PROJECT: SAW Multifactor Authentication (MFA)

Last update: 05/25/2021

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Steering Committee: WaTech, LNI, DOH, QA
Project Manager: Louie Bugenig
Project Team: CSD

WaTech — Washington Technology Solutions

Priority	ITPA Score	Scope	Schedule	Budget	OCIO Assess.
High	48	G	G	G	G

Project status: 95% complete

- Cutover Complete
- Working through post deployment stabilization
- One high priority issue (see Risks/Issues)
- Fix for high priority LNI issue has been validated in customer test and is target for production deployment 05/25
- Gaps in Spanish translation have been collected and are in final validation. Next step: Send to translation services following validation
- Continuing to work with IBM on stabilization ticket associated with IE11 compatibility

Risks/Issues:

- **Issue:** LNI has reported replication steps to reproduce a generic error on MFA logins ~3 in 50 attempts, most common in Google Chrome. Next Steps: Ticket has been submitted with IBM and .har files + screenshots + back end traces from the appliance have been shared for follow up.

Major Milestones (Description)	Estimated Finish	Revised Finish	Actual Finish
Dev Environment App Config	07/24/20		07/02
Test Environment App Config	08/21/20		08/17
WaTech Readiness	03/11/21	04/14/21	04/14
SEAP Readiness	03/22/21	04/30/21	04/27
Migration Complete	03/30/21	05/05/21	05/05

Project description:

Replace the existing multi-factor authentication (MFA) solution and implement cost containment measures for the growing MFA service by moving to an appliance-based pricing solution.

Budget: *(updated monthly after steering committee)*

Starting budget: $2,392,845   Funding shortfall: N/A

Funding spent: $1,274,588 Funding remaining: $1,118,257

Metrics:

COVID-19 Impact: Undetermined