Washington State
IT INDUSTRY FORUM

AGENCY	DESCRIPTION & IT SERVICES
Department of Children Youth and Families	The Department of Children, Youth, and Families (DCYF) is a cabinet-level agency focused on the well-being of children. Our vision is to ensure that "Washington state's children and youth grow up safe and healthy thriving physically, emotionally and academically, nurtured by family and community."'" In the DCYF portion of the document.
Department of Corrections	The Department of Corrections (DOC) manages all state-operated adult prisons and supervises individuals who live in the community and are under DOC supervision.
Department of Ecology	The Department of Ecology is a steward to the state for environmental efforts including air quality, water quality, hazardous waste, waste sites, and a plethora of other goals.
Department of Enterprise Services	The Department of Enterprise Services (DES) provides centralized business services to state government agencies, public entities like cities and counties, Tribal governments, and Washington residents. The Procurement Inclusion and Equity Program manages good and services contracts for the state.
Department of Fish & Wildlife	The Washington Department of Fish and Wildlife (WDFW) is responsible for managing and protecting the state's fish, wildlife, and their habitats. WDFW oversees a wide range of conservation efforts, outdoor recreation opportunities, and resource management programs to ensure the sustainability of Washington's natural resources for current and future generations.
Department of Licensing	The Washington State Department of Licensing (DOL) issues and regulates licenses, registrations, and permits for drivers, vehicles, businesses, and various professionals in the state. It also enforces compliance with state laws and provides services to ensure public safety and the proper functioning of licensed industries.
Department of Retirement Systems	The Department of Retirement Systems serves over 330,000 Washington public employees across various professions, including firefighters, teachers, and police officers. As one of the most complex public retirement systems in the country, DRS administers 15 plans within eight individual retirement systems and oversees the state's Deferred Compensation Program.
Department of Social & Health Services	The Department of Social and Health Services (DSHS) is Washington's largest state agency, with 18,000 employees who provide over 60 types of direct services to approximately 3 million residents. DSHS does this through programs such as: food, cash, and medical assistance; vocational rehabilitation; long-term care; behavioral health treatment; and developmental disabilities services. To provide these services, DSHS collaborates with many state and federal agencies, occupies over 205 locations, including several 24-hour facilities, and utilizes over 300 IT applications.

Department of Transportation	The mission of WSDOT's Information Technology Division is to provide secure, reliable, and cost-effective technology solutions that enhance transportation options, improve communities, and foster economic vitality for both individuals and businesses. Currently exploring: • Field Services: solutions for leveraging AVD and reducing costs. Especially for seasonal/temporary workforce and consultants. • Procurement support: streamlining of staffing and QA, and other purchasing and services, for projects/initiatives. • Infrastructure: solutions for streamlining and reducing cloud costs. • Cybersecurity: solutions for creating/improving hybrid cloud zero-trust environment. • Work Zone Database: seeking tools for scheduling and reporting construction and maintenance activity along state highways. • Drones: use of AI and drone technology for various safety and construction/maintenance functions. • Digital Signage/Visual Paging - Looking for vendor provided and supported solutions to provide WSF customers real time travel alerts and safety information visually at holding lanes, booths, outside and inside terminals, on vessel auto and passenger decks. Solution should meet ADA requirements for the d/Deaf and hard of hearing. • Vehicle & Passenger Counting - Seeking vendor to provide a solution that counts both vehicles and passengers boarding our vessels, providing real-time stats to our crews. • Power BI: Help implementing Power BI in a way that meets the business needs and expectations in a similar way to what they are used to with Cognos.
Health Care Authority	The Health Care Authority (HCA) purchases whole-person health care for nearly a third of the state's residents. We use our purchasing power to get high-quality care at the best price. We support major systems including ProviderOne, Pay1, SEBB MyAccount, and Benefits 24/7 and PEBB. In addition, we help analyze business needs and recommend solutions, whether it's using an existing service or developing a new solution for the agency. We seek to innovate our services by utilizing human-centered design and optimize our existing processes and improve customer experience.
Integrated Eligibility and Enrollment (IE&E) Modernization Program	This multi-year initiative aims to develop modern, integrated eligibility that better supports our clients and staff. The initiative will create a portal where clients can access multiple health and human services programs and streamline the application process. Currently exploring: Technology Modernization, Data Management/Governance & Analytics, Customer Portals
Office of Minority & Women's Business Enterprises (OMWBE)	OMWBE certifies minority- and women-owned businesses to increase access to contracting and procurement opportunities with Washington state government. We help certified businesses access interest rate reductions on qualifying business loans through our Linked Deposit Program. In addition to certification, OMWBE works with state agencies and institutions of higher education to eliminate barriers to diverse

business participation on state projects, improving long-held practices through a lens of equity and inclusion.

Secretary of State	The Office of the Secretary of State is responsible for state elections, corporations and charities filings, providing library services across the state and preserving all state archival records and among other services. Currently exploring: Application modernization, Data governance, and PaaS support.
Utilities and Transportation Commission	The Washington Utilities and Transportation Commission (UTC) protects the people of Washington by ensuring that investor-owned utility and transportation services are safe, equitable, reliable, and fairly priced. Currently exploring: Infrastructure Modernization, Data Management/Governance, Application Modernization
Washington State Gambling Commission	The WSGC is an authorized law enforcement agency focused on gambling licensing, regulation, and enforcement. We partner with various law enforcement bodies to ensure the integrity of gambling and foster social welfare. We seek to upgrade to a versatile, automated system to manage licensing, ensure public compliance, handle reporting, and streamline financial transactions, alongside enhancing user engagement and data analysis. Our top priority is transitioning from outdated systems to contemporary, secure, and scalable solutions. We invite vendors experienced in modernizing state agency platforms to discuss this transformation.
Washington Traffic Safety Commission	The Washington Traffic Safety Commission (WTSC) serves as the state's designated highway safety office, as established in RCW 43.59. In collaboration with various state and local public agencies, WTSC shares the vision of eliminating traffic fatalities and serious injuries by 2030. The WTSC Director serves as the Governor's Highway Safety Representative, a federally required position for states to qualify for traffic safety funding. The Commission consists of 30 employees and ten Commissioners, chaired by Washington Governor Bob Ferguson.
WaTech Architecture & Innovation	The Architecture and Innovation division focuses on leveraging technology to enhance the delivery of services to the citizens of Washington. It encompasses several key teams: the Geospatial Program Office, the State Data Office, the Enterprise Architecture program, and the Enterprise Cloud Computing program. IT Services: Enterprise Data Strategy; Enterprise Data and Analytics Platform; Innovation and Modernization Programs; Enterprise Identity and Access Management Modernization; Enterprise Hybrid Multi-Cloud Strategies; Enterprise Geospatial Information Capabilities; Enterprise Architecture.
WaTech Computing Services	The Enterprise Infrastructure team supports the three cloud environments (Community Cloud, Azure Cloud, & AWS Cloud), Network Attached Storage (NetApp), Enterprise Backup (Veeam/AWS), BizTalk Administration, Managed Server Support, Managed File Transfer, and Internal Certificate Authority.

WaTech Contracts & Procurement	Contracts & Procurement's core function is to develop, implement and manage contracts, Terms of Service (TOS), Master Service Agreements, Service Level Agreements (SLA), Inter-Agency Agreements (IAA) and conducts all types of procurements (e.g. – RFP, RFQQ, RFQ, RFI and second tier RFx) for the acquisition of goods and services.
WaTech State Data Office	The State Data Office includes the Enterprise Data Program, which aids state agencies in leveraging data for improved decisions and services, and the Open Data Program, which offers access to public, non-sensitive data to enhance transparency and civic involvement.
Washington State Geospatial Program Office	The Washington State Geospatial Program Office (GPO) provides open data leadership, guidance, policy direction, and oversight across Washington state government. We collaborate closely with GIS departments throughout Washington to ensure that agencies have the geographic information and tools they need to make informed business decisions.
WaTech Enterprise Automation Service	WaTech's Enterprise Automation service streamlines end-to-end business workflows by reducing manual data entry and enhancing decision-making through software automation, AI-driven document processing, integrations, and workflow management. It enables customers to securely deploy, manage, and optimize their automation lifecycle, with a vision to expand AI capabilities, low-code workflows, process discovery, and cloud offerings.
WaTech Enterprise Cloud Computing Program	The Enterprise Cloud Computing Program (ECCP) is leading and guiding the adoption of cloud technologies across Washington state government, enhancing modernization, and creating a more connected government for easier access to services. ECCP seeks to establish a secure, scalable cloud ecosystem for agency modernization that includes facilitating technology adoption, advising on architecture and standards, offering a brokerage service for cost-effective and secure solutions, and supporting agencies in migration efforts.
WaTech Office of Cybersecurity	The Office of Cybersecurity (OCS) provides strategic direction for cybersecurity and protects the state government data and network infrastructure from cyber threats. The office's team of cybersecurity experts detects, blocks, and responds to cyberattacks on state networks. The office helps prevent and mitigate threats before they can cause significant damage. Furthermore, OCS collaborates with federal agencies, other states, local governments, and military agencies to enhance the security of Washington State's infrastructure and data. OCS also has specialized teams capable of assisting state agencies in addressing cyber threats. OCS promotes cybersecurity awareness through education, public forums, and training, providing training programs, tips and guidance.
WaTech Network Services	Network Services manages the network core, providing state government connectivity to corporate business partners including Statewide Area Network services, Managed Firewall, VPN, Wireless, DNS, Cloud VPN, Cloud Highway Services, and telephony services. Additionally, the division collaborates with the Office of Cybersecurity to enhance network security.

[**WaTech – State Data Centers**](#)	WaTech provides Data Center services through agency server farm support, with a primary location in western Washington and a secondary site in eastern Washington. These services offer 24/7/365 support at industry Tier 3 standards, ensuring 99.982% uptime to meet regulatory requirements. The Data Center includes redundant systems for power, cooling, and network connectivity, ensuring uninterrupted operations for critical agency and state services.