

## Technology Services Board – Project Synopsis

**Agency:** State Board of Community and Technical Colleges (SBCTC)

**Project:** ctLink

**Description:** Implement a single, centralized system to provide students, faculty and staff 24/7 access to a modern, efficient system for all 34 community and technical colleges and the State Board. SBCTC initially contracted with Ciber as the system integrator, to customize and deploy the PeopleSoft Enterprise Resource Planning suite. The three colleges from the 2015 initial implementation were upgraded to the new system in October 2019.

Budget	
Employee Staffing	49,872,784
Contract Services	4,145,427
Goods and Services	63,328,096
Travel	999,484
Capitalized Software	18,163,811
Computer Hardware	827,491
Additional Scope Re-Work	3,106,161
Contingency, 10%	4,652,973
<b>Total Project Cost</b>	<b>\$ 145,096,227</b>

Schedule	Proposed	as of 5/2018	as of 1/2020
	Remediation Plan Complete & Approved	12/31/2017	12/31/2017
Chart of Accounts Implementation	1/2019	6/2019	7/2019
Deployment 2 – part 1	1/2019	6/2019	10/2019
Deployment 2 – part 2	1/2019	6/2019	11/2019
Deployment 3	1/2020	1/2020	3/2020
Deployment 4	10/2020	10/2020	2/2021
Deployment 5	1/2021	4/2021	~11/2021
Deployment 6	10/2021	10/2021	~2/2022
Contingency Deployment	1/2022	4/2022	TBD
Project Complete	6/2022	6/2022	TBD

Overall Status Summary per Deployment Group – as of 12/6/2019					
DG#	Deployment Date	PMO-Reported Status	Comments	College/Agency	Self-Reported Status
DG2	11/2019	Deployed	<ul style="list-style-type: none"> <li>Clark/SBCTC transitioned to ERP Support</li> </ul>		
DG3	3/2020	Y	<ul style="list-style-type: none"> <li>User Acceptance Testing underway</li> <li>Preparing for Cycle #4</li> </ul>	Cascadia	Y
				LCC	G
				Olympic	G
				Peninsula	G
				Pierce	G
DG4	2/2021	Y	<ul style="list-style-type: none"> <li>Implementation Phase kick-off</li> <li>Started BPFs</li> </ul>	Centralia	G
				Edmonds	Y
				Highline	G
				Seattle	Y
				Wenatchee	G
DG5	~11/2021	G	<ul style="list-style-type: none"> <li>College teams working on Initiation Phase activities</li> </ul>	Bellevue	Implementation

## Technology Services Board – Project Synopsis

Overall Status Summary per Deployment Group – as of 12/6/2019					
DG#	Deployment Date	PMO- Reported Status	Comments	College/ Agency	Self-Reported Status
				Bellingham	reporting begins March 2020
				Big Bend	
				Everett	
				Grays Harbor	
				Green River	
				Skagit Valley	
				Whatcom	
				Bellevue	
DG6	~2/2022	G	• College teams working on Initiation Phase activities	Bates	Implementation reporting begins Nov 2020
				Clover Park	
				Columbia Basin	
				Lake Washington	
				Renton	
				Shoreline	
				So. Puget Sound	
				Walla Walla	
				Yakima Valley	

Timeline	Key Event/Action
11/2019	Deployment 2 – part 1: Clark College and SBCTC Agency
10/2019	Deployment 2 – part 1: Community Colleges of Spokane and Tacoma Community College
10/8/2019	Gated Funding Gate 4b OCIO Approval
8/30/2019	Gated Funding Gate 4a OCIO Approval
7/2019	Chart of Accounts Implementation
5/21/2018	New CIO/Deputy Director start date
4/10/2018	IT Pool Gate 2a OFM Approval
3/14/2018	IT Pool Gate 3 OCIO Approval
1/19/2018	Investment Plan Amendment approved – with conditions
1/19/2018	IT Pool Gate 2 OCIO Approval
1/11/2018	January TSB Sub-Committee presentation – remediation status & project go forward plans
12/11/2017	SBCTC provided their go-forward plan for discussion with members
11/9/2017	Project remediation status presented to the TSB Sub-Committee
10/30/2017	Moran completed readiness assessment ( <i>see report dated October 2017</i> )
9/14/2017	Project remediation status presented to the full TSB
8/10/2017	Project presented remediation status to TSB Sub-Committee
7/20/2017	Ciber lawsuit is settled

Technology Services Board – Project Synopsis

Timeline	Key Event/Action
7/1/2017	New SBCTC Executive Director/Project Executive Sponsor hired. <ul style="list-style-type: none"> <li>OCIO sends letter to new Executive Director reiterating what is required (<i>see letter dated 7/19/17</i>)</li> </ul>
6/29/2017	Project presented remediation status to TSB; Introduced new project director and investment plan strategy for post remediation
5/11/2017	Project presented remediation status to TSB Sub-Committee; Updated on status of new project director on-boarding and status of investment plan
4/18/2017	Project presented remediation status to TSB Sub-Committee; Presented status of new project director on-boarding; Project directed to focus all work on remediation
4/10/2017	Project contractor Ciber files bankruptcy (and later files a lawsuit against State of Washington)
3/29/2017	SBCTC submits draft amended investment plan with implementation details to be developed by new project director after remediation
11/15/2016	Gartner issues final IV&V report; Project presented findings at TSB meeting; Project directed to apply all resources to the remediation process
11/3/2016	SBCTC project executive sponsor put future deployments on hold
2/11/2016	Project presented status update at TSB meeting; Directed to provide updated investment plan and to contract for IV&V with Gartner
8/24/2015	Tacoma CC; Spokane CC; Spokane Falls CC; Spokane District Office go-live as “pilots”
8/13/2014	Original pilot go-live date (delayed one year).
2/12/2014	SBCTC presented project background at TSB meeting

OCIO Required Item	*OCIO Assessment	Comments
Project must remain in-line with SBCTC and OCIO policies	G	Currently in compliance.
Follow IT Pool funding gates and approvals	G	Currently in compliance.
OCIO approval of the 3 remediation solutions: Planning/Budgeting tool, Continuing Education Application (OSECE), Online Admissions Application (OAA)	Y	Target date for timeline needed
OCIO must be notified prior to use of contingency funds	G	No contingency use planned at this time
Perform a post-implementation review (lessons learned) after each deployment and post on the OCIO dashboard within 30 days of go-live	Y	Upgrade & Deployment 2 – PIR date - 12/2019 Deployment 3 – PIR date - 04/2020 Deployment 4 – PIR date - 3/2021 Deployment 5 – PIR date - 12/2021 Deployment 6 – PIR date - 3/2021 Contingency Deployment – PIR date - TBD

\* OCIO Assessment of requirement: Green = requirement met. Yellow = requirement partially met or at risk of not being met. Red = requirement not met.