



Background

The original Service Inquiry (see attached) was presented in October 2012. Agreement was reached to proceed to a High-Level Design.

New Findings

The High-Level Design (see attached) turned up – and solved – some interesting technical challenges; specifically how to sync to another forest with the same root name (LSC also uses WA.LCL).

It also brought a more detailed understanding of:

- potential infrastructure tweaks that would be required of participating agencies
- specific actions that CTS and agency Active Directory administrators would need to perform.

However, it did not uncover anything to fundamentally change the level of effort or cost estimates.

Financials

Although detailed rates work is not done until a Detailed Design is completed as part of a project, some 'quick math' is possible at this time.

The projected five-year costs work out to about \$6,000 per month. These costs could be apportioned to customers along one of several scenarios:

- 1) Invoice existing EAD customers. Since they are charged by FTE, this would work out to about \$.13 per FTE. However, as EAD customers already have the GAL, they would not gain any new functionality at this time. As mentioned in the High-Level Design, there is potential to implement other features of FIM which may add value at a later time.
- 2) Invoice non-EAD customers who wish to participate. The \$6,000 per month cost could be divided by the number of participating non-EAD agencies or by FTEs therein.
- 3) Invoice both groups. Again, the approximate \$6,000 per month could be divided by either number of participating agencies or by FTEs.

Next Steps

CTS could proceed with a FIM Project, should there be sufficient interest.