

Project name: Innovation & Modernization Program

Progress Summary

Over the past three months, the Innovation and Modernization (IM) Program has made significant strides in enhancing state agency services through strategic technology investments. In fiscal year 2024, the program allocated \$1.5 million to 12 projects, with 10 successfully implementing their original scope to modernize outdated IT systems and introduce innovative solutions. As these projects conclude, the IM Program is preparing a report for the Legislature detailing outcomes and lessons learned from its inaugural year. Looking ahead, the Technology Services Board has approved 10 new projects for fiscal year 2025 funding totaling \$2.46 million, with work commencing on July 1. To sustain this momentum, WaTech is preparing to submit a Decision Package to secure ongoing funding, ensuring continued innovation and delivery of more responsive, effective, and equitable government services for Washington residents.

Progress update - September 2024

The Innovation and Modernization (IM) Program is making a significant impact on how state agencies serve the public, driving efficiency, security, and accessibility through strategic investments in technology. With \$2.46 million allocated to 10 projects, the program is modernizing outdated IT systems and introducing innovative solutions that directly benefit Washington residents. From enhancing the quality of life for individuals with AI Smart Home technologies to improving transportation infrastructure through better pavement condition reporting, these projects are not just about updating systems they're about making government services more responsive, effective, and equitable.

As demand for innovative technology solutions continues to grow, WaTech is preparing to submit a Decision Package (DP) to secure sustained funding for the IM Program. This funding would ensure that the state can continue to drive innovation, adapt to emerging challenges, and deliver services that truly make a difference in the lives of Washington residents.

Progress update - August 2024

The IM Program and the projects receiving IM funds for fiscal year (FY) 2024 are busy wrapping up project activities. Twelve projects received funding from the IM Program totaling \$1.5 million dollars with 10 projects implementing the original scope and business intent. Of the remaining two projects, one was canceled. The last project is still planning to implement the solution, but was unable to do so in FY24, a requirement of the IM Program.

The program has been busy preparing for the FY25 projects. The IT Investment Board reviewed 21 project proposals in May and presented 10 projects to the Technology Services Board (TSB) in June. The TSB approved all 10 projects for FY25 funding, and the projects started on July 1.

The IM Program is currently documenting the results from the FY24 projects in a report that will be delivered to the Legislature in September of this year. The report will detail the outcomes and benefits realized, along with lessons learned from the inaugural year for the IM Program.

The Technology Services Board (TSB) is the approving authority for all proposed projects recommended by the IT Investment Board.

The IT Investment Board will evaluate project proposals until all FY25 funding is awarded.

If you have questions about this program, please email the [IM Program](#).