Strategic Roadmap Progress Report – August 2022

Strategic Initiatives

2022	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY
Enterprise Cloud Computing program (ECC)			Developed charter and scope ✓	Kicked off Training and Readiness subcommittee	Completed ECC staffing plan ✓ Completed development of Cloud Capability Model MVP and Azure Enterprise Cloud Readiness Assessment ✓		Development of Cloud Center of Excellence portal SOW
Identity Management	Market research, development of initial Guiding Principles and evaluation of strategy and roadmap vendor approaches ✓			Alignment on program vision, drafted Inter-Agency Governance Model and detailed functional scope ✓			Initial draft of Minimum Viable Product, Proof of Concept, and Vendor Selection
Oversight Improvement						Agile adopted as PM methodology ✓ Charter finalized and approved ✓	Contractor SOW drafted and approved ✓
Enterprise IT Governance	Adopted governance framework ✓		Implemented the Technology Management Council (TMC) and the Enterprise Security Governance Committee (ESG) ✓			Launched the Business Management Council (BMC) and the Enterprise Architecture Committee (EAC) ✓	
Resident experience/ AccessWA transformation	User research, usability testing and modernization of the site infrastructure and platform ✓						Launched wa.gov website ✓

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Security & Privacy

2022	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY
SOC modernization and enterprise risk management	Fine tuning of the Sentinel security incident and event management platform completed Aug. 2022; detection rule deployment is in process. Automated alert processing and triage is being developed.						
		Completed SOC assessment with Blue Voyant, resolving 90% of the issues identified.					
		Deployed managed vulnerability scanning service; staffing is underway – Deadline Dec. 2022					
Cybersecurity legislation implementation	Completed OCS Catalog of Services and submitted to the Legislature ✓						✓
	Independent assessment of IT security audits						
	Development of enterprise incident response plan – **70% complete**						
	Completed initial draft of data sharing requirements – under review by Enterprise Security Governance committee						
Security standards and policy	Selection of the NIST Risk Assessment Framework for performance of risks assessments.						
	Revision of OCIO Policy 141.10; 2 of 5 sections complete – Deadline Oct. 2022						
	Deployment of Azure multi-factor authentication for the WaTech SSL VPN service for use by agencies						
	DDoS modernization and refresh					✓	
	Planning underway for possible consolidation of SOC tools and firewall security capabilities into one platform - Deadline Dec 2022						
Agency privacy framework	Established the Privacy Community of Practice and created charter ✓	Published Privacy Assessment Survey Report regarding state agency privacy maturity ✓			Conducted State Agency Privacy Forum ✓		
	Recorded and posted webinars on relevant privacy topics						✓
	Developed Privacy Basics for Washington State Employees training in the Learning Center and conducted Quarterly State Agency Privacy Forum Meetings						✓

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Services

2022	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY
Microsoft 365		Migrated approx. 53 agencies from IronPort to WA Apps Relay ✓				Migrated agencies to Teams and decommissioned Skype for Business ✓	Completed 90% of Vault migrations to Exchange Online Archive
							Migrated agencies to SharePoint Online from decommissioned hosted service ✓
	Completed migration of nearly 120K mailboxes to Exchange Online. ✓						
GIS		Created prototype structure for Data Portal - data and user organization ✓	Loaded initial datasets based on stakeholder input (approximately 15) ✓		Engagement with key agencies to finalize requirements and onboarded first agency – Washington Military Department (MIL) ✓		
	Stakeholder engagement to support GeoPortal 2.0/Natural Hazard Mitigation project - https://watech.wa.gov/GIS-Natural-Hazards-Mitigation						
Telephony & Contact Center					Piloted Amazon Connect Contact Center with WaTech Support Center ✓	Implemented Amazon Connect Contact Center in WaTech Support Center ✓	
Small Agency IT Services							Onboarded two new agencies to service: Energy Facility Site Evaluation Council (EFSEC) and Washington State Legislative Board (WSLB) ✓