**Customer:** Click here to enter text. **Site:** Click here to enter text.

|  |  |
| --- | --- |
| **Phase 1** | **Customer Interest** |
|  | Customer |  | Customer Interest Form Completed (Agency Level First Time Only) |[ ]
|  | Both |  | Kick-Off Meeting Held/Overview of Service Provided by WaTech |[ ]
|  | Customer |  | Go/No Go Decision |[ ]
|  | WaTech |  | ASK SharePoint Site Created & Documents Posted |[ ]
|  | Customer |  | Site Survey Questionnaire Completed and Floor Plan Submitted |[ ]
| **Phase 2** | **Site Design** |
|  | WaTech |  | Predictive Site Survey Conducted(Wireless Lite and Wireless Simple: Skip to #10) |[ ]
|  | WaTech |  | Provide Wireless Service Budgetary Estimate & Pre-Deployment Site Survey Quote |[ ]
|  | Customer |  | Go/No Go Decision  |[ ]
|  | WaTech |  | Pre-Deployment On-Site Survey Conducted |[ ]
|  | WaTech |  | Provide Final Wireless Service Quote and Site Design |[ ]
|  | Customer |  | Go/No Go Decision |[ ]
| **Phase 3** | **Provisioning & Installation** |
|  | Both |  | Conference Call Held |[ ]
|  | WaTech |  | Confirm Access Points in Stock or Place Order |[ ]
|  | Customer |  | Facility Prepared (Acquire & Provision Infrastructure if Needed) |[ ]
|  | WaTech |  | Access Points Configured & Delivered to Customer |[ ]
|  | Customer |  | Access Points Installed |[ ]
|  | Both |  | Training Completed |[ ]
|  | Both |  | Provisioning & Installation Worksheet Completed |[ ]
| **Phase 4** | **Service Turn-up** |
|  | Both |  | Conference Call Held |[ ]
|  | Both |  | Customer Turn-Up and Testing Completed(Wireless Lite: Skip to #22) |[ ]
|  | WaTech |  | Post Deployment Verification Survey Completed |[ ]
|  | Customer |  | Wireless Service Accepted |[ ]
|  | WaTech |  | Customer Billing Started |[ ]