Technology Business Management (TBM) and IT Portfolio Management (ITPFM) Programs

WaTech's statewide ITPFM and TBM programs collect statewide data about IT assets and combine them with financial data to create cost transparency for the state's investment in IT.

The ITPFM and TBM programs collect data from other state agencies which participate in these programs. Both programs are required in RCWs governing statewide IT, and are actioned through statewide IT policies approved by the TSB. These programs provide data and insights to inform decision making, statewide IT strategy, and decision package evaluation processes.

- The MGMT-01 policy series governs the requirements for ITPFM, and requires the collection of application, infrastructure, and project portfolio information for state agencies.
- The MGMT-02 policy series lays out the requirements for TBM, establishing the spending thresholds for participation in the TBM program and the specific data requirements for the state's IT cost modeling efforts.

Current Challenges

Both the ITPFM and TBM programs have seen improvements in the past several years, via process improvements, improved data quality, and advancing maturity in IT cost capabilities. Both programs are currently at inflection points where additional strategic input is needed to continue improving the discipline statewide.

- The ITPFM policy series is used to collect data inventories manually once a year from agencies.
- The TBM policy series leverages base level requirements for all agencies, and optional maturity tracks for other agencies.

Consultation Needed

The programs seek input from the board on strategic direction, best practices, and the next iteration of improving these efforts across the state.

- For ITPFM efforts, are there specific data elements or processes we should consider adopting?
- For TBM efforts, what should WaTech consider when setting processes for IT costing in the state?