

Strategic Roadmap 2021-2023

mat	shington reennelegy contione	2021	Jan. 2022 20	22 Dec. 2022	Jan. 20
ATIVES	Enterprise Cloud Computing program (ECC)	Initiate ECC Foundational accelerators Supplemental DP for	or FY23 – SEPT Scale program	Budget reques	st for FY24-
STRATEGIC INITIATIVES	Identity Management	Strategy and requirements		Budget reques	st for FY24-
	Oversight Improvement	Analysis, Plan & Approach	Project work		
TEQ	Enterprise IT Governance	Develop framework Charters Implementation			
STRA	Resident experience / AccessWA transformation	Website development	Go live APRIL		
	SOC modernization and enterprise risk management	Improve vulnerability n	nanagement program	Budget request	for FY24-25
			Mature incident management progr	am Evaluate and de	fine Zero-Tr
			Establish Cloud Security program	Advance infrastructure protection	
ITY & PRIVACY		Enhance network and perimeter se	curity	· · · · ·	Implement
	Cybersecurity legislation implementation	 Improve security events management Collect, analyze and report on risk Stakeholder and agency engagement and coll 		24/7 SOC - JUNE C Publish catalog/operating model - JUL Cybersecurity Annual Report - JULY Report on cybersecur	
SECURITY	Security standards and policy	OCIO 141.10 overhaul Stand up enterprigovernance Development and stakeholder work	New OCIO 141 se security Final TSB App	Governance Charter - FEB	
	Agency privacy framework	Local Govt. Program Deploy agency privacy frame	ework	Privacy program enhancements and metric	cs
	Microsoft 365	Agency migrations (email, Vault,	SharePoint, Skype)	Migrations complete - JUNE Stabilize, enhance and innovate	
SERVICES	GIS	Hazards Tracking and analysis enh	ancing geo.wa.gov		Progress R
	Telephony & Contact Center	Cloud Contact Center Analysis Teams Telephony Migrations	POC decision - FEB		
	Small Agency IT Services	Enhance and Grow Small Agency Service	25	Budget request for I	FY24-25 - SE



Decision/milestone Progress to date

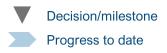
Dec. 2023)23 2023 -25 - SEPT -25 - SEPT Versight transformation complete - SEPT Adopt Zero-Trust architecture - JULY ust architecture Audit Support & Compliance Management Program - DEC essments - AUG Data platform available - JUNE 30 Report to Leg - DEC Recommendations Report - JUNE 1 PT

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Strategic Roadmap 2021-2023 SERVICES

		2021	Jan. 2022 2	022	Dec. 2022	Jan. 2023
	IPv6	Agency migrations				
Network Modernization	Service Block Arch Network Core Lifecycle	Firewall Strategy Research	SDWAN POC	POC Decision - JUNE	>	
	Centrex	Engage customers to determine alt Research efax alternatives	ernatives Vew eFax service begins - FEE	Future of Centrex decises	sion - JUNE	
Voice	WebEx	Engage customers to determine su	nset date	Sunset WebEx service	- JUNE	
	Audio Conferencing	Engage customers to determine su	nset date			
M365	Decommission replaced services	WA App Relay Migrations	IronPort decommission – FEB. cermine AirWatch sunset	10, 2022 Sunset hosted SharePo	int, Skype, vau	ilt - JUNE
	Shared Tenant		Agency migrations complete - JUNE	Stabilize, enhance a	nd innovate	
SAW	Features	Identity Verification Research	IDV Implementation	PI for acct. mgt.	port across SA	W SEAP
SFT	Modernization	Discovery, planning and RFP	RFP Evaluation - DEC	n		



3 20	23 Dec. 2023
V Budget requ	est for FY24-25 - APRIL
	Move customers from
	AirWatch to Intune - JUNE
	>
PAPI Depreciation	
ntation target completion - C)EC

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Strategic Roadmap 2021-2023 CLOUD INITIATIVES

		2021	Jan. 2022	2022	Dec. 2022	Jan. 20
	Initiate ECC	ECC Manager started - JULY Procure vendor support Su	pport vendor started - NOV			
Cloud Acceleration: Enterprise Cloud Computing (ECC)	Foundational Accelerators		ernance and guardrails Cloud strategy document Cloud architecture			
program	Scale Program	Supplemental DF for FY23 SEPT		Cloud re-tr	aining and readiness pr ations model and proce	
Workforce Planning	Cloud Task Force E2SHB1274	Task Force research and report preparation	l report due - NOV			
	Development & OCM	Plan & support Organizationa	Promote workforce planning	& development		
Enablers	Services	Align Washington State Cloud (Private Cloud) with cloud strategy Network, security assessment and readiness Launch Domain Controllers in the Cloud - AUG				
	Security	Identity Management Strategy	and Requirements		 Budget request fo Establish Cloud So 	



2023	2023	Dec. 2023
ration planning with agenci	es	
25 - SEPT		
Program - SEPT		

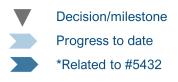
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Strategic Roadmap 2021-2023 **SECURITY & PRIVACY INITIATIVES**

		2021	Jan. 2022 20	Dec. 2022	Jan. 2
	Events management	Evolve to hybrid SOC model and	implement advanced controls	24/7 SOC with clear roles & tools -	JUNE
Security Operations Management	Vulnerability Management	Integrate app sc	an, code reviews, external audits & I	pen testing V Budget request fo	or FY24-2
	Incident management		Tiered approach to incident man	agement Model incident re	sponse p
	Risk assessment		Define and conduct risk assessm Develop third-party risk manager		Risk Re
Risk & Audit Management	Cloud Security		Establish Cloud Security program	n	
· ·	Compliance Mgmt. and Audit Support		POAM mgmt. & pro assessment	pactive compliance	Implem Create
Infrastructure	Enhance network and perimeter security	Engage ager Migrate VPN to Azure MFA	ncies and expand Azure MFA usage		>
Protection	Data security management	Data governance framework	Report & findings - DEC		
	Standards & Policy	OCIO 141.10 overhaul	New OCIO 141	.10 - APRIL	
Enterprise Security Management MFT	Enterprise security governance	Create enterprise security governance	Enterprise Security Governa	nce Charter - FEB	
	Metrics			Develop operational security met	rics and I
	Training	Privacy Basics Training			
Privacy Framework and Privacy Program Enhancements	Policies and Assessment		Model Privacy Po		>
		PTA and	PIA creation	Adoption of PTA and PIA for IT sy	/stems th





2023	202	3 Dec. 2023
1-25 - SEPT		
e plan - SEPT		
Report - DEC		
ment Audit Support & Cor e common compliance co		ce Management Program DEC ramework - DEC
d key risk indicators		
that use PII		

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