Infrastructure Upgrade – Production Environment Go-Live and Testing \(TB 11.1.257\)](#)

WaTech Technical Bulletin 11.1.253

Service Notification: SecureAccess Washington® Infrastructure Upgrade - Action Required

What is happening?

WaTech is in the process of upgrading the SecureAccess Washington® (SAW)/ SecureAccess Washington® Agency Portal (SEAP) platform to the latest version. This upgrade will occur by building new test and production infrastructure and will not impact the current SAW/SEAP environment. Once the deployment of the new infrastructure has been completed, current customers will be migrated to the new platform.

When is this happening?

The test and production infrastructure is currently being deployed. The migration to the new infrastructure is expected to be completed and the new version of SAW will be live by October 31, 2016.

Why is this happening?

This upgrade will provide security enhancements and other technical improvements, including support for TLS up to version 1.2.

Who will this impact?

This upgrade will impact current customers of SAW/SEAP.

How will this impact me?

The upgrade will occur by building new test and production environments and migrating existing SAW/SEAP users from the existing environment. The migration will result in the current and new environments operating in parallel. The cutover to the new environment will then occur with minimal outage, after which the previous environments will be sunset. The cutover to the new environment will not require customer involvement beyond testing and verification.

WaTech requests current SAW/SEAP customers update their firewall rules to support the new infrastructure being deployed. Adding these firewall rules will not impact the current customer environments, but allow WaTech to complete the deployment of the new infrastructure. No changes should be made to existing firewall rules.

WaTech will release subsequent alerts in advance of any planned outages, post upgrade testing, and removal of firewall rules required. If you are a current customer of SAW/SEAP, please contact the service owner, Chawntain Kermen, at chawntain.kermen@watech.wa.gov or the project manager, Senthil Masilamani, at senthil.masilamani@watech.wa.gov for details about the firewall rule additions to be made.

WaTech Technical Bulletin 11.1.256

Service Notification: SecureAccess Washington® Infrastructure Upgrade - Test Environment Migration

What is happening?

WaTech is upgrading the SecureAccess Washington® (SAW)/ SecureAccess Washington® Agency Portal (SEAP) platform to the latest version. This upgrade consists of building new test and production infrastructure. The deployment of the new Test Environment platform is complete, and customers who have Test applications on the old Test Environment platform will be migrated to the new Test Environment platform.

When is this happening?

Monday, August 15, 2016 from 7:00 pm to 10:00 pm

Why is this happening?

This upgrade will provide security enhancements and other technical improvements, including support for TLS up to version 1.2.

Who will this impact?

This upgrade will impact current customers of SAW/SEAP who utilize the Test Environment.

How will this impact me?

WaTech requests SAW/SEAP customers update their firewall rules as previously advised in [Technical Bulletin 11.1.253](#) in order to ensure their Test applications can connect to the new Test Environment platform. No other changes should be made to existing firewall rules. WaTech will release subsequent alerts in advance of any planned outages for the Production Environment migration and removal of firewall rules required.

Customers may experience intermittent connectivity while Test applications are migrated to the new Test environment. Any issues or concerns experienced after the migration is complete should be reported to the WaTech Service Desk.

WaTech Technical Bulletin 11.1.255 **REVISED**

Service Notification: SecureAccess Washington® Infrastructure Upgrade – Production Environment Migration (Revised)

What is happening?

WaTech is upgrading the SecureAccess Washington® (SAW)/ SecureAccess Washington® Agency Portal (SEAP) platform to the latest version. This upgrade consists of building new test and production infrastructure. The deployment of the new Production Environment platform is nearing completion, and customers who have Production applications on the old Production Environment platform will be migrated to the new Production Environment platform.

When is this happening?

Tuesday, November 1, 2016 from 6:00 am to 8:00 am

Why is this happening?

This upgrade will provide security enhancements and other technical improvements, including support for TLS up to version 1.2.

Who will this impact?

This upgrade will impact current customers of SAW/SEAP who utilize the Production Environment.

How will this impact me?

WaTech requested SAW/SEAP customers update their firewall rules as previously advised in [Technical Bulletin 11.1.253](#) in order to ensure their Production applications can connect to the new Production Environment platform. No other changes should be made to existing firewall rules. WaTech will release a subsequent alert in advance of any removal of firewall rules required.

Customers may experience intermittent connectivity while Production applications are migrated to the new Production environment. Any issues or concerns experienced after the migration is complete should be reported to the WaTech Service Desk.

Questions?

WaTech Technical Bulletin 11.1.257

Service Notification: SecureAccess Washington® Infrastructure Upgrade – Production Environment Go-Live and Testing

What is happening?

WaTech is upgrading the SecureAccess Washington® (SAW)/ SecureAccess Washington® Agency Portal (SEAP) platform to the latest version. This upgrade consists of building new test and production infrastructure. The deployment of the new Production Environment platform is nearing completion, and WaTech will make the environment available for customers to test their Production applications.

When is this happening?

Monday, September 26, 2016 from 6:00 am to 8:00 am.

Why is this happening?

This upgrade will provide security enhancements and other technical improvements, including support for TLS up to version 1.2.

Who will this impact?

This upgrade will impact current customers of SAW/SEAP who utilize the Production Environment.

How will this impact me?

WaTech requested SAW/SEAP customers update their firewall rules as previously advised in [Technical Bulletin 11.1.253](#) in order to ensure their Production applications can connect to the new Production Environment platform. No other changes should be made to existing firewall rules. WaTech will release a subsequent alert in advance of any removal of firewall rules required.

Customers who have Production applications on the old Production Environment platform should test their applications in the new Production Environment platform and report any issues to the WaTech Service Desk by Monday, October 17, 2016.

Questions?



Questions & Comments