

PROJECT: SAW Multifactor Authentication (MFA)



Last update: 04/27/2021

Executive Sponsor: Scott Barringer
 Business Sponsor: Audrey Leckner
 Steering Committee: WaTech, LNI, DOH, QA
 Project Manager: Louie Bugenig
 Project Team: CSD

Priority	ITPA Score	Scope	Schedule	Budget	OCIO Assess.
High	48	G	Y	G	R

Project status: 75% complete

- Agencies have validated Concatenation issue resolution. Additional SGS validation underway.
- Apriss Health **completed** delivery of PMP fix by 04/21
- Testing of profile migration scripts complete. Team is working to optimize load performance.
- Production validation of selected MFA configuration components with LNI underway in advance of cutover.
- **All critical defects resolved**
- **Steering committee has given GO for 05/05 cutover**

Risks/Issues:

- **Issue:** MFA cannot send verification codes when multiple e-mails or phone numbers are on user profile. Next Steps: Agency verification of fix. **Resolved**
- **Issue:** DOH PMP application requires modification in order to successfully pass MFA challenge. Next Steps: Apriss Health delivery of application modification by 04/21. **Resolved**

Major Milestones (Description)	Estimated Finish	Revised Finish	Actual Finish
Dev Environment App Config	07/24/20		07/02
Test Environment App Config	08/21/20		08/17
WaTech Readiness	03/11/21	04/14/21	04/14
SEAP Readiness	03/22/21	04/30/21	04/27
Migration Complete	03/30/21	05/05/21	

Project description:

Replace the existing multi-factor authentication (MFA) solution and implement cost containment measures for the growing MFA service by moving to an appliance-based pricing solution.

Budget: (updated monthly after steering committee)

Starting budget: \$2,392,845 Funding shortfall: N/A

Funding spent: \$1,274,588 Funding remaining: \$1,118,257

Metrics:

COVID-19 Impact: Undetermined