Office 365 Update: Namespace & User Registration

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WaTech **Data Migration** Office 365 Activities Support from 3rd Party O365 License Small Agency Allocation: Migration Support O365 Enablement & Agency Desktop Migrations Migrations 2021+ Q: Rebuild needed for Decommission Hosted Exchange dB? Scheduling Plan for Hosted WaTech Services & Vault & Oversight ST Pilots: ST Pilots: Migration Shared O365 Tenant Exch Skype+Ex **Enterprise Service** Non-EAD EAD **EAD** Roles & Rules **RACI for Compliance** Support Support Administrator roles Agency Private Private Rules for occupancy Project Management Tenant **Tenant Exchange Hybrid Tenant Owner** Skype Hybrid Service Description Requirements OCIO Policy for → Business Model **Implications Private Tenant** → Pricing Model **Approval Process RACI** ☐ Tenant Oversight Process **Governance Model Business Model** → Roadmap **Agency Migration Sched** WaTech Project Significant WaTech Effort **Readiness Checklist Agency Tools** Agency-led Activity with User documentation WaTech Activity WaTech Support FAQ WaTech Deliverable Agency Activity **OCM Best Practices**

Namespace Registration & **User Synchronization**

Jennifer, a user in an agency that has migrated to O365 cloud exchange, wants to send an email to Rose at DRS.

jennifer@dfw.wa.gov

Agency Organizational Units (OUs)













The AAD is the directory source for Jennifer. To process the email, the AAD has two critical questions:

1. Can I find drs.wa.gov?

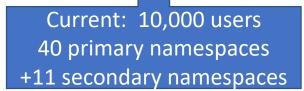
→ Namespace registration in AAD

Do I know Rose? Is Rose in the Global Address List for Jennifer?

> → User synchronized via Organizational Unit setting in EAD



Shared Enterprise Tenant Azure Active Directory (AAD) "tenant"



Current: 60,000 users 65 primary namespaces +46 secondary namespaces



Gold Stars!

Namespace registered & users synchronized.

Ask: Some secondary namespaces are not registered (with *). Confirm no email addresses use these names.

Board of Tax Appeals*

Department of Fish and Wildlife*

Department of Services for the Blind

Department of Veterans Affairs

Health Care Authority

Military Department*

Office of Financial Management*

Office of the Governor*

Puget Sound Partnership

Recreation and Conservation Office*

State Auditor's Office

State Investment Board

State Parks

Utilities and Transportation Commission*

Washington Technology Services*



Green Stars!

Namespace registered; users partially synchronized.

Ask: Initiate ticket with WaTech support directed at Identity Management to configure remaining Organizational Units for synchronization.

Department of Enterprise Services*

Department of Financial Institutions

Department of Natural Resources*

Department of Retirement Service

Department of Labor and Industries*

Employment Security Department

School Directors Association

Washington State Women's Commission

In Process:

Department of Agriculture

Department of Revenue

Organizational Unit (user) Synchronization

Namespace is registered; 0 users synchronized

Ask: Initiate ticket with WaTech support directed at Identity Management to configure Organizational Units for synchronization.

Board of Accountancy

Caseload Forecast Council

Commission on African American Affairs

Commission on Asian Pacific American Affairs

Commission on Hispanic Affairs

Department of Commerce

Department of Corrections

Environmental and Land Use Hearings Office

Liquor and Cannabis Board

Office of Administrative Hearings

Office of Civil Legal Aid

Office of the Insurance Commissioner

Public Employee Relations Commission

Treasurer's Office

Washington Citizens' Commission on Salaries for Elected Officials

Washington State Gambling Commission

Washington State Student Achievement Council

Namespaces & User Synchronization

Namespace is not registered.

Ask: Register namespaces; configure Organizational Units for user synchronization.

Attorney General

Board for Volunteer Firefighters and Reserve Officers

Charter School Commission

Department of Archaeology & Historic Preservation

Department of Health

Fire Commissioners Association

Law Enforcement Officer and Firefighter Retirement Plan

Pollution Liability Insurance Agency

State Conservation Commission

State Lottery

Transportation Improvement Board

Washington Economic Development Commission

Washington Medical Commission

Washington State Board of Health

Washington State Developmental Disabilities Council

Workforce Training and Education Coordinating Board

Skype Critical Path

Namespaces are not registered.

Ask: Provide WaTech permission to register namespace.

Arts Commission

Washington State Human Rights Commission

Institute for Public Policy



Skype Critical Path

Namespace is registered in private tenant.

Ask: Move to shared tenant or deregister from Skype.

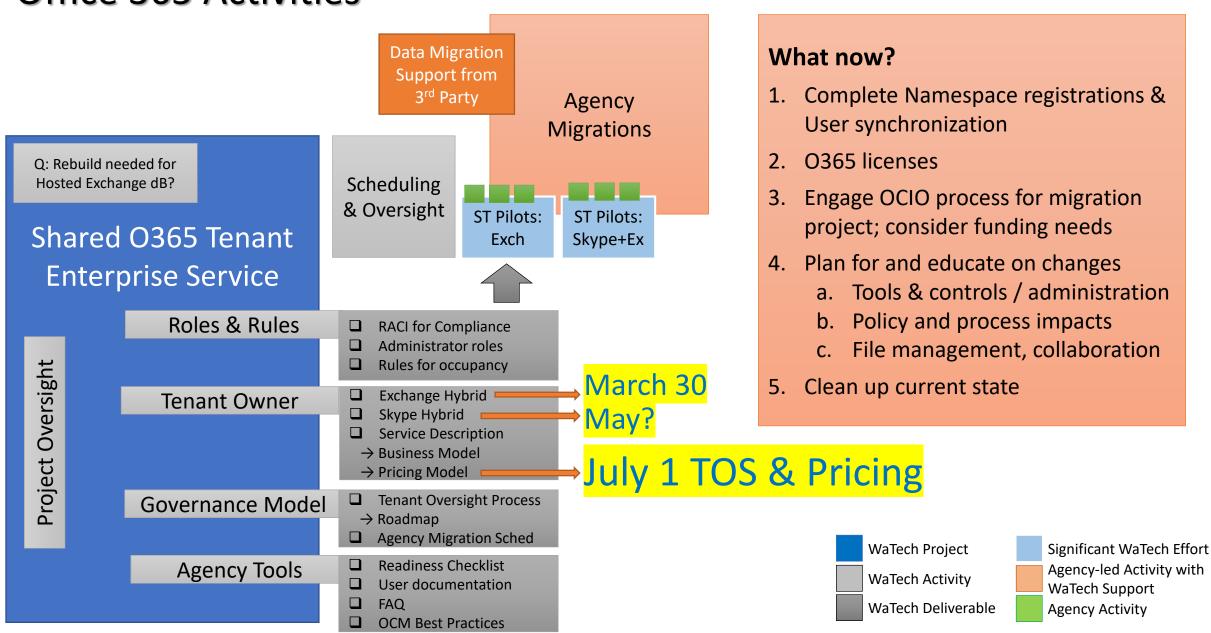
Department of Children, Youth, and Families

Department of Ecology

Department of Licensing

Department of Social and Health Services

Office 365 Activities





Gold Stars!

Check secondary namespaces marked with *.

	Agency	Primary Email	Other Email
Agency	Abbreviation	Namespace	Namespaces
Board of Tax Appeals	BTA	bta.wa.gov	bta.state.wa.us*
Department of Fish and Wildlife	DFW	dfw.wa.gov	wts.wa.gov*
Military Department	MIL	MIL.wa.gov	emd.wa.gov*
Office of Financial Management	OFM	ofm.wa.gov	dop.wa.gov*
			governor.wa.gov*
			goia.wa.gov
			gsro.wa.gov*
			ofco.wa.gov
			ora.wa.gov*
			oria.wa.gov
			wtsc.wa.gov
Office of the Governor	GOV	gov.wa.gov	business.wa.gov
Recreation and Conservation			invasivespecies.wa.gov*
Office	RCO	rco.wa.gov	biodiversity.wa.gov*
Utilities and Transportation			
Commission	UTC	utc.wa.gov	wutc.wa.gov*
			dis.wa.gov*
			cts.wa.gov*
			ocio.wa.gov
			ocs.wa.gov
			onenet.wa.gov*
			ssv.wa.gov
			wa.gov
			alignit.wa.gov*
			hub1.wa.gov*
			autoremit.wa.gov*
Washington Technology Services	WaTech	watech.wa.gov	sharedx.wa.gov*



Green Stars!

Check secondary namespaces marked with *.

Agency	Agency Abbreviation	Primary Email Namespace	Other Email Namespaces
Department of Enterprise			
Services	DES	des.wa.gov	ga.wa.gov*
Department of Labor and			lnix-alder.lni.wa.gov*
Industries	LNI	lni.wa.gov	agencymeddirectors.wa.gov*
Department of Natural			
Resources	DNR	dnr.wa.gov	wadnr.gov*