Wednesday, February 14, 2019

Welcome and introduction of new Council members
- Gregg Plummer, Transportation Improvement – small agency representative
- Michelle Tuscher, State Board of Accountancy – small agency representative
- Chris Lamb, Office of Financial Management – medium agency representative
- Rose Bossio, Department of Retirement Systems – medium agency representative
- Matthew Modarelli, Department of Transportation – large agency representative
- David Sorrell, Department of Revenue – large agency representative

Council Chair and Vice Chair Election
- Election of Council Chair: Chris Lamb, Office of Financial Management by unanimous vote
- Election of Vice Chair: Michelle Tuscher, State Board of Accountancy by unanimous vote

Governance Model, Value Proposition and Transformational Priorities.
Jennifer Rosales, ISG, gave a brief overview of provided attachments as deliverables from strategic consulting engagement.

Office 365 – Tenancy and Name Space
Discussion points:
- What is the business case for each tenant option, and for separate tenant requests?
- What is the criteria for tenancy?
- How would policies around standardization be helpful?
- What are the individual agency requirements related to tenancy?
- Does maintaining centralized EAD forest for the next 5+ years bring value? Key considerations include visibility and collaboration among state employees, interconnection with other cloud-based services, and flexibility outside of Microsoft for office application suite solutions.
- What are the security risks of shared and multitenant?
- What changes will result in a business risk transference to/from a state agency to WaTech?
- What are the public records implications for tenant options?
- What are the compliance issues for tenant options?
- For the agencies with existing tenants active outside the shared tenant, what are the considerations for reregistering, at least for the interim period, within the shared tenant to enable hybrid directory synchronization and enable Skype Online and Exchange Online?
- What are the roles specific to the Global Administrator of the shared tenant that cannot be delegated to the Agency Administrator? What are the features and functions that must be enabled only at the tenant level and cannot be enabled/disabled at the agency level?

The Council agreed that more input was needed from the broader CIO community, including specific input from agencies with tenants registered and active outside the shared tenant currently.

CIO Forum Agenda
The Council agreed that Chris Lamb, as Chair of the Council, would run the February 19 CIO Forum meeting. Suggested agenda items are: Council introductions, communication flow, customer value, and O365 including tenancy and name space (what agencies are struggling with, where they are stuck, and what is important). Chris will send an email to the CIOs with the agenda and meeting materials.

Items for consideration and discussion at future WaTech Advisory Council meetings were captured in the Parking Lot:
- WaTech's Revenue / Financial Model
    - Service Provider evolving to Broker: roles, responsibilities, business model
- Mainframe services
- Measures of success/Metrics for WaTech
- Ease of implementation for WaTech service: No Touch adds value
- Business requirements for Tenant

Also noted for follow-up:
- Council Charter signatures
- Members' terms of service