

Service Announcement

August 20, 2015

TO: WaTech Shared Services Email Customers
Other Interested Parties

FROM: Lance Calisch, Manager
Messaging Services

SUBJECT: Update: Shared Services Email 2013

What's happening?

WaTech is deferring the purchase of Exchange and Vault hardware upgrades for 90 days. The project schedule will be updated once hardware purchase plans are confirmed.

Why is this happening?

WaTech in collaboration with several customer agencies has engaged Microsoft Consulting Services to outline options for an Office 365 tenant design. The results of this engagement are due by the end of August 2015.

What's next?

Following review of these results, WaTech, in coordination with impacted customers, will determine a future strategy for our Shared Services Email (SSE) service. A decision regarding the on premise upgrade will be made in alignment with this strategy.

Additional information regarding this announcement will be provided to impacted customers as needed.

For questions or comments, please contact Lance Calisch, 360-407-8914, or the CTS Service Desk, 360-753-2454.