

Change Management Policy Background

New, Update or Sunset Review? Replaces IT Security Standard 141.10 (8.1)

What due diligence was conducted to determine the content of this policy/standard? If this is an update or sunset review, provide information as to what changes were made, if any, as well as reasons behind the policy/standard content.

Most of the original standard is the same. Changes were made based on workgroup and community feedback to improve clarity for agency adoption and accountability.

Updates to this policy draws from [NIST 800-53](#) Security and Privacy Controls for Information Systems and Organizations.

What is the business case for the policy/standard?

- This policy helps agencies ensure the smooth and timely application of patches and upgrades to systems; these both protect and enhance the confidentiality, availability, and integrity of IT ecosystems.
- This policy ensures that the roles assigned are at the appropriate level of authority, responsibility, and separation.

What are the key objectives of the policy/standard?

The objective of this policy is to refine the introduction of change into production by ensuring that the correct procedures are being followed, proper documentation has been completed, proper testing has been performed, and proper approval is in place.

How does policy/standard promote or support alignment with strategies?

[Strategic Planning | Washington Technology Solutions](#)

This standard supports efficient and accountable government by ensuring agencies are managing the alteration of IT resources comprehensively.

What are the implementation considerations?

- Agencies will need to update their documentation.
- Agencies may need additional training and support.

How will we know if the policy is successful?

- Agencies will have well-documented acceptance criteria that accurately reflect changes made to their IT assets.
- Employees will experience the minimum impact resulting from timely patches, upgrades, and quick rollback when changes encounter difficulties.

