

CTS Advisory Council

September 5, 2012
1500 Jefferson Street
Olympia, Washington

Welcome/Introductions

Christy Ridout, Consolidated Technology Services (CTS), provided an overview of the agenda.

Attendees: Sue Langen (DSHS), Cathy Munson (LSC), Bob Lanouette (LNI), Dan Mercer (CTS), Mike McVicker (ESD), Grant Rodeheaver (WDOT), Ron Seymour (DFI), David Sorrell (DOR), Dawn Tatman (DES), and Rob St. John (CTS)

Guests: Agnes Kirk (CTS), Wendy Huff (CTS), Lance Calisch (CTS), and Mark Dougherty (CTS)

Shared Security Services

Agnes Kirk (CTS) provided an overview of the Shared Security Services:

1. Logging and Monitoring
2. Education and Awareness
3. Antivirus
4. Vulnerability Management
5. Forward Proxy

Council members liked the Education and Awareness training and noted that it was a good investment. This service will be available in October.

Ron Seymour (DFI), David Sorrell (DOR), Sue Langen (DSHS), and Mike McVicker (ESD), would like a preview of the Education and Awareness service. Agnes Kirk (CTS) will schedule.

DOT is in the process of completing a comparison of Forefront antivirus software and other products. The objective of the assessment is to determine cost vs. functionality and risk. CTS has completed a similar assessment. Grant Rodeheaver (WSDOT) will share WSDOT's Antivirus formal analysis when the work is completed. The target date is December 2012.

Council members would like additional information about the services to include the list of products, the high-level functionality – what the service will provide and what roles CTS and agencies will perform. A suggestion was to fashion the research into a Gartner like matrix. Agnes Kirk (CTS) will

provide the additional information.

The Shared Security Services will be included in a single decision package. The cost of providing the services will be recovered using an allocation model across the enterprise. Next steps include presenting Shared Security Services at a CIO Forum.

**ActiveSync Mobile
Messaging Service**

Lance Calisch (CTS) provided an overview of the ActiveSync Mobile Messaging Service issues. The two related issues are vendor (carrier) deployment of device OS upgrades and turnaround for testing new or quarantined devices.

Council members discussed the service issues and agreed that distributing the testing of devices (option 3) is the best approach. There was also agreement that the number of agencies who would be involved in the testing would be limited to increase the confidence in test results and quality.

A recommendation was made to post the results of tests that are conducted so agencies can access them.

In order to implement distributed testing, a workgroup will convene to develop an approach. The results will be reviewed by the Advisory Council and WACIRC.

A primary goal is to get a process in place quickly and adjust it as needed.

CTS will convene a workgroup to develop a recommended process for distributed testing. Department of Transportation (DOT), Department of Enterprise Services (DES), Department of Social and Health Services (DSHS) and Department of Labor and Industries (LNI) and Department of Employment Security (ESD) agreed to participate. Lance Calisch (CTS) will contact these agencies to identify participants for the ActiveSync Distributed Testing Workgroup. Lance Calisch (CTS) will schedule the Workgroup meeting within the next two weeks.

Agnes Kirk (CTS) followed up on a question about the status of mobile data management. An RFI is being finalized.

Action Items

A preview of the Education and Awareness service will be scheduled.

Grant will make the WSDOT's Antivirus analysis available to Council members by years end.

Agnes will provide the additional requested information on Security Services by the week of September 24th.

The mobile device compliance-testing matrix will be sent to the Council members.

Lance Calisch (CTS) will schedule the ActiveSync Distributed Testing Workgroup meeting.

Next Meeting

October 3, 2012
Conference Center Room 2331
1500 Jefferson Street
Olympia, WA