
11/18/09

Public Government Network (PGN)

Primary purpose

To provide secured and unsecured Internet Access. The Department of Information Services (DIS) provides Internet services for State agencies and other eligible customers to provide public web services on the Internet

Global Virtual Network

For government and educational users, the Internet is an invaluable resource. It offers easy-to-use, near instant communications via e-mail, file and data transfer, video and even voice. The World Wide Web (WWW) is one of the services available to nearly all Internet users. The enormity of its reference resources are due in part to the number of computers it connects together: the number of web pages and websites that nearly any user can access is in the range of many, many millions. And, that number continues to grow.

Interact with Government

The Internet is a way citizens interact with Government. It allows citizens to access individualized government services through portals and Web sites, improving service and cutting costs. The Internet provides a single, citizen-friendly point of access to a range of government departments and agencies and the services they offer. This not only cuts costs and reduces time-wastage, it's also extremely easy to use. Citizens can submit building plans, apply for licenses, view community information, pay their taxes, and much more.

The Internet also allows for Government maintain operations in the event of a loss of normal business operations. It allows for Government employees to use DIS security solutions for safe and secure access, from any location, to online information and services via the Internet. Through the combined use of PGN, Security, and other DIS services, employees can access e-mail systems, access specific applications, access the organization network – all network drives, administration, etc, and attend online meetings between workgroups, management teams, Emergency Operation Centers, and more.

Services

Because of the high demand for Internet services, DIS has developed extensive contracts for Internet services. The vendors offer eligible users throughout Washington a wide range of Internet circuits, at speeds and bandwidth to suit nearly any need, and connections that offer cost-effective, safe, and reliable Internet service.