



CIO Forum

November 19, 2019

Welcome and introductions

Advisory Council member Matt Modarelli, Department of Transportation, opened the meeting. Matt stated moving forward two agencies will be asked to report out at each Forum on agency updates and will be contacted by a WAC member in advance to schedule.

State CIO Update, Jim Weaver, WaTech

- Jim Weaver acknowledged Chris Lamb, Rose Bossio and Scott West for their participation on the WaTech Advisory Council (WAC). The new medium agency WAC representatives are Matt Oram, DFW and Greg Tudor, PSP. Jim will meet with the WAC in January for future planning purposes.
- Good feedback was received from the Digital Government Summit that was held November 7 & 8 and planning has begun for next year's event. Anyone who has feedback or would like to participate on the Advisory Board can reach out to him directly.
- The OCIO has a new dashboard they will demo at a future CIO Forum.
- Security challenges and the exposure presented by default enablement of Outlook Web Access for users was discussed.
- Jim highlighted a couple of emerging technology trends, including 5G and GIS Day.

O365, Carrie Gonzalez & Angie Ragan, WaTech

Mark Quimby introduced Carrie and Angie who provided a presentation on M365 which can be found on the CIO Forum website.

Agencies should request an M365 consult by emailing the [WaTech Support Center](#) to start the discussion. The consultation process also provides agencies who may already have services within the tenant, with information about other/additional services they might want to utilize.

Agency Comments/Suggestions:

- Ensure M365 changes are published on the Change Management Calendar
- Training providing visibility to various views: Global Admin, Agency IT Support, & User
- Make more Microsoft training available; Teams was highlighted as a specific request.
- Create Test / Pilot Groups during agency migration of new M365 workloads
- Skype events for agency admins
- Provide more information on how existing licenses work as an agency moves into the Tenant
- Understand the value of OCM and gearing up for the change
- Digital storage and workflow need to be identified

- Have Microsoft and WaTech at the table as preparations are made as an enterprise activity
- More discussion around business impact of M365 workload migrations, including Teams
- Identify the settings in the shared tenant and share with CIOs
- Share user experiences (post lessons learned on the website)
- Share onboarding activities (post on website)
- Ecology will be evaluating Sharepoint Online (SPO) for Enterprise Content Management and eDiscovery
- Identify how agencies federate and communicate with either other across tenants

Scott West, DES, asked about the scope of the EAD governance body and how identity + tenancy is governed in whole (inclusive of but beyond the shared tenant and EAD forest). The group explored the current shared tenant governance and discussed its effectiveness. After some dialogue, it was decided the CIOs will review the participants and Charters of existing committees (EAD and CEAC) and ensure they have the appropriate representation. It was decided a new governance body will not be created at this time.

Next Meeting

December 17, 2019