Virtual Private Network (VPN)

Remote access for your mobile employees or branch offices

What is it?

Virtual Private Networks (VPNs) use the Internet to carry encrypted data between distant locations and an organization's main network.

WaTech offers User VPN Services, Office VPN Services, and Site-to-Site VPN Services. User VPNs can provide mobile workers secure access to your agency's network from any location on any state-owned computer via the Internet. Office VPNs provide a secure, cost-effective way to connect small or branch offices to your agency's main network. Site-to-Site VPNs allow specific servers, networks, or subnets to connect to other state-owned servers, networks, or subnets over a secured VPN channel.

How does it work?

User VPNs use the remote computer's browser (e.g., Internet Explorer, Firefox, or Chrome) to establish a Secure Sockets Layer (SSL) VPN connection to your agency network. User authentication is provided by RSA SecurID® tokens. There is no need to install special software.

Office VPNs use a locally provided internet connection and a WaTech-provided VPN device to connect small or branch office networks to your agency's main network.

Site-to-Site VPNs use the remote site's network infrastructure to connect to WaTech's VPN infrastructure. Although more complex to set up, Site-to-Site VPNs are a high-performance, highly secure alternative to direct telecom circuit connections. Site-to-Site VPNs are often used to connect specific state resources to outside organizations, such as vendors or federal agencies. For example, a health services agency might need to share mainframe data with the Center for Disease Control or the National Institutes of Health.

What is the cost?

Dedicated reserved resource pool is billed using a fixed monthly rate based on the amount of allocated resources, also with a monthly maximum.

Both models require a one-time, new agency customer set-up fee of $700.

User VPN Services	
One-time Setup Fee (for initial agency setup)	$180 one-time fee at service initiation
Monthly User Fee	Hardware Token=$17.45 per month Software/Mobile Token=$9.00 per month Certificate*****=$6.00 per month *****This option currently only supports Citrix and Juniper SSL VPN and is only available to domain-joined, state-owned workstations.

Features

- WaTech offers both small (2-10 employees) and large (11-250 employees) branch office VPN service.

Benefits

- User VPNs provide mobile workers access to the agency's network from any location on any computer via the Internet

- User VPNs require no special software and are customized to meet each agency's specific needs.

- VPNs are very cost effective because they use the public Internet instead of dedicated telecom circuits, but agency data is still secure because it's encrypted in transit.

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Resource	
One-time Setup Fee (for initial agency setup)	$180 one-time fee at service initiation
Branch Office VPN Service Monthly Fee (Addresses Used, Customer/WaTech-owned Equipment)	16 - $185 / $250 per month 32 - $300 / $400 per month 64 - $370 / $500 per month 255 - $600 / $600 per month
Site-to-Site VPN Service Monthly Fee	$185 per month

A one-time setup for each instance of a new Site-to-Site (IPsec tunnel) is billed once the tunnel is up and running. That is $180; monthly fee for the service is $185.

No setup fees for SSL VPN.

What are the basic requirements?

Customer agencies must be willing to enter into a Master Service Agreement. Also, Office VPN Service customers must have a connection to the State Government Network (SGN) or Intergovernmental Network (IGN).

How do I get started?

It's easy! Once you've confirmed you meet the basic requirements, download and complete the Customer Interest Form at *http://watech.wa.gov/sites/default/files/servicecatalog/cts-cloud-cust-interest-form.docx*, then forward it to the WaTech Service Desk at *servicedesk@watech.wa.gov* to open a Customer Service Request Ticket. Our experts will contact you for a consultation, then take it from there!

Find out more!

For more information on WaTech's products and services, check out our Service Catalog at:

http://watech.wa.gov/solutions/it-services

WaTech Support Center

Washington Technology Solutions

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