Technology Services Board Portfolio & Policy Subcommittee Meeting

February 11, 2016
10:00 am – 12:00 pm

WaTech
Washington Technology Solutions
"the consolidated technology services agency -RCW 43.105.006"

Office of the
Chief Information Officer
Washington State

AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks	Michael Cockrill	Information	10:00
Project Reviews • University of Washington o Lessons Learned from HR/Payroll Modernization Program Presenter: Kelli Trosvig, VP for Info Tech and CIO • State Board for Community & Technical Colleges o ctcLink Presenter: Mike Scroggins, Deputy Executive Director of Info Tech	David Walddon	Information	10:10
Policies & Standards • Policy 114: Business Application/System Governance	Sue Langen	Discussion / Recommendation for Approval	11:25
Improving Project Outcomes – Part 2 – Roadmap • Validate Risk/Severity Approach • Gaps • Next Steps	Rob St. John	Information	11:45
Public Comment			11:55
ADJOURN – 12:00 noon			

Current TSB Portfolio & Policy Subcommittee Members

Industry Members
Kris Kutchera – Alaska Airlines*
Butch Leonardson – BECU*
Paul Moulton - Costco

Legislative Members
Sen. Karen Fraser - Senate D
Sen. Mark Miloscia - Senate R
Rep. Derek Stanford - House D
Rep. Chad Magendanz - House R

Executive Branch (Agency Directors)
Michael Cockrill – CIO & Chair
Dave Danner – UTC
Marcie Frost - DRS
Vikki Smith – DOR

Other Government
Bill Kehoe – CIO King County
Jeff Paulsen – Labor Rep

Blue – members present

Black – members absent

Project review – UW – HR/P

HR/Payroll MODERNIZATION

Through the HR/Payroll Modernization effort, the University of Washington will replace its 33-year-old legacy payroll system with a modern, integrated human resources and payroll system. Workday will provide the enterprise Software-as-a-Service solution; IBM will partner with Workday to provide implementation services. As part of this effort, the UW will also implement a set of standardized processes to significantly improve support for critical HR and payroll work across the University

- $67,900,000 Total Cost
- Start Date: 03/01/2014
- End Date: 12/30/2016

Project review – SBCTC - ctcLink

A single, centralized system of online functions that will give students, faculty and staff 24/7 access to a modern, efficient way of doing their college business. ctcLink will provide a set of interconnected software modules to help streamline and standardize processes across all 34 community and technical colleges and the State Board office.But, it's about much more than new software. As the existing legacy software is replaced with modern technology, all college districts will also redesign and align current business processes.

- $100,000,000 Total Cost
- Start Date: 12/31/2011
- End Date: 12/31/2017

Governor's Directive 16-01

Immediate Agency Action

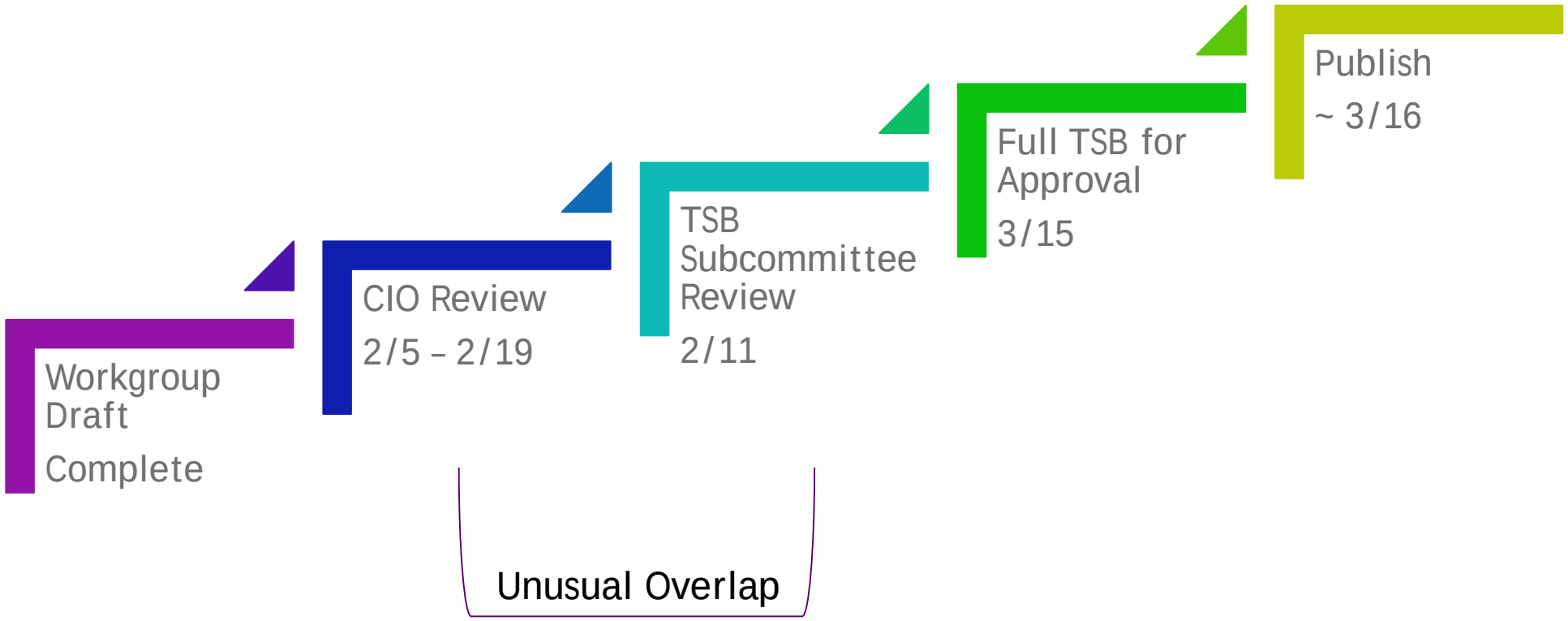
- Identify critical systems
- Identify a business owner for each system
- Ensure known issues and enhancements are assigned appropriate priority for each of these systems
- Submit attestation to CIO by January 29th

Immediate CIO Action

- Develop a policy to define & support ongoing expectations
- Have policy in place by March 31st

Policy Governance Timeline

Policy Needed By 3/31



Policy Development

Workgroup Membership

DOH	DSHS	DOL	LNI	DOT
ESD	COM	MIL	DOC	DNR
	OIC	UW	DOR	

General Policy Direction

- Identify business & technical owners who have key responsibilities
- Formalize governance processes to prioritize using established rationale
- Document processes for reporting, tracking & categorizing all known defects and enhancements
- Ensure staff are trained
- Monitor processes & periodically certify

TSB Thoughts & Input?

Policy content

Implementation

Ongoing monitoring/compliance

Improving project outcomes
Critical success factors

Budget

- Align technology strategy & public policy
- IT strategy
- 4-6 year projection
- Lessons learned
- Capital budget model
- IT budget pool

Portfolio

- Invest in the right things
- Enterprise strategies
- Modern / Transform
- Enterprise resource planning (ERP)
- Unified business identifier (UBI)
- Humans
- eGov
- Technology Business Management (TBM)

Delivery

- Execute & deliver outcomes
- Quality Assurance
- Risk / Severity
- Triggers / major projects to TSB
- Process
- People/skill
- Responsibility
- Governance
- Project / Program management (PMO)
- Taskforce

☑ Done

Improving project outcomes
Identifying major projects

- Topic Statement: **Are we paying attention to the right projects?**
- Validate Risk/Severity approach
- Gaps
  - Aspirational
  - Culture / change
  - Security / $$$
  - Project risk vs Agency risk
  - Privacy / data protection
- Next steps
  - CIO working group
  - Industry research

OCIO Priorities FY16+

Top 5

1. Project Outcomes
2. Enterprise Architecture
3. Investment Consultation
4. IT Strategy
5. Policies & Standards

Other Priorities

- Technology Business Mgmnt
- Open Data
- GIS
- SIEC/FirstNet

Improving project outcomes Calendar

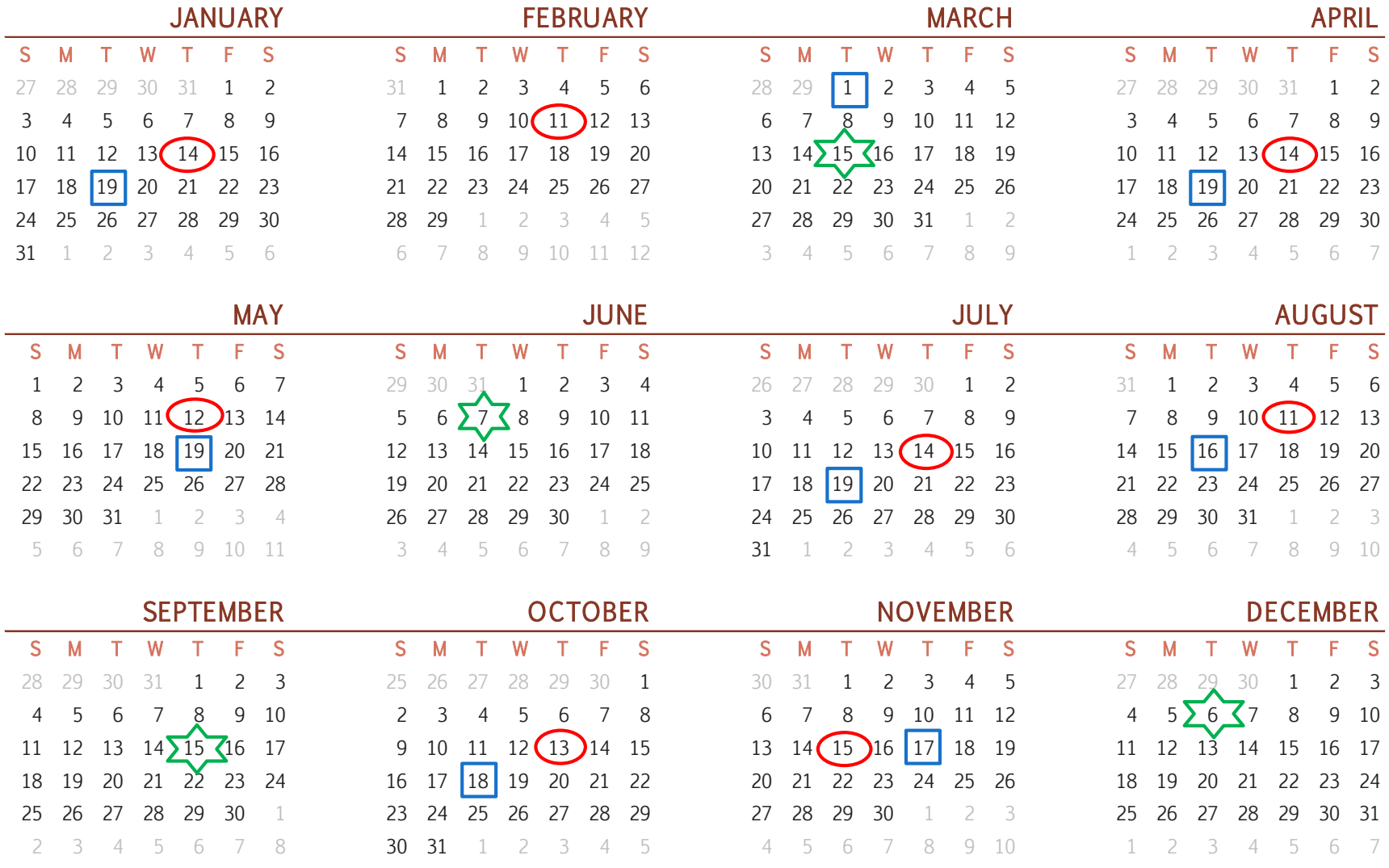
2016

1/14
- *Identifying Major Projects*

2/11
- Project reviews

4/14
- Review "Major Projects" deliverables
- Begin Project Oversight

5/12
- Project Oversight



Legend:

- Portfolio/Policy Subcomm.
- Security Subcomm.
- Full Board

Public Comment