Skype for Business®
Collaboration Made Easy

What is it?

Microsoft Skype for Business® is a collaboration tool that connects people on their PC or mobile devices as part of their everyday productivity experience. It provides a consistent, single client experience for presence, instant messaging, video, and a great meeting experience.

Skype for Business® allows users to communicate securely and stay connected with colleagues and customers from virtually anywhere they choose to work.

What is the cost?

All the features and benefits of Skype for Business® are available to customers for just $3.50 per user per month! And, there are no additional fees for minutes or attendees that are guests to Skype for Business® meetings.

What are the basic requirements?

New customers must be members of the Enterprise Active Directory, and be willing to enter into a Master Service Agreement.

How do I get started?

Simply review and accept the Terms of Service Agreement and complete and submit the Service Application at:

http://cts.wa.gov/products/Forms_online/lync-app.aspx

After receipt, a WaTech Support Center representative will contact you regarding setup.

Features

- Presence/availability
- Chat/instant messaging
- Audio conferencing through computer audio or dial-in conference number
- Video conferencing
- Desktop sharing
- Application sharing
- PowerPoint over web apps for meetings
- Integrates with Exchange (schedule meetings through Outlook, save Conversation history)
- Mobility
- External connectivity without a Virtual Private Network connection

Benefits

Skype for Business® empowers employees to do more with less. It:

- Connects employees anytime, anywhere and on any device
- Increases communication and collaboration
- Saves time and travel expense
- Saves money over other videoconferencing solutions
- Increases productivity

Support

WaTech's full-service support for Skype for Business® includes:

- Team for backend/connectivity support
- 24x7x365 on-call technical support
- Microsoft Premier Support
- SharePoint site for resources
- Quarterly newsletter
- Champions user group program

WaTech Support Center
Washington Technology Solutions

855.WaTech1 or 360.586.1000

Press **1** for **Secure Access Washington (SAW)**
Press **2** for **WebEx or Conference Bridge**
Press **3** for **Applications and Desktop Support**
Press **0** for **All Other Requests**

Solutions Center

Direct: 360.407.9100
SolutionsCenter@WaTech.wa.gov

Service Desk

Direct: 360.753.2454
ServiceDesk@WaTech.wa.gov