

# Design Review Transformation (DRT) Project

## What it is

The Design Review Transformation modernizes how WaTech and state agencies complete technology design reviews. It replaces the Security Design Review process with a single, customer centered service. The new Technology Review model supports faster, clearer, and more predictable decisions while still meeting enterprise security, privacy, architecture, and risk requirements.

## What the project will deliver

### Project goals:

- Provide clear and consistent guidance so agencies can confidently complete delegated technology reviews.
- Reduce WaTech led technology reviews by 50 to 75% for supported SaaS use cases.
- Shorten review timelines through unified intake, automation, and streamlined handoffs.
- Improve decision quality through coordinated reviews across Security, Architecture, Privacy, and AI.
- Increase satisfaction for agencies submitting technology reviews.
- Deliver dashboards that track cycle time, backlog, and key performance indicators.
- Support adoption through targeted communication, training, and advisory services.

## What's changing

DRT introduces a simpler, more transparent, and more collaborative operating model.

### Unified intake and workflow

All supported technology review submissions will use a single ServiceNow entry point. This creates a

consistent experience and improves visibility into status and ownership.

### Delegated technology reviews

Agencies gain authority to perform technology reviews for approved use cases using standard pre-approved patterns, templates, and guidance. WaTech shifts to an advisory role, which reduces WaTech led technology reviews and shortens timelines.

### Coordinated WaTech reviews

For technology reviews, WaTech teams work together through one unified process, so agencies experience a single, seamless review.

### Data driven oversight

The process captures structured data on submissions, cycle time, and outcomes. Dashboards support transparency and continuous improvement.

### Cultural shift

DRT moves WaTech from gatekeeper to partner. WaTech enables agencies through guidance, training, and advisory support while focusing deep expertise where it adds the most value.

## Why this matters

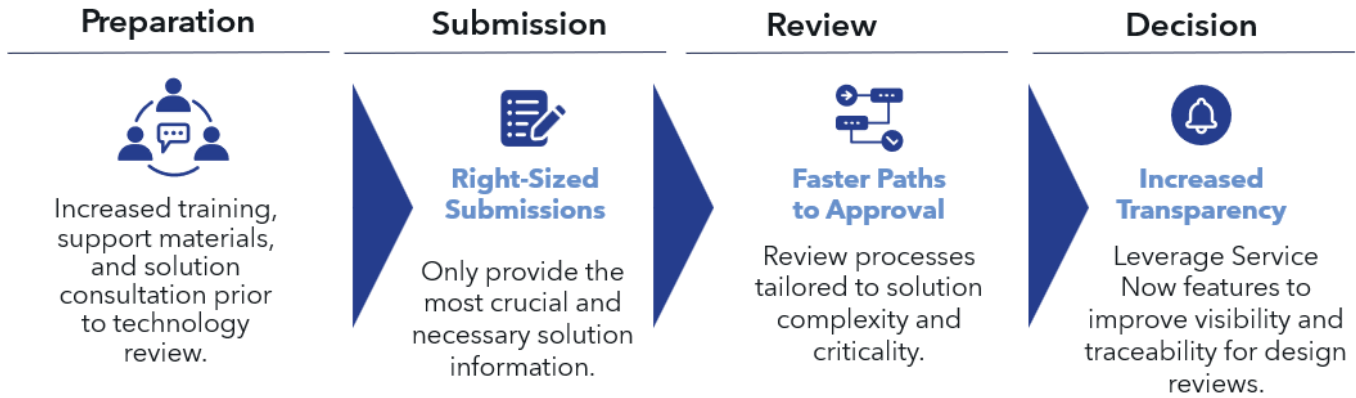
The current design review process can feel slow, hard to navigate, and inconsistent. DRT supports our strategic focus on customer experience and operational efficiency. It helps WaTech and agencies:

- Move faster without sacrificing security or compliance
- Reduce duplication and rework
- Improve transparency and predictability
- Strengthen trust and collaboration

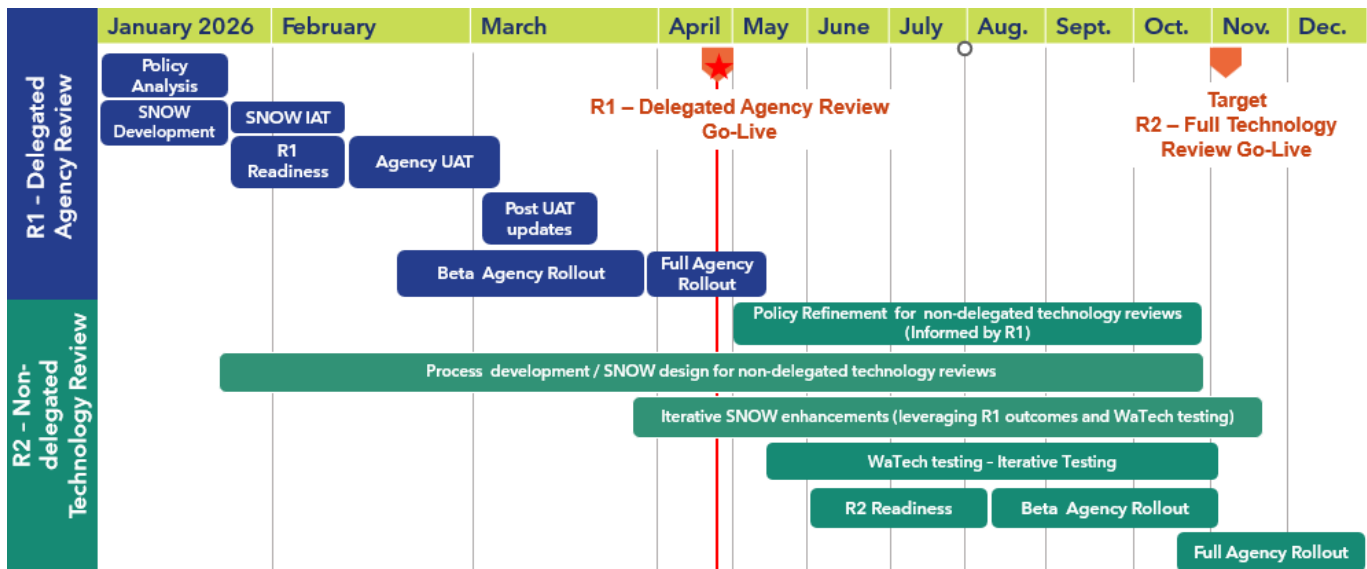
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## High Level Future State Technology Review

An emphasis on collaboration, expediency, and transparency.



### Timeline



### Who do I contact if I have questions?

Anna Persha, DRT Project Manager

### For updates and more information:

[DRT Project updates webpage](#)

Design Review Transformation (DRT) Feedback

