

# Technology Services Board Portfolio and Policy Subcommittee Meeting

May 9, 2019  
10 a.m. - Noon



WA • Office of the

**Chief Information Officer**

# AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and Approve Minutes from April 11 Meeting	Jim Weaver	Introduction	10:00
<b>Budget Results</b> <ul style="list-style-type: none"> <li>Projects funded in 2019-21 Biennial Budget</li> </ul>	Sue Langen Derek Puckett	Review projects TSB may want to consult with early	10:05
<b>Health and Human Services Coalition</b> <ul style="list-style-type: none"> <li>Sue Birch, Director, Health Care Authority</li> </ul>	Jim Weaver Sue Langen	High level preview of portfolio	10:35
<b>Enhancing Project Oversight and Consultation</b> <ul style="list-style-type: none"> <li>New IT Pool projects</li> <li>Expert Project Management Resources</li> </ul>	Sue Langen	Feedback requested	11:10
<b>Public Comment</b>			11:50

# Current TSB Portfolio & Policy Subcommittee Members

## Industry Members

Butch Leonardson – Leonardson Leadership Svcs  
(webex)  
Paul Moulton – Costco (webex)

## Legislative Members

Rep. Zack Hudgins - House D  
Sen. Patty Kuderer - Senate D (webex)

## Executive Branch (Agency Directors)

Jim Weaver – State CIO and TSB Chair  
Vikki Smith – DOR  
Tracy Guerin – DRS

## Other Government

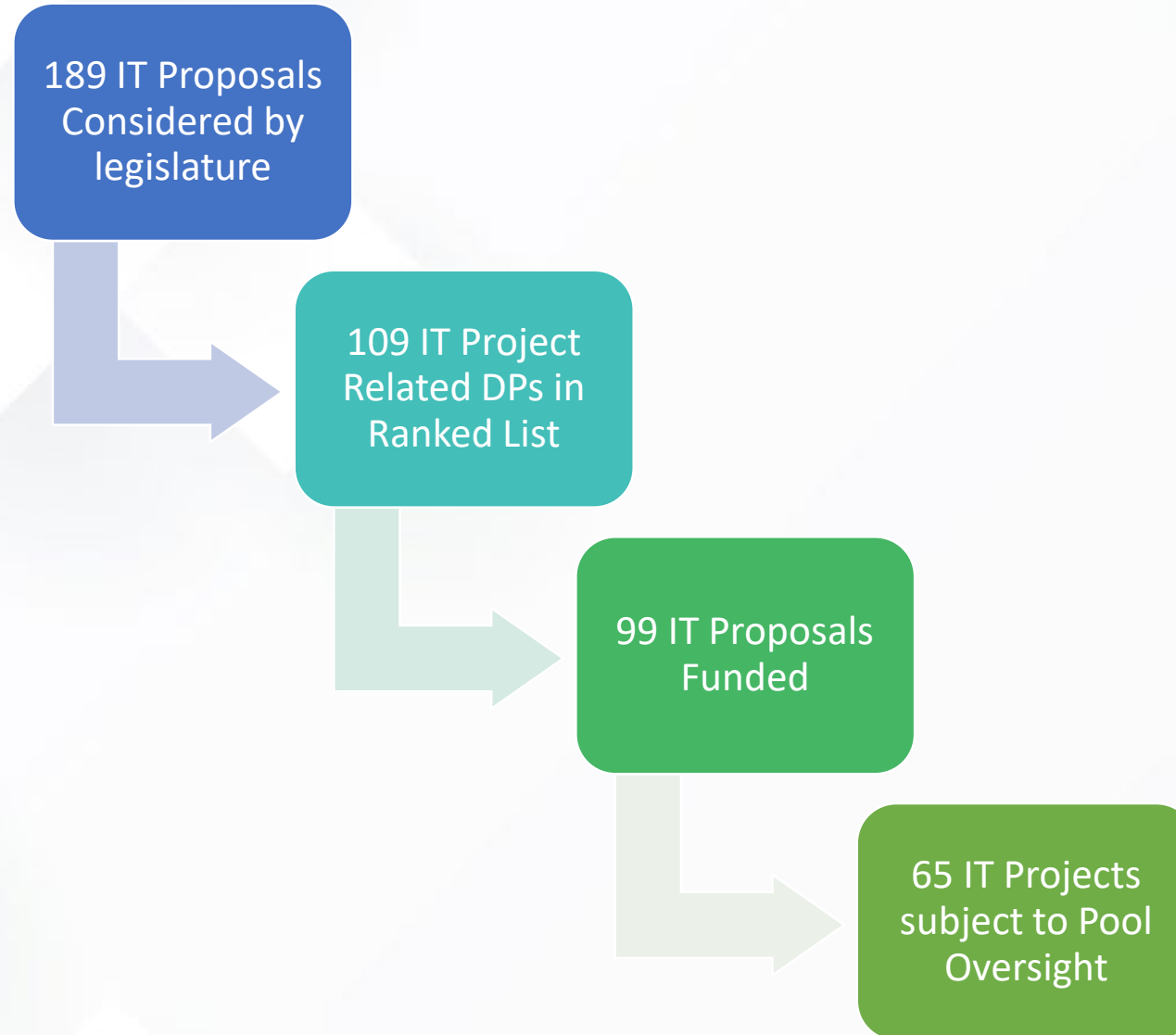
Jeff Paulsen – Labor Rep

Blue – members present  
Black – members absent

# Budget Results

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# 19-21 Biennial Budget - Projects by the Numbers



# Projects for Board Consideration

## Small Agencies with IT Pool Projects

- ACB - CPA Licensing System Modernization
- PLIA - Expand Use of PaaS Technology
- BIIA - Modernizing Information System
- WSSB - State Data Center/Cloud Co-Location
- PDC - Electronic Filing Modernization
- WSHRC - Case Management System Maintenance

# Projects for Board Consideration

## Projects Containing Feasibility Studies

- BVFF - Pension and Benefit Tracking System
- GAMB - Information Systems Modernization
- CRGC - Access Database Replacement
- DOC - Electronic Medical Records

# Projects for Board Consideration

## Projects Funded that ranked in bottom third by OCIO

- MIL - Enhanced 9-1-1 / Next Generation
- ESD - IT Continuity of Operations
- DOH - Create Developmental Screening Tool
- DCYF - Recruit & Retain Foster Parents
- CTS - Cybersecurity Threat Containment
- OIC - Enterprise Content Management
- LNI - Apprenticeship Replacement System
- BIIA - Modernizing Information System
- GAMB - Information Systems Modernization
- OSOS - Digital Archives Functionality
- DOC - Electronic Medical Records



# Health & Human Services Coalition

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# Coalition Agencies



# Why This and Why Now?

- History of the Coalition
- Key opportunities & business drivers
  - Business
  - Technical
  - Financial
  - Consumer/Customer
- Current and planned activities

# Near Term Work (Budget Proviso)

“... By October 31, 2019, the coalition must submit a report to... include any information technology projects impacting the coalition organizations and, in collaboration within the office of the chief information officer, provide: (a) the status of any information technology projects currently being developed or implemented that affect the coalition; (b) funding needs of these current and future information technology projects; and (c) next steps for the coalitions information technology projects. The office of the chief information officer shall maintain a statewide perspective when collaborating with the coalition to ensure that the development of projects identified in this report are planned for in a manner that ensures the efficient use of state resources and maximizes federal financial participation....”

# Enhancing Project Oversight

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# Proviso for Additional OCIO Staff

“...provided solely for experienced information technology project managers to provide critical support to agency IT projects that are subject to the provisions of section 719 of this act. The staff will:

- (i) Provide **master level project management guidance** to agency IT stakeholders;
- (ii) **Consider statewide best practices** from the public and private sectors, independent review and analysis, vendor management, budget and timing quality assurance and other support of current or past IT projects in at least Washington state and **share these with agency IT stakeholders**; and
- (iii) Beginning December 31, 2019, **provide independent recommendations to legislative fiscal committees** by December of each calendar year on oversight of IT projects.”

# Identifying Priorities

- As TSB members, what are your thoughts on the best use of these positions to supplement, replace or augment existing roles of Independent Quality Assurance and current oversight consultant?
- Examples:
  - Build and maintain templates and processes to support improved project management practices (and a good repository for sharing)
  - Build program for improving lessons learned analysis and redeployment
  - Identify training gaps and work to correct (e.g., vendor management)
  - Build methods to evaluate skill set of PM, capability of sponsor, effectiveness of governance
  - More 'hand holding' at project start-up around core planning activities

# Public Comment

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