

IT Project Oversight Transformation

Town Hall
November 15, 2022



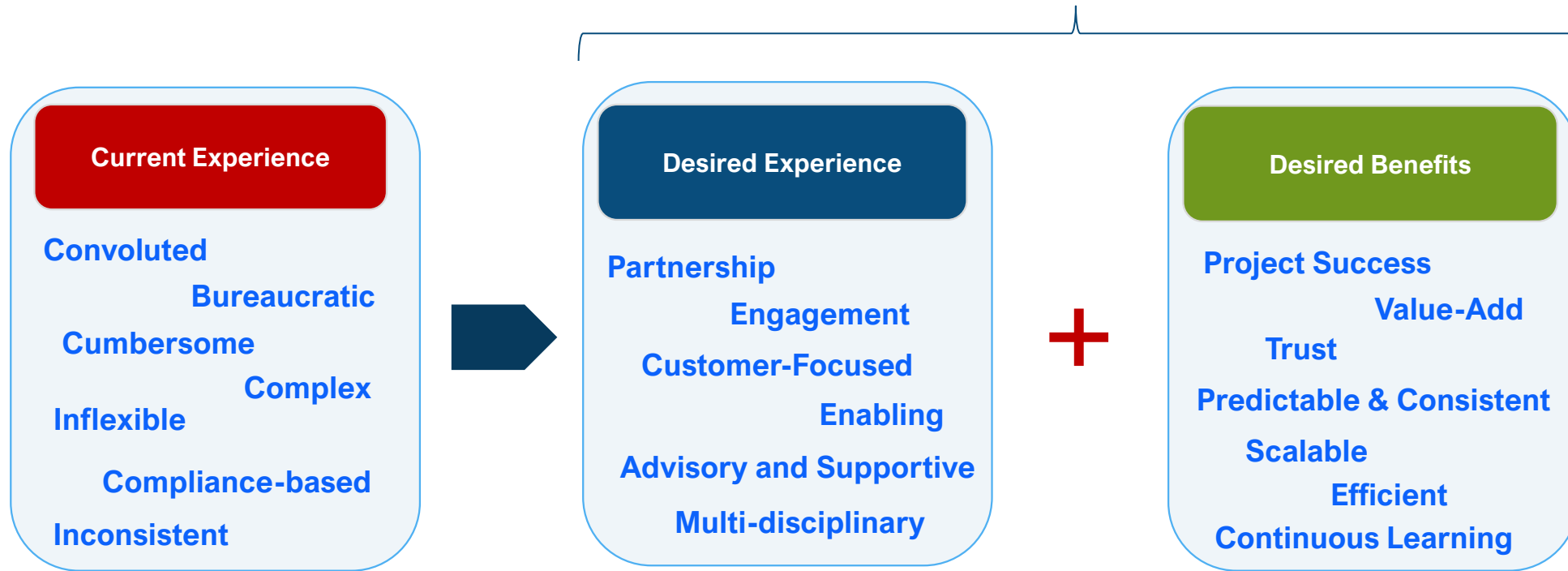
Agenda

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|---------------------------|--|---------------|
| • Welcome | <i>David Sorrell</i> | <i>5 min</i> |
| • Vision of Oversight | <i>Bill Kehoe & Deanna Brocker</i> | <i>10 min</i> |
| • FAQs | <i>Panel</i> | <i>15 min</i> |
| • Open Q&A | <i>All (Moderated)</i> | <i>25 min</i> |
| • Next Steps and Contacts | <i>David Sorrell</i> | <i>5 min</i> |

Note: Today's session is being recorded.

Vision of Oversight

Oversight Transformation



The Technology Services Board has statutory responsibility for approval and oversight of IT projects ([RCW 43.105.285](#)) and delegated that authority to the OCIO. The OCIO approves, monitors, and evaluates major state agency IT projects and serves a key role in ensuring these projects align with business goals and priorities, achieve success in meeting business outcomes, and are completed within approved scope, schedule, and budget.

The Oversight Transformation Project will improve the oversight model, operations, and processes to more effectively serve agency customers and key stakeholders.

- What are the priority areas of focus for oversight transformation?
- What does the project team have the authority and willingness to change?
- What is the timeframe for completion?
- How will changes be communicated to agency and project leadership?

Open Q&A



- Please raise your hand or ask your question using chat.

Next Steps

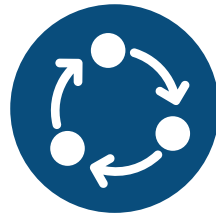
Complete Future State Ideation, Prioritize Improvements, Plan, and Implement

“North Star” Focus Areas for Future Improvements



Customer-Focused, Scaled Oversight

Delivers a customer-centric approach that meets our oversight mandate but tailors its methods to drive the needs of the business



Efficient Processes

Utilizes more effective tools and workflow to drive efficiency, reduce duplicative work, and creates time for OCs to deliver additional high value services



Role Clarity

Promotes accountability, and reduces overlapping responsibilities by ensuring roles within and across teams are understood and agreed



Value Added Service

Provides opportunity for OC to advise and consult, facilitating greater agency-wide execution capability, leading to more successful project outcomes

Contacts



Any questions, please reach out to any of the project contacts.

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[Oversight Transformation Website](#)