

CIO Forum 06/14/2016

Welcome & Introductions

Laura Parma welcomed the CIO Forum participants to the meeting. We welcomed Baird Miller, CIO for Department of Ecology and Stacey Scott, OFM Assistant Director for Technology.

Message from the State CIO

Michael Cockrill shared a few updates.

Net Neutrality update: Court ruled on upholding the FCC on the declaration of broadband as a utility.

Terry McAuliffe, the new director for the National Governor's Association. His first act was to highlight the significance of cyber security to states. Technology is relevant in the public policy arena.

Upcoming Legislative session: IT will continue to be a topic of policy makers and for spending decisions. IT operational issues are likely to be a focus.

Michael shared that the direction for Washington is to move to O365. This will be reflected in a funding request to support the network connection to the cloud. Tenancy: The State will have a single tenant. Agencies with business requirements that preclude the agency from being part of the single tenant will document the business reasons for a separate tenant.

Michael encouraged the CIO Forum to read the OFM Director's [memo on the 2017-19 Operating and Capital Budget Instructions](#).

Michael asked [Michael DeAngelo](#) to share some information on the Governor's [Executive Order 16-07](#), Building a Modern Work Environment. Purpose is to create a work environment that is more attractive to the incoming workforce, and to make Washington State an employer of choice. Agency policy, work spaces, and a number of other aspects are addressed to posture the state with a mobile workforce.

Messaging Services Update

Lance Calisch, WaTech Manager for Messaging Services (including email, secure email, vault, and Skype for Business services) provided updates on:

- Exchange 2016 migration. Lance reviewed the plans underway to support the migration project for Exchange 2016. The plan assumes migration of agency mailboxes will begin Nov 2016 to Jan 2017. WaTech will perform the migration in coordination with agencies. Encryption at rest is a feature of the new service. Exchange 2016 will integrate with the Vault, seamlessly to customer.
- Mobile Device Management (MDM). Lance shared that the service is updated with added support of Mobile Access Gateway (MAG). MAG provides access to agency internal LAN resources from a mobile device. Please contact Lance if you are ready to test this new function. With questions, please reach out to [Lance Calisch](#).

Upcoming Calendar for Customer Events

- OFM Rate Day, June 22nd, 2016 in the Columbia Room at the Legislative Building
- Aug 17th, 2016 [IPMA session](#) on Resources to Assist in Hiring Transitioning Veterans
- The [July 14 CIO Forum](#) will have a topic devoted to review of the WaTech Customer Survey results

WaTech Customer Survey

[David Brummel](#) and [Laura Parma](#): David and Laura thanked the community for providing input to the customer survey. A review of the results will be presented at the July CIO Forum.

Report Out From the May Advisory Council

Laura Parma/WaTech. The Council's purpose: For agencies to provide input to WaTech about its services. For council materials, [click](#) and select WaTech Advisory Council from center section. [Judy Fitzgerald](#) reported out on Rate Day preparation. [Gordon Ice](#) presented on "Remote Hands" for colocation customers. [CC Kerman](#) presented on the subject of key management for data encryption, and is looking for level of interest in key management. The Advisory Council has finalized their charter.

Lynda.com Offering From DES

Jason Platter/DES. Over 4,000 online courses and more on the way. Business, technology, and creative courses applicable to agencies are included. Cost is \$35 person/year. For more information about accessing this service via the DES contract, please reach out to [Jason Platter](#).

Employee Value Proposition (EVP)

Michael DeAngelo/WaTech. Question: What's the pitch you give candidates for why they should work for the state of Washington? Data shows the State struggles with attracting and retaining new employees for a variety of reasons. Michael discussed research illustrating what features and characteristics Millennials are looking for in the workplace. For more on this conversation, or to tour Michael's team's work space, reach out to [Michael DeAngelo](#).

IT Budget & Decision Package(DP) Process

Regan Hesse/OFM, presented high level steps for navigating the updated OFM process. IT budget instructions are available online. If you have ideas on how to improve or clarify the screening criteria, please reach out to [Regan](#).

Helpful links:

- General Information: <http://www.ofm.wa.gov/budget/instructions/default.asp>
- The operating budget instructions (nested in the site linked above) have more specific information: http://www.ofm.wa.gov/budget/instructions/operating/2017_19/default.asp
- The updated decision package template: http://www.ofm.wa.gov/budget/documents/decision_package_template.docx

Jim Hammond/OCIO, IT DP prioritization process. Jim reviewed the process for the concept review with OCIO Oversight consultants. A letter will be sent shortly regarding the process for both the OCIO concept review and the WaTech Services consultation in support of agency decision packages. Please reach out to [Jim Hammond](#) with questions.

Wrap Up

Please contact [Laura Parma](#) with suggested topics you would like to see at upcoming CIO Forums.