Washington State · Office of the
Chief Information Officer

Members present: Jim Weaver, Chair   **Staff:**   Sue Langen
Butch Leonardson (Webex)
Paul Moulton (Webex)
Senator Patty Kuderer (Webex)
Dave Danner (Webex)
Rep. Zack Hudgins
Jeff Paulsen
Vikki Smith

TOPIC	LEAD	NOTES
Welcome and Approve Minutes from April 11 Meeting	**Jim Weaver**	Jim just returned from NASCIO Mid-Year meeting. The top four items of concern from around the nation are: 1. Security Risk 2. Cloud 3. Consolidation 4. Digital How do we more effectively enable digital services for Washingtonians? This could become a theme to incorporate into the state strategic plan. April 11 meeting minutes approved.

Budget Results	Sue Langen	Derek reviewed preliminary analysis of IT budget proposals from agencies.
• **Projects funded in 2019-21 Biennial Budget**	Derek Puckett	Sen. Kuderer asked if there were any data migration projects (moving data to the cloud) that were not funded in this budget? Yes, but most agency requests were for moving data from the agencies to the state data center. Next step will be from data center to the cloud.
		We may want to invite to future meetings:
		• Military's Next Gen. 911 project to talk about successes and how they are moving forward; could help drive broadband initiative; invite Commerce as well; leverage telecommunications asset across the state
		• DOH's Licensing System Upgrade; looking at a common licensing platform
		• DOH's Prescription Drug System, although small amount of state money, it is mostly federally funded with grants.
		• One Washington; did not get a lot of funding.
		• DRS System Replacement
		• LCB Modernization Project

		It may be interesting to look at metrics or how the funded project portfolio reflects certain business drivers – such as maintenance, transformative or regulatory.
		Small agencies have several projects that may need to present to the Board for guidance.
		There may be opportunities for the Board to consult at the very early stages of feasibility studies on some projects.
Health and Human Services Coalition • **Sue Birch, Director, Health Care Authority**	**Jim Weaver** **Sue Langen**	Sue Birch kicked off the discussion with how using IT investments can drive government efficiencies and improve health outcomes. She came to WA from Colorado, where a similar effort was implemented successfully. Partners in the coalition include Health Care Authority, Health Plan Finder and the Departments of Social and Health Services, Health, and Children, Youth and Families. Key opportunities and business drivers include: Business Technical Financial Consumer/Customers

		Sue's role is to work with other health and human services leaders on the business opportunities. Jim's role is to look at how to leverage other enterprise systems and processes. This effort has a very robust governance structure. Since about 90 percent of HHS clients have mobile devices, it's a good time to be looking at these opportunities. As these systems modernize, loss of jobs should not be an issue. Eligibility enrollment, health data and data analytics should be aligned. The cabinet-level (G1) governance is looking at these for effectiveness. The Coalition will keep the Board informed as the effort progresses. After the Coalition submits its report to the legislature in October, they will come back to the Board and report results of prioritization and governance refinement work now in process.
Enhancing Project Oversight and Consultation • **New IT Pool projects** • **Expert Project Management Resources**	**Sue Langen**	Sue reported the Office of the CIO, which provides oversight on major agency IT projects, received funding through a proviso to: • Provide more direct guidance to the gated funding projects

		- Build solid project management practices in the state - Report annually to the legislature on the state of the oversight program. What other ways can we use these additional resources? Rep. Hudgins suggested creating a centralized "tiger team" of project managers (PMs) with expertise to help mentor and guide at the beginning of larger projects, using lessons learned from previous projects. Important for these experts to understand government cadence. Build capacity for the future. The goal is to have the PMs cross-trained in many government business areas and software solutions. Organizational Change Management (OCM) should be more of an up front activity than back end. Standardize some of the processes up front so agencies don't waste time or hold up progress.
Public Comment		No public comment. Link to meeting recording.