Security Service Edge (SSE) Onboarding project

From Readiness to Rollout: SSE Transition Update

WaTech's SSE migration is making strong progress. Each step – activating licenses, configuring applications, and documenting progress – moves us closer to retiring the old F5 VPN and providing better security, easier access, and smoother experience for all.

Agency perspectives

Department of Social and Health Services (DSHS): *"We want to make your home like being in the office. We use the same security capabilities regardless of where you are, and everything unlocks silently for you in a secure way. Zero trust is magical: fewer visible locks with more security." – Keith Jewell, Cloud Services Manager.*

- ○ Benefits include malware protection, additional capabilities to fit within the Zero Trust Maturity model, and heightened level of security without end user disruption to their everyday work; current priorities are resolving blockers and confirming platform fit.

Department of Fish and Wildlife (DFW): *"SSE is a great service offering because it addresses both the customer need to connect to critical services regardless of physical location and the business need to provide those services in a safe and secure manner." – Dan Conowitch, IT Security Senior Manager*

- ○ *Benefits include economies of scale (2,200 vs 70,000 users) and SSV domain visibility; testing is wrapping up with migration targeted by year-end*

Project progress

The SSE product brochure was created to explain SSE cost benefits and support agency business cases. A project health assessment has also been completed to measure progress and guide next steps.

What this means for agencies

Agencies should review the brochure and submit interest through the Security Service Edge Customer Portal. After completing a questionnaire, agencies will be placed into the onboarding queue for configuration and training. Early adopters are already sharing lessons learned to streamline migrations.

Getting started

- Order through the Security Service Edge Customer Portal Link.
- Service questions: Kelly Sanders, SSE Service Owner
- Project specific: Sean McNiff, SSE Project Manager
- Enterprise service delivery: Cesar Rivera, SSE Business Owner

For updates and more information, visit: SSE Project Updates Page.