



AGENCY

DESCRIPTION & IT SERVICES

[Integrated Eligibility and Enrollment \(IE&E\) Modernization Program](#)

This multi-year initiative aims to develop modern, integrated eligibility that better supports our clients and staff. The initiative will create a portal where clients can access multiple health and human services programs and streamline the application process.

Currently exploring: Technology Modernization, Data Management/Governance & Analytics, Customer Portals

[Secretary of State](#)

The Office of the Secretary of State is responsible for state elections, corporations and charities filings, providing library services across the state and preserving all state archival records and among other services.

Currently exploring: Application modernization, Data governance, and PaaS support.

[Washington State Department of Corrections](#)

The Department of Corrections (DOC) manages all state-operated adult prisons and supervises individuals who live in the community and are under DOC supervision.

[Washington State Department of Ecology](#)

The Department of Ecology is a steward to the state for environmental efforts including air quality, water quality, hazardous waste, waste sites, and a plethora of other goals.

[Washington State Department of Enterprise Services](#)

The Department of Enterprise Services (DES) provides centralized business services to state government agencies, public entities like cities and counties, Tribal governments, and Washington residents.

The [Procurement Inclusion and Equity Program](#) manages good and services contracts for the state.

[Washington State Department of Financial Institutions](#)

The Washington State Department of Financial Institutions (DFI) protects consumers and advances the financial health of Washington State by providing fair regulation of financial services and educating consumers to make informed financial decisions.

Currently exploring: DFI needs to modernize and transform legacy applications to efficiently deliver administrative and mission critical services. Modernization is an opportunity for real change that embraces people, processes, and technology which unlocks new possibilities that are otherwise not attainable. In September 2024, we launched the Modern Collaboration & Records Storage Project to document business and technical requirements necessary to modernize the way we store and share files and improve the way we collaborate. This project will help inform the implementation of future modernization projects.



[Washington State Department of Health](#)

The Department of Health works with others to protect and improve the health of all people in Washington state.

[Washington State Department of Social & Health Services](#)

The Department of Social and Health Services (DSHS) is Washington's largest state agency, with nearly 17,000 employees serving around 2 million clients. DSHS provides services such as aging and long-term care, behavioral health, developmental disabilities support, vocational rehabilitation, and Medicaid pathways. In partnership with federal agencies, it also administers public benefits like cash assistance and the Supplemental Nutrition Assistance Program (SNAP).

[Washington State Department of Veteran Affairs](#)

The Washington State Department of Veterans Affairs helps connect veterans and their family members to the benefits and services they earned through their military service. We invest in women and veteran owned businesses, along with vendors that fall within master contracts with Washington state.

[Washington State Gambling Commission](#)

The WSGC is an authorized law enforcement agency focused on gambling licensing, regulation, and enforcement. We partner with various law enforcement bodies to ensure the integrity of gambling and foster social welfare.

We seek to upgrade to a versatile, automated system to manage licensing, ensure public compliance, handle reporting, and streamline financial transactions, alongside enhancing user engagement and data analysis. Our top priority is transitioning from outdated systems to contemporary, secure, and scalable solutions. We invite vendors experienced in modernizing state agency platforms to discuss this transformation.

[WaTech Architecture & Innovation](#)

The Architecture and Innovation division focuses on leveraging technology to enhance the delivery of services to the citizens of Washington. It encompasses several key teams: the Geospatial Program Office, the State Data Office, the Enterprise Architecture program, and the Enterprise Cloud Computing program.

IT Services: Enterprise Data Strategy; Enterprise Data and Analytics Platform; Innovation and Modernization Programs; Enterprise Identity and Access Management Modernization; Enterprise Hybrid Multi-Cloud Strategies; Enterprise Geospatial Information Capabilities; Enterprise Architecture.

[WaTech Computing Services](#)

- The Enterprise Infrastructure team supports the virtualization environment (VMware/Azure/AWS/GCP), Network Attached Storage (NetApp), Backup Service (Veeam/AWS), BizTalk Administration, and Managed Server Support.
- The Cloud Enablement team manages the M365 Enterprise Shared Tenant, Workforce Identity and Federation.



[WaTech Contracts & Procurement](#)

Contracts & Procurement's core function is to develop, implement and manage contracts, Terms of Service (TOS), Master Service Agreements, Service Level Agreements (SLA), Inter-Agency Agreements (IAA) and conducts all types of procurements (e.g. - RFP, RFQQ, RFQ, RFI and second tier RFx) for the acquisition of goods and services.

[WaTech Enterprise Cloud Computing Program](#)

The Enterprise Cloud Computing Program (ECCP) is leading and guiding the adoption of cloud technologies across Washington state government, enhancing modernization, and creating a more connected government for easier access to services. ECCP seeks to establish a secure, scalable cloud ecosystem for agency modernization that includes facilitating technology adoption, advising on architecture and standards, offering a brokerage service for cost-effective and secure solutions, and supporting agencies in migration efforts.

[WaTech Office of Cybersecurity](#)

WaTech's Security Operations Center (SOC) manages enterprise security service offerings across the Washington state government enterprise.

[WaTech State Data Office](#)

The State Data Office includes the Enterprise Data Program, which aids state agencies in leveraging data for improved decisions and services, and the Open Data Program, which offers access to public, non-sensitive data to enhance transparency and civic involvement. Together, these programs aim to foster a holistic and inclusive data ecosystem for the state and its residents.

[WaTech Network Services](#)

Network Services manages the network core, providing state government connectivity to corporate business partners including Statewide Area Network services, Managed Firewall, VPN, Wireless, DNS, Cloud VPN, Cloud Highway Services, and telephony services. Additionally, the division collaborates with the Office of Cybersecurity to enhance network security.
