



CIO Forum

June 16, 2020

Welcome & Introductions

Advisory Council Chair Matt Oram, Department of Fish & Wildlife welcomed the group. Matt stated at the most recent WaTech Advisory Council meeting there was discussion about how to approach vendor demos. For example, CIOs have expressed an interest in a SMARSH demo, the question posted to the group was 1) is there still interest 2) should these demos be part of a CIO Forum or a separately scheduled meeting and 3) what should the approach be to vendor demos as a whole. Most agreed the demos should be scheduled separately from the CIO Forum.

Matt will send out a survey to the CIOs inquiring what different technologies they are using and what technologies there is interest in having more information on. After the information is gathered, Matt will work with individual agency CIOs to present.

Privacy Presentation – Katy Ruckle, WA State Chief Privacy Officer

Katy provided a PPT presentation on the Privacy Office (see attached).

In addition to the presentation, Katy stated she would like to incorporate privacy impact assessments into the Security Design Review Process as a standard practice, especially for CAT 3 4 systems. She is doing more research and keep the community apprised.

Security Presentation – Vinod Brahmapuram, WA State Chief Information Security Officer

Vinod stated he has spent a lot of time collecting information and data on how Washington was structured. He met with agency CIOs and agency security officers to talk about what the needs are, and how to move forward the ecosystem and there is a lot of improvement to be had in agency collaboration to combat sophisticated cybersecurity incidents. The Office of Cybersecurity (OCS) has been redesigned around what the mission should look like. He engaged with the agency CISOs to present the redesign and is currently updating the OCS Operational Plan of which he will also engage the CISOs and CIOs.

State CIO Update - Jim Weaver, WaTech

Conversations are ongoing with the Governor's Office, OFM and key legislators regarding IT centralization with a focus on cybersecurity, privacy, and enterprise architecture. All agree that IT can no longer continue to operate in a decentralized manner, that the state is not getting the value and benefit as it would if we were operating as an enterprise:

- Cyber: State pay is not at same rate as the private sector which makes it challenging to hire and retain talented cybersecurity staff. Would like to bring a strong enterprise security program for state of Washington and currently we have a lot of agencies doing a lot of duplicity and

redundancy, which is what we want to start changing and exactly what Vinod is working towards.

- Privacy: Continues to gain momentum. Would like to submit a decision package for additional funding, but this is not the right time given the state's budget situation. More to come as we continue to mature and evolve the privacy program.
- Enterprise Architecture: looking at how to align agencies with common business processes and start focusing on the business process/architecture.

Collaboration Opportunities & Budget – Mark Quimby, WaTech

Updates:

- IPV6 network project is on schedule and making progress.
- Building cloud highway; service could not have come at a better time as we move more resources to the cloud. WaTech has been fast tracking onboardings to meet crucial business needs in the last few months and is another foundational network concept that is helping shift the paradigm to cloud based.
- Will need to continue to work with network and security teams and what the future of the network looks like. Most recently is the split tunneling on VPN service and what that allowed us to do.

WaTech Savings Opportunities – Mark Quimby, WaTech

There are many opportunities for savings as we look at WaTech services, Mark shared a couple of examples (see attachments).

- Mainframe as a service. Scheduled to migrate to service provider Ensono in December 2020.
- MS Teams Telephony - a new service with incredible savings opportunity (WaTech scheduled to transition in Fall).
- Moving to Microsoft 365 from On-Prem services
- Leveraging Azure MFA for VPN

Resources:

<https://watech.wa.gov/services/Teams-Telephony>

<https://watech.wa.gov/sites/default/files/public/Microsoft-365-Teams-Telephony-Customer-Onboarding-2020-04-30.docx>