![WaTech — Washington Technology Solutions]

Technology Services Board Meeting Minutes

March 13, 2025
9:00 – 11:00 a.m.

Hybrid – 1500 Jefferson St SE, Olympia, WA, 1st Floor Conf. Rm 1213 and Virtual via Zoom

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Member Attendees: Bill Kehoe, Sen. Boehnke, Kelly Dyer, Cami Feek, James Feore, Viggo Forde
Members Absent: Rep. Couture, Tanya Kumar, Rep. Street

Call to Order – Bill Kehoe

Bill opened the meeting and noted that there was not a quorum present. The Board reviewed the past meeting minutes from the 12/10/24 & 1/29/25 meetings. Bill also noted that the TSB Charter is up for review and will be adopted at a future meeting.

One Washington Program – Eli Hayes (WaTech), Christy Campbell (OFM), Aaron Smith (OFM)

Eli, Christy, and Aaron gave an update for the One Washington Program, noting some outstanding risks such as agency readiness, integrations, and testing. The program is working toward a date range between June 2026 and July 2027 and the assessment must be completed and the remaining work defined before a go-live range can be determined. The Board noted that it's important for everyone involved to work together on solving these issues, improving testing, and making processes smoother with promises to improve communication and planning.

Workers' Compensation System Modernization Program (WCSM) – Jeff Pearson (WaTech) & Art Hebbeler (LNI)

The Workers' Compensation System Modernization (WCSM) Program is updating an old system with a new cloud-based system in stages. Recently, they hired key leaders, gathered requirements, and planned the first three phases of the project. Challenges include getting enough resources, securing funding, and setting a final schedule. Board members stressed the need for clear goals, quick, early successes, better teamwork with WaTech on cloud setup, and a faster purchasing process to speed up the project.

Healthcare Enforcement and Licensing Management System (HELMS) – Brett Putney (WaTech), Leslie Fehrenbach (DOH), Ratna Craig (DOH), Les Becker (DOH)

The HELMS project is being built using Salesforce to replace an old licensing and regulatory system. It will make credentialing, enforcement, and facility management better. The launch of Release 2 was pushed from February to late April because of major problems with payment

processing and revenue tracking, which need more testing and fixes. Board members stressed the importance of fixing integration issues, ensuring accurate data, and addressing system bugs. They also praised the team's strong leadership and dedication to making HELMS a success.

Enterprise IT Strategic Plan – Deanna Brocker

The Enterprise IT Strategic Plan is a flexible guide that helps Washington set and achieve statewide technology goals, such as improving government connections, managing data, driving innovation, and developing the workforce. To measure progress, agencies hold quarterly reviews with clear goals and performance checks to stay on track. One major project, the Resident Portal, will make it easier for Washington residents to access government services online, like how private companies offer digital services in one place.

Legislative Update – Angela Kleis

Angela Kleis provided an update on technology-related bills in the legislature, with 15 bills still being tracked. Key bills include AI bargaining rules for public employers, election security measures, expanded broadband access, and a mapping system for sewage spills. The next major legislative deadline is April 2.

TSB Charter – Bill Kehoe

Bill reviewed the draft charter, which explains what the board is responsible for. The main focus areas include overseeing IT projects, planning strategies, creating policies, encouraging innovation, and keeping up with new technologies like AI. The board is also working on filling open positions, choosing a vice chair, and making sure enough members attend meetings. They plan to finalize the charter at the next meeting.

Public Comment

No public comments were received.

Adjournment

There being no further business to come before the Board, the meeting was adjourned at 10:58 am.