

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
STRATEGIC INITIATIVES	Enterprise Cloud Computing program (ECC)	Initiate ECC	Foundational accelerators	Scale program	Budget request for FY24-25 - SEPT			
	Identity Management	Strategy and requirements			Budget request for FY24-25 - SEPT			
	Oversight Improvement	Analysis, Plan & Approach	Project work				Oversight transformation complete JULY	
	Enterprise IT Governance		Develop framework	Charters	Implementation			
	Resident experience / AccessWA transformation	Website development		Go live APRIL				
SECURITY & PRIVACY	SOC modernization and enterprise risk management		Improve vulnerability management program	Mature incident management program	Evaluate and define Zero-Trust architecture		Adopt Zero-Trust architecture - JULY	
	Cybersecurity legislation implementation	Improve security events management	Data governance & sharing report - DEC	24/7 SOC - JUNE	Publish catalog/operating model - JULY			
	Security standards and policy	OCIO 141.10 overhaul	Stand up enterprise security governance	Enterprise Security Governance Charter - FEB				
	Agency privacy framework	Local Govt. Program	Deploy agency privacy framework	Privacy program enhancements and metrics				
	Microsoft 365	Agency migrations (email, Vault, SharePoint, Skype)	Supplemental DP for M365 licensing FY23 - SEPT	Migrations complete - JUNE	Stabilize, enhance and innovate			
SERVICES	GIS	Hazards Tracking and analysis enhancing geo.wa.gov				Progress Report to Leg - DEC	Data platform available - JUNE 30	Recommendations Report - JUNE 1
	Telephony & Contact Center	Cloud Contact Center Analysis	POC decision - FEB					
	Small Agency IT Services	Enhance and Grow Small Agency Services			Budget request for FY24-25 - SEPT			

Strategic Roadmap 2021-2023

SERVICES

▼ Decision/milestone
▶ Progress to date

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
Network Modernization	IPv6	▶ Agency migrations						
	Service Block Arch Network Core Lifecycle	▶ Firewall Strategy Research				▶ SDWAN Research		▶ SDWAN POC
Voice	Centrex	▶ Engage customers to determine alternatives			▶ Research eFax alternatives		▶ New eFax service begins - FEB	
	WebEx	▶ Engage customers to determine sunset date			▶ Future of Centrex decision - JUNE		▶ Sunset WebEx service - JUNE	
	Audio Conferencing	▶ Engage customers to determine sunset date			▶ Sunset hosted SharePoint, Skype, vault - JUNE		▶ Move customers from AirWatch to Intune - JUNE	
	Decommission replaced services	▶ WA App Relay Migrations		▶ IronPort decommission – FEB. 10, 2022		▶ Engage customers to determine AirWatch sunset		▶ Agency migrations complete - JUNE
M365	Shared Tenant	▶ Stabilize, enhance and innovate			▶ Multi-lingual support across SAW			
SAW	Features	▶ Identity Verification Research			▶ IDV Implementation		▶ SEAP API Depreciation	
		▶ New SAW REST API to replace SEAP API for acct. mgt.				▶ SEAP API Depreciation		
SFT	Modernization	▶ Discovery, planning and RFP		▶ Implementation		▶ Implementation target completion - DEC		
		▶ RFP Evaluation - DEC						

Strategic Roadmap 2021-2023

CLOUD INITIATIVES

▼ Decision/milestone
➤ Progress to date

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
Cloud Acceleration: Enterprise Cloud Computing (ECC) program	Initiate ECC	▼ ECC Manager started - JULY ➤ Procure vendor support	▼ Support vendor started - NOV					
	Foundational Accelerators		➤ Establish initial governance and guardrails	➤ Cloud strategy document	➤ Cloud architecture			
	Scale Program	▼ Supplemental DP for FY23 SEPT	➤ Cloud Community of Practice	➤ Cloud re-training and readiness program	➤ Cloud operations model and process	➤ Migration planning with agencies		
				Budget request for FY24-25 - SEPT ▼				
Workforce Planning	Cloud Task Force E2SHB1274	➤ Task Force research and report preparation	▼ Final report due - NOV					
	Development & OCM		➤ Plan & support Organizational Change Management	➤ Promote workforce planning & development				
Enablers	Services		➤ Align Washington State Cloud (Private Cloud) with cloud strategy	➤ Network, security assessment and readiness				
	Security		▼ Launch Domain Controllers in the Cloud - AUG		➤ Identity Management Strategy and Requirements	▼ Budget request for FY24-25 - SEPT	▼ Establish Cloud Security Program - SEPT	

Strategic Roadmap 2021-2023

SECURITY & PRIVACY INITIATIVES

		2021	Jan. 2022	2022	Dec. 2022	Jan. 2023	2023	Dec. 2023
Security Operations Management	Events management	▶ Evolve to hybrid SOC model and implement advanced controls		▼ 24/7 SOC with clear roles & tools - JUNE				
	Vulnerability Management	▶ Integrate app scan, code reviews, external audits & pen testing			▼ Budget request for FY24-25 - SEPT			
	Incident management		▶ Tiered approach to incident management		▼ Model incident response plan - SEPT			
Risk & Audit Management	Risk assessment		▶ Define and conduct risk assessment		▼ Risk Report - DEC			
	Cloud Security		▶ Establish Cloud Security program					
	Compliance Mgmt. and Audit Support		▶ POAM mgmt. & proactive compliance assessment		▼ Implement Audit Support & Compliance Management Program DEC ▼ Create common compliance control framework - DEC			
Infrastructure Protection	Enhance network and perimeter security	▶ Migrate VPN to Azure MFA		▶ Engage agencies and expand Azure MFA usage				
	Data security management	▶ Data governance framework		▼ Report & findings - DEC				
Enterprise Security Management MFT	Standards & Policy	▶ OCIO 141.10 overhaul		▼ New OCIO 141.10 - APRIL				
	Enterprise security governance	▶ Create enterprise security governance		▼ Enterprise Security Governance Charter - FEB				
	Metrics			▶ Develop operational security metrics and key risk indicators				
Privacy Framework and Privacy Program Enhancements	Training	▶ Privacy Basics Training						
	Policies and Assessment		▶ PTA and PIA creation		▶ Model Privacy Policies		▶ Adoption of PTA and PIA for IT systems that use PII	