

Security Service Edge (SSE) onboarding project

From rollout to realization: what your agency can do now

SSE migration is progressing at WaTech, with the team capturing best practices and building documentation to support agencies interested in migrating. Thank you to the agencies that reviewed the [SSE product brochure](#) and reached out after the last few townhalls promoting the SSE solution

What's new since the last update

- WaTech's new migration ticketing process manages onboarding from start to finish, streamlining coordination, improving speed, and ensuring clear ownership of tasks.
- A centralized SSE portal is being developed as a one-stop hub for agencies preparing to onboard and migrate to SSE.

[Visual of the portal in development]



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Security Service Edge Resource Portal

i Getting Started

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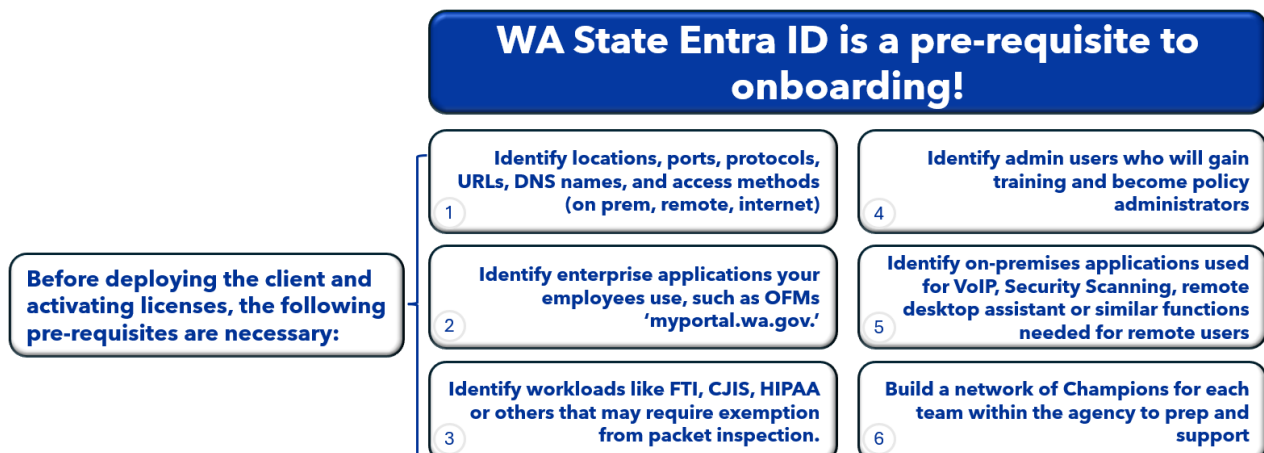
A Planning

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- For state agencies, a pre-requisites migration-planning workflow has been drafted:



What this means for agencies

Because each application functions differently, individualized configuration is needed to maintain compatibility throughout the migration process. WaTech recommends agencies create smaller, business-aligned user groups in Entra ID to simplify access to essential applications.

Additional considerations:

- Smaller groups allow a phased rollout, enhancing both control and cybersecurity.
- Legacy applications may require modernization or modifications to perform effectively with newly implemented solutions.
- 'Certificate-pinned' applications require thorough analysis due to their built-in attributes to ensure successful access.

Agency next steps

- If you're thinking about moving forward with SSE, contact Kelly Sanders and submit a ticket here: [Security Service Edge Customer Portal Link](#)
- Agencies interested will be provided with a questionnaire as a first step towards gaining insight into their organization and identifying prerequisites/pre-work tasks.
- As agencies join the queue for onboarding, they will be slated into cohorts with other agencies who will share the onboarding experience, training, and configuration to share experiences and lessons learned.

How do I order Security Service Edge?

[Security Service Edge Customer Portal Link](#)

Who do I contact if I have questions?

- Service questions: [Kelly Sanders](#), SSE Service Owner
- Project specific: [Sean McNiff](#), SSE Project Manager
- Enterprise service delivery: [Cesar Rivera](#), SSE Business Owner

For updates and more information, visit: [SSE Project Updates Page](#).