

Project name: Security Service Edge Enterprise Service Onboarding Project

Date: April 2026

75% Complete



Progress summary

In March, the Security Service Edge (SSE) Enterprise Service Onboarding project remained on track for schedule, scope, and budget, with active risk management focused on role-based access control (RBAC) gaps and label limitations. The project schedule remains extended through June 30, 2026, with low end-date risk.

The team held an in-person Quarterly Business Review with Netskope bringing together WaTech and Steering Committee representatives from participating agencies to strengthen cross-agency alignment. Cohort 1 agencies continued to mature the onboarding approach, with increased efficiency, clearer workflows, and improved coordination as processes become more consistent.

Adoption and technical progress also advanced during the month, with the Department of Revenue successfully rolling out SSE to its entire workforce, driving significant growth in users on the service. The Department of Social and Health Services (DSHS) advanced pilot activities (including local broker testing), and the Department of Fish and Wildlife confirmed initial steering configurations and client deployment direction. The team also enabled Washington Managed Addressing Services access over SSE.

Security Design Review approval for Cribl (to address log retention) cleared the Proof of Concept to proceed.

Next steps

- Deploy publishers for Cohort 1 agencies and continue refining onboarding and operations processes.
- Resolve the Cisco Jabber issue impacting users in the Employment Security Department call center.
- Expand DSHS rollout to the pilot group (approximately 1,400 users) and continue local broker testing, including starting testing for Ecology.

- Continue tracking and mitigating key risks (publisher cost risk; RBACv3 label constraints) and advance the Cribl Proof of Concept next steps.