Project name: Secure Service Edge (SSE) Onboarding Project

Date: May 2024

43% Complete

Secure Service Edge (SASE) Onboarding Project
Oct. 9, 2024 – Sept. 1, 2025
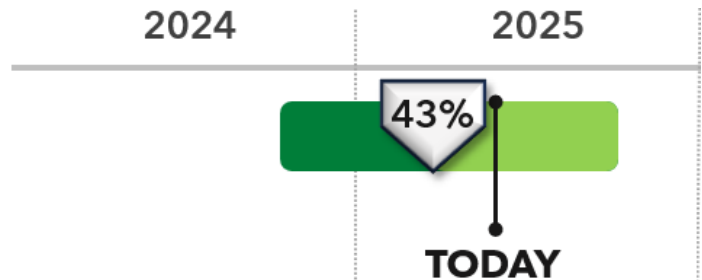
Progress summary:

The SSE Project Team continued progressing on multiple fronts, including service stability, regulatory readiness, and onboarding planning. WaTech Global Admins engaged Netskope to evaluate a "break glass" solution for emergency access. Network Operations carried out Borderless Wide Area Network (BWAN) deployments with partner agencies, and WaTech finalized updates to the Security Design Review (SDR) for production rollout. Internal and external communication strategies are also advancing, with messaging focused on translating technical benefits into plain-language value for interested parties.

Key Accomplishments:

- WaTech Global Admins collaborated with Netskope TAM to assess emergency access options to ensure agency administrators can patch and manage remote user laptops as a component of a disaster recovery plan.
- Guided BWAN deployments executed successfully for partner agencies.
- WaTech team finalized updates to the Solution Design Record (SDR).
- Town hall and governance meetings expanded awareness of SSE's benefits.

Next Steps:

- Complete network and client management tool compatibility validation with the SSE client installed on endpoint devices.
- Department of Ecology to activate the SSE client on all agency user endpoint devices (licenses to be activated in phases).
- Explore the Codeless Connector option for log ingestion by agencies.
- Publish internal WaTech communication and review onboarding guide content.
- Deploy SSE client to all WaTech agency users.
- Test Local Broker functionality.