



Welcome and introductions

Council Chair Chris Lamb, Office of Financial Management (OFM), opened the meeting and introduced Steve Kirchoff, Carson Rynd, and Graham Naseseth from Microsoft.

O365 Presentation

Microsoft reviewed the agenda and PPT presentation (attached).

Concerns/Questions:

1. Proof that eDiscovery & Advanced eDiscovery tools fully separate agency apartments within the tenant. Test case results shared with the community to demonstrate that one Agency's searches cannot be viewed by another agency records administrator within the same shared tenant.
2. Common timeline roadmap within Government tools integrating Microsoft capabilities and Enterprise Shared Tenant readiness (WaTech)
3. Solution for small agencies needing licenses (24 or fewer employees) and support (including PFE hours).
4. Further definition of the support model – who takes what call, what does “support included” from Microsoft for O365 mean?
5. Clarification on what services are available, or not available, if you are not in the EAD.
6. Clarification on the official positions of MS and WaTech in regard to premier support.
7. Further define the products that are available and the state's ability to provide it.
8. Concern about investing in licensing and not needing it.

It's important to understand each agencies business requirements to ensure success. Microsoft and WaTech will continue to work with the agencies to identify what is critical and help identify readiness.

Note: Microsoft referenced Forrester research on total economic impact of M365 components. These documents can be downloaded via the following sites:

<https://resources.office.com/ww-landing-forrester-tei-o365-report.html>

<https://azure.microsoft.com/en-us/resources/total-economic-impact-of-microsoft-azure-paas/>

<https://www.microsoft.com/en-us/surface/business>

O365 Governance Committee

Scott asked the CIOs to consider a Governance Committee for O365 which would be a statewide group, with representation from the different agency types, for example:

- Transportation
- Health and Human Services
- Financial
- Correctional

Further discussion will be held at the July CIO Forum.

Closing

Michelle Tuscher closed the meeting.

Next Meeting

July 16, 2019