

# Mobile Data Management

## Connected, Secure, Productive



Mobile devices are proliferating in the enterprise at an exponential rate, and mobile computing provides real business benefits. However, accessing corporate resources from a mobile device can introduce significant threats to corporate security. With the growing number of device models, platforms, and operating system versions available, customers are facing new and complex mobility management challenges.

### What is it?

Through airwatch®, WaTech provides a Mobile Data Management (MDM) service that enables agencies to address challenges associated with mobility by providing a secure, efficient way to manage all devices from a central administrative console. Our solution enables you to enroll devices in your enterprise environment, configure and update device settings over-the-air, and secure mobile devices.

### Is it expensive?

Not at all! Currently at just \$5.50\* per device per month, MDM can provide agencies with peace of mind that their mobile access to corporate data is safe and secure.

\*Editing in the Secure Content Locker requires an extra airwatch® license fee.

### How do I get started?

It's easy! Simply submit a request to the WaTech Service Desk through the online Mobile Device Management Service Application/Terms of Service Agreement form at:

[http://cts.wa.gov/products/Forms\\_online/mdm-app.aspx](http://cts.wa.gov/products/Forms_online/mdm-app.aspx)

After receipt, a WaTech Support Center representative will contact you to begin setup.

### Features

- **Email container**—Enables secure access to corporate email, calendar, and contacts through the airwatch® Agent and the native email client or through the airwatch® Inbox.
- **Application Catalog**—Agencies can control the catalog of applications that can be downloaded to the device.
- **Mobile Access Gateway**—Provides a secure means of accessing on premise content like network file shares, SharePoint, and agency Intranet sites.
- **Secure Content Locker (SCL) & SCL Collaborate**—An airwatch® device application that provides secure viewing and/or editing\* of managed content stored either on premise or in the airwatch® cloud. Accessing on premise content also requires airwatch® Mobile Access Gateway (MAG) servers.
- **Browsing Container**—Enables secure Internet browsing including custom configuration modes, whitelists and blacklists, and allows app tunneling to intranet sites without a VPN connection.

### Benefits

- Supports State/Corporate owned devices as well as Bring Your Own Device (BYOD).
- Allows management of a diverse fleet of Android, Apple iOS, Windows PC/RT, and Windows Phone devices.
- Enables employees to carry just one device for both corporate and personal use. This is possible because airwatch's® Container Management provides a complete separation of corporate and personal data on devices, securing corporate resources and maintaining employee privacy.



## WaTech Support Center

Washington Technology Solutions

855.WaTech1  
or  
360.586.1000

Press 1 for **Secure Access Washington (SAW)**  
Press 2 for **WebEx or Conference Bridge**  
Press 3 for **Applications and Desktop Support**  
Press 0 for **All Other Requests**

### Solutions Center

Direct: 360.407.9100  
[SolutionsCenter@WaTech.wa.gov](mailto:SolutionsCenter@WaTech.wa.gov)

### Service Desk

Direct: 360.753.2454  
[ServiceDesk@WaTech.wa.gov](mailto:ServiceDesk@WaTech.wa.gov)