

Agency: 163 Consolidated Technology Services (WaTech)

TAB – E – Risk Management

Agency Mission

Central Service Model Fund Split Information

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2017-19 Biennial Budget

Section 13.5 Risk Management and Self Insurance Premiums

The Agency's budget request addresses several areas of risk that will have to be managed in the 2017-19 biennium using LEAN and Enterprise Risk Management Principles:

Recruiting and Retaining Appropriate Workforce

Due to pressures from the private sector IT market, recruiting and retaining skilled IT staff is challenging for all agencies. WaTech is particularly burdened by this in the specialties of network and application security. Identity Management and Network Security are a continual focus of the agency.

Network Security

Security risks and costs increase exponentially as agencies move applications and data to private sector IT cloud service providers. The security risks and costs are not always immediately apparent as agencies attempt to migrate. It is usually after an agency has committed to the service and begun migration that these problems reveal themselves. WaTech's budget request seeks to avoid these problems on an enterprise scale.

Inefficient and Duplicative IT Expenditures Across the Statewide Enterprise

As State government expenditures on IT services continue to grow, the importance of oversight grows as well. IT procurement and contracting are more and more a matter of legal and business issues as much as technology issues. A consistent approach to IT procurement and contracting will help reduce the risk of duplicative spending and spending that is outside, or even counter to, the IT policies of the state.

Agency: 163 Consolidated Technology Services (WaTech)

Agency Description:

Consolidated Technology Services (WaTech) was established July, 2015 by combining Consolidated Technology Services, the Office of the Chief Information Officer, and DES-Enterprise Technology Solutions. It is the state's centralized provider and procurer of IT services that have a business case of broad use, uniformity, scalability, and price sensitivity to aggregation and volume. The agency provides services and products across ten core areas of focus: Identity Management, Network/Telephony, Office & Desktop Productivity, Web Hosting & Development, Computing & Storage, Data Center Hosting, Applications Development & Operations, Data Management & Business Intelligence, Product & Desktop Support, and Cloud Enablement & Brokering.

RCW 43.105

Agency Mission:

WaTech's mission is to provide innovative technologies and support our customers by changing the way we work together, transforming our customers' experiences, and executing with excellence.

ELECTRONIC SUBMITTAL CONFIRMATION FORM

Agency Number: 163
Agency Name: Consolidated Technology Services (WaTech)

Agencies are required to provide electronic access to each decision package in their budget request as part of the submittal process. Confirm Option 1 or 2 below:

Option 1:

This agency posts all decision packages for our 2017-19 budget request to our public facing website at the following URL:

URL: http://watech.wa.gov/about/reports

Option 2:

This agency does not post decision packages and has forwarded copies via e-mail to OFM.Budget@ofm.wa.gov.

These decision packages conform to our agency's ADA accessibility compliance standards.

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Date: August 31, 2016

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Central Service Model Fund Split

Fund	Fiscal Year 2016
458-1 Tech Serv Rev Acct – State	2.07 %
458-6 Tech Serv Rev Acct – Non Appr	74.27 %
472-6 Inf T Sys M&O Rv Acc – Non Appr	21.95 %
461-6 Inf T Sys Rv Acct – Non Appr	1.71 %

