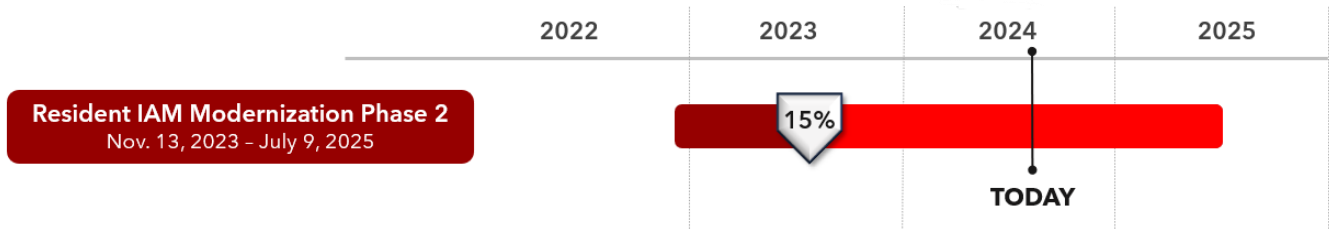


Project name: Resident IAM Modernization - Phase 2

Date: September 11, 2024

15% Complete



Progress Update

The project team is conducting bi-weekly sprints to align on the approach, review planned or ongoing deliverables, and identify any issues or risks. These sessions also help outline next steps for resolution and mitigation, ensuring smooth progress throughout the project.

Progress since Aug. 7, 2024:

- Completed review and modification of the Okta capability map. Capability model work has identified gaps in expected Okta functionality. This will require additional development work that will put significant pressure on timeline.
- Achieved WaTech alignment on the Minimum Viable Product (MVP) and identified key technology gaps.
- Clarified the linkage between the Resident Portal and Identity Access Management (IAM) to ensure seamless integration.
- Finalized QA readiness and secured investment approval for the upcoming phase.
- Received System Integrator (SI) proposals for project implementation.
- Restructure of key planning artifacts (RACI and JIRA) to reflect current MVP.

Planned activities – September:

- Re-establish engagement with the Agency Subcommittee.
- Share communications regarding Phase 2 MVP and set expectations.
- Develop identity verification workflows, define requirements, and present recommendations.
- Select a system integrator.
- Configure the Okta environment to support additional Proof of Concept (POC) demonstrations.
- Negotiate Okta terms and pricing.