MGMT-01-01-S Technology Portfolio Foundation – Application Standard Background

New, Update or Sunset Review? Response.

What due diligence was conducted to determine the content of this policy/standard? If this is an update or sunset review, provide information as to what changes were made, if any, as well as reasons behind the policy/standard content.

This year, the Governor's Executive Order required WaTech to inventory systems utilizing generative Artificial Intelligence (AI). Rather than requiring two inventories, we are updating this standard to incorporate the data into the application standard for the annual submission. Other updates provide clarity and links for additional information.

What is the business case for the policy/standard?

Agency application inventories provide an enterprise view of the applications that support agency missions. The level of detail included ensures that the enterprise can make informed decisions.

What are the key objectives of the policy/standard?

- Ensure that the right data is collected to make decisions.
- Provide a clear picture of the generative AI technology in the state.

How does policy/standard promote or support alignment with strategies?

This data is collected to enable informed decision making. The Governor's Directive 16-01 requires agencies to submit an inventory of applications to WaTech. The Governor's Executive Order 24-01 Artificial Intelligence requires WaTech to collect an inventory of generative AI tools in Washington State agencies.
Both of these are in line with RCW 43.105.230 State agency information technology portfolio—Basis for decisions and plans.

What are the implementation considerations?

Agencies will need to double-check all current applications to see if vendors integrated generative AI technology into existing services. Additionally, agencies will need to create a mechanism to track new purchases that rely on generative AI technology.

How will we know if the policy is successful?

Specific: Agencies will inventory all generative AI technology.
Measurable: Application inventories will include carefully considered data.
Achievable: Agencies will be able to start from last year's inventories, and a template is provided.
Relevant: Generative AI technology is rapidly evolving, so keeping a pulse on this new technology ensures we are able to understand how it is impacting state business.
Timebound: Agency responses are due by September 30, 2024.
Equitable: Generative AI technology relies on technology that may include biases and tracking how this is used in the state in an inventory provides a tool to look for potential concerns.