# Migration to Mainframe as a Service (MFaaS)

MFaaS Steering Committee & Stakeholder Meeting March 10, 2020





## Agenda

- Welcome & Introductions
- Ensono Overview
- Project Status
  - Contract and Statement of Work in progress target is late March
  - High-Level Project Plan target April
  - Requirements form review and discussion
  - Three stages of migration to MFaaS
    - Contract
    - Operating Current Environment
    - Environment transition
  - Environment transition planning: Mock cut(s), DR cut, Production cut
- Q&A
- Close and next steps
  - Our next meeting is planned for April 14<sup>th</sup> at 2pm

## Introduction to your Ensono Team





Richard Dresden | Senior Vice President, Field Operations



Phil Wittmer | Public Sector Advisor, (former CIO State of Kansas)



Mary Peragallo | Senior Director, Client Experience and Success, Premier and Public Sector



Keith Miller | Senior Solution Mainframe Architect, (former Sr. Manager Mainframe Operations)



Jonathan Long | Senior Sales Executive

## We are a hybrid IT service provider that delivers Tier 1 scale in an as-a-service, high-touch engagement model



#### WHO WE SERVE



Large Enterprises and Public Sector organizations with complex IT undergoing significant change

#### WHERE WE SERVE



North America, Europe and India with 17 data centers and 5 delivery centers

#### WHAT WE DELIVER







**MAINFRAME** AND MIDRANGE

**MANAGED INFRASTRUCTURE** 

**CLOUD** 

#### **2019 REVENUE**



\$600 Million

46% Mainframe

## **MAINFRAME EXPERIENCE**



YEARS

## **MAINFRAME MARKET POSITION**

#2

Market share in the US 425,000 MIPS under mgt

#### **CLIENTS**



205 across key verticals and public sector

#### **ASSOCIATES**



in US, Europe, and India

















## Ensono Mainframe Services Organization: 50 Years Experient Washington Technology Solutions

### Global Mainframe Technical Services

Client
Experience &
Success

zOS Operating System Operating System 2

Data Base / On-Lines

Production Control

Storage & DR New Client Implement

790 People

In Mainframe Services

425,000+ MIPS

#2 Marketshare in U.S.

**DEDICATED TRANSITION** 

~10 MF migrations/year

STRATEGIC PARTNERS

Platinum: IBM, CA, Dell, Compuware

**293 LPARS** 

Installed at Ensono

**MAINFRAME ACADEMY** 

**Certifications + Training** 

**SCALE & FOCUS** 

**46% of Ensono Business** 

**PRODUCT INVESTMENT** 

Invest in the MF Ecosystem

- Senior leaders positioned without direct reports allows for additional leadership for critical activities
- Structured onboarding process for Mainframe training & development
- Ongoing investment in mainframe AI Ops and Robotic Process Automation

#### **TOP RATED**



Rated 5 out of 5 by Gartner for Critical Capabilities – Mainframe Services

20,000,000

Mainframe batch jobs executed per month

2,400

CICS regions managed

800

DBMS subsystems managed

6,000

Mainframe software upgrades per year

450

Mainframe Platform upgrades per year

144

Mainframe disaster recovery tests per year

## Ensono Public Sector Expertise



## **Highlighted Relationships:**

## **Audit Compliance Attestations:**







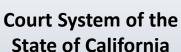






(Illinois)







**PHEAA** 



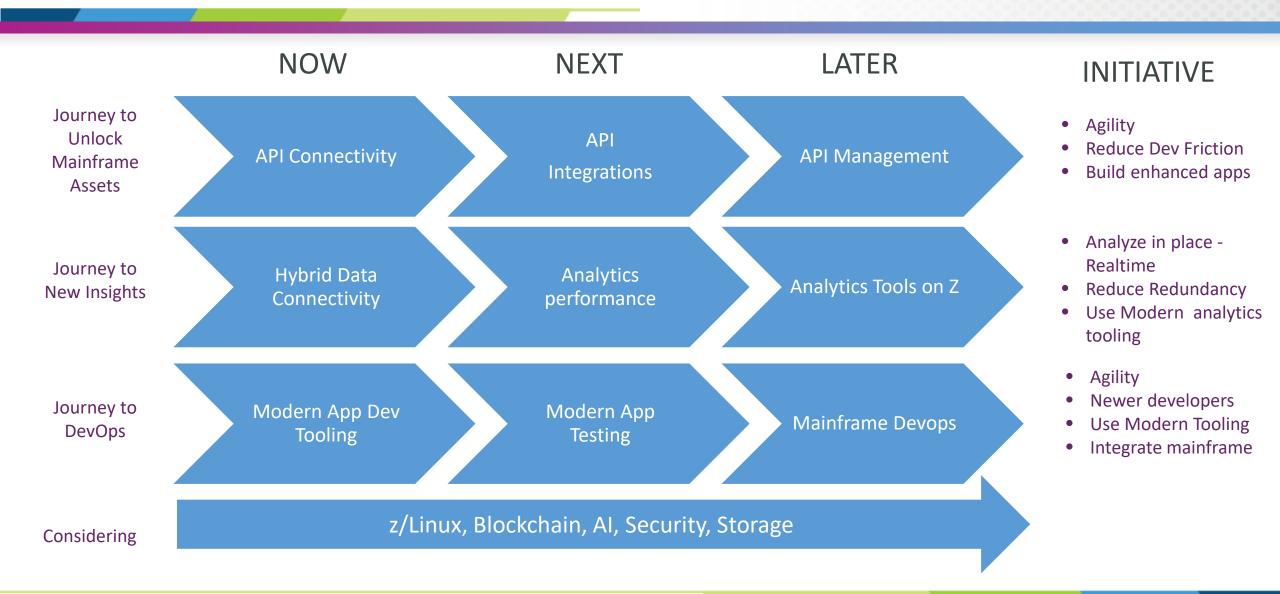
SAMTRANS
(Bay Area Rapid Transit)





## Investing in Mainframe Product Roadmap





## Migration Milestones



## 1. Ownership

Financial ownership MF infrastructure. Start knowledge acquisition. <u>Dedicated</u> <u>Migration Team.</u>

## 2. Operations

- ITIL, PMI, Prince2, Agile
- PMP, CSM, Six Sigma
- Operational responsibility delivered by Ensono

## 3. Workload Migration

- Mock migrations, cut-over and testing + network connectivity
- DR cut-over
- Production cut-over



## **Unsurpassed client experience**

## 14 YEARS Average Experience



## **AVERAGE 90 DAYS To Complete MF RIM**















"My application team asked when we were going to migrate, two weeks after our migration. I could not have asked for a better outcome." "A very competent and well executed piece of work."

"The team was very professional and helpful. Pleasure to work with."

## Service Management for WaTech

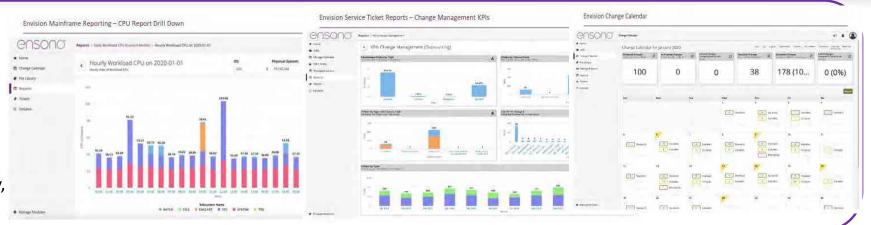




#### Ensono Gateway:

24x7 Self-Service Portal that supports WaTech request requirements & provides:

- dynamic & interactive reporting elements to allow you to view & analyze your data
- track, monitor & create tickets
- See your Change Calendar, review Change History, view upcoming Changes – 24x7 real-time



#### Mainframe Operating Model

#### Mainframe Method of Operations

#### Relationship Management



## Why Ensono for State of Washington?



**We are Transition Masters** 

We are **transition masters** with extensive experience onboarding mainframe clients and migrating infrastructure

Mainframe-as-a-Service with Cloud-like Consumption Model

We provide **business model flexibility** with our **Mainframe-as-a-Service** economics

**Deep Public Sector expertise** 

We **understand Public Sector**, vertical focus service management org, training and development, certifications & investments

We optimize for today and modernize for tomorrow

We are an **innovative company**, with a culture that enables us to deliver new ideas and fresh perspectives

Managed Services is What We Do

Infrastructure-as-a-service is 100% of our business -> investment, M&A, product development and Mainframe focus area



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## Thank you

• Adjourn