

## Project Quality Assurance Policy Standard Background

### **New, Update or Sunset Review?** Sunset Review

**What due diligence was conducted to determine the content of this policy/standard? If this is an update or sunset review, provide information as to what changes were made, if any, as well as reasons behind the policy/standard content.**

We engaged with an external consultant with the oversight team to review all the policies and standards and align them to the revised future state of oversight processes and procedures. The current policy is more focused toward Project Management Institute (PMI) standards, and we changed it to be more project success focused. It is methodology agnostic now.

### **What is the business case for the policy/standard?**

QA and oversight provide guidance to keep projects on track with respect to time, budget, and scope. Regular assessments, continuous monitoring, and proactive sharing of findings to agencies supports successful implementation.

### **What are the key objectives of the policy/standard?**

- Clear quality assurance requirements to align with tiered oversight.
- Focus efforts and budget based on the complexity and risk profile of the project.

### **How does policy/standard promote or support alignment with strategies?**

Increasing our engagement on more complex and impactful projects and allowing flexibility to scale the engagement for low complexity investments supports Goal 4: Transform Service Delivery.

### **What are the implementation considerations?**

- WaTech will need to communicate the new policy to agencies with current and pending projects.
- WaTech needs to communicate changes to the QA service providers.
- WaTech will include this information in the initiation phase of all upcoming projects.
- WaTech will post the changes on a public website.

## How will we know if the policy is successful?

**Specific:** QA services are scaled based on the needs of the project.

**Measurable:** QA service delivery meets reporting engagement and reporting requirements as specified in the policy and the legislature.

**Achievable:** The changes allow the flexibility to scale activities to the need, which makes QA more achievable for all projects.

**Relevant:** QA services are essential, independent, forward-looking perspectives that support addressing risks and issues proactively for project success.

**Timebound:** This policy will be effective when adopted and implemented immediately for all new projects under oversight.

**Equitable:** By scaling requirements for QA, new vendors can gain experience with lower complexity projects. This offers opportunities for diverse vendors to grow into larger project engagements.