**Customer:** Click here to enter text. **Site:** Click here to enter text.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Phase 1** | **Customer Interest** | | | |
| Customer |  | Customer Interest Form Completed (Agency Level First Time Only) |  |
| Both |  | Kick-Off Meeting Held/Overview of Service Provided by WaTech |  |
| Customer |  | Go/No Go Decision |  |
| WaTech |  | ASK SharePoint Site Created & Documents Posted |  |
| Customer |  | Site Survey Questionnaire Completed and Floor Plan Submitted |  |
| **Phase 2** | **Site Design** | | | |
| WaTech |  | Predictive Site Survey Conducted  (Wireless Lite and Wireless Simple: Skip to #10) |  |
| WaTech |  | Provide Wireless Service Budgetary Estimate & Pre-Deployment Site Survey Quote |  |
| Customer |  | Go/No Go Decision |  |
| WaTech |  | Pre-Deployment On-Site Survey Conducted |  |
| WaTech |  | Provide Final Wireless Service Quote and Site Design |  |
| Customer |  | Go/No Go Decision |  |
| **Phase 3** | **Provisioning & Installation** | | | |
| Both |  | Conference Call Held |  |
| WaTech |  | Confirm Access Points in Stock or Place Order |  |
| Customer |  | Facility Prepared (Acquire & Provision Infrastructure if Needed) |  |
| WaTech |  | Access Points Configured & Delivered to Customer |  |
| Customer |  | Access Points Installed |  |
| Both |  | Training Completed |  |
| Both |  | Provisioning & Installation Worksheet Completed |  |
| **Phase 4** | **Service Turn-up** | | | |
| Both |  | Conference Call Held |  |
| Both |  | Customer Turn-Up and Testing Completed  (Wireless Lite: Skip to #22) |  |
| WaTech |  | Post Deployment Verification Survey Completed |  |
| Customer |  | Wireless Service Accepted |  |
| WaTech |  | Customer Billing Started |  |