Project name: Resident IAM Modernization - Phase 2
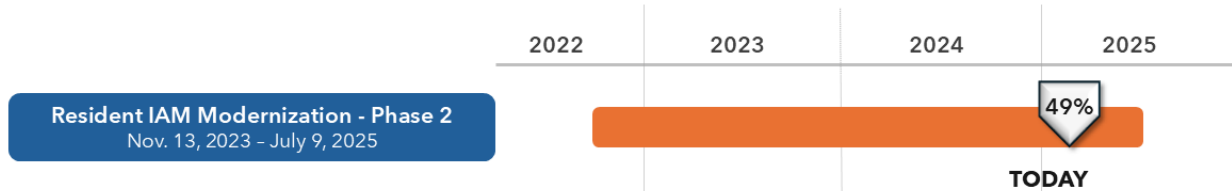
Date: February 13, 2025

49% Complete

Project Health: Trending Positive

Progress Summary

Monthly Progress Summary: IAM Modernization Phase 2: Customer Identity and Access Management (CIAM)

The IAM Modernization project has made significant progress over the past month, including team expansion, foundational research, and key design activities. The team has successfully onboarded Business Analysis and System Integration teams, conducted workshops with agency partners, and launched the CIAM MVP Roadshow.

Despite some challenges in cohort selection, the project continues to advance in vendor evaluation, architectural design, and system integration. The successful launch of the CIAM MVP Roadshow has provided valuable engagement opportunities, helping to shape the direction of IAM modernization while maintaining alignment with agency partners and stakeholders.

Progress since Jan. 9, 2025:

Key Accomplishments:

- **CIAM MVP Roadshow Launched (January 15, 2025):**

  The CIAM MVP Roadshow kicked off, showcasing live demonstrations and prototypes to gather valuable feedback. This milestone event supports the vision of a connected government focused on service delivery. The team is identifying eligible agencies for CIAM MVP cohorts, prioritizing those with SAML 2.0-based SSO integration with SAW or upcoming applications (within 6-12 months) requiring OIDC or SAML 2.0 integration.

- **Identity Verification & Risk Scoring:**

  - Conducted risk scoring and IDV workshops with agency partners.
  - Researched and documented Socure and LexisNexis features for risk-based authentication.
  - Updated IDV requirements based on agency feedback.

- o Prioritized IDV selection criteria and completed initial scoring of vendors.

- **Technical & Architectural Advancements:**
    - o Created applications in WaTech tenant to support Resident Portal integrations.
    - o Drafted and reviewed CIC logical architecture.
    - o Conducted design sessions on SIEM logging and user data migration.
    - o Completed profile update development.

- **Governance & Documentation:**
    - o Completed charter update reflecting revised scope and submitted for review.
    - o Refined SharePoint workspace, including landing page updates, communications calendar, roadmap, and wiki draft.
    - o Drafted decision paper on Social Login strategy.
    - o Responded to legislative requests for project-related information.

- **Team Onboarding & Operational Enhancements:**
    - o Successfully onboarded ActiveCyber (System Integrator) and initiated design sessions.
    - o Onboarded Scrum Lead and began workflow coordination.
    - o Executed AHEAD SOW to secure test, agile, and design resources.

Planned Activities for February:

- **Cohort & Engagement Planning:**
    - o Finalize and submit Cohort 0 & 1 recommendations.
    - o Continue the CIAM MVP roadshow.

- **Identity Verification & Risk-Based Authentication:**
    - o Continue research and documentation on Socure and LexisNexis capabilities.
    - o Conduct IDV selection requirements review with agency partners.
    - o Finalize decision on IDV vendor selection.

- **Technical Advancements:**
    - o Progress development on enrollment workflows.
    - o Finalize and submit a recommendation for user data migration.
    - o Achieve code completion for a limited production release to demonstrate value.
    - o Select an application for onboarding to the limited production release.
    - o Select a Risk Scoring platform for integration.

- **Governance & Documentation:**
    - o Conduct QA review and provide responses.

- o   Prepare materials and for upcoming governance communications.
- o   Collect agency survey data to confirm cohort candidates.

- **OCM Strengthening Activities**

  1. Update schedule and roadmap to reflect decisions on MVP, with particular focus on limited production release so that we can communicate timeline for next level of engagement by agencies.

  2. Complete the 4Ps assessment so that we can better understand enterprise impact.

  3. Finalize and communicate selection of applications planned for Cohorts 0 and 1 so that agencies have visibility into our plans and selection process.