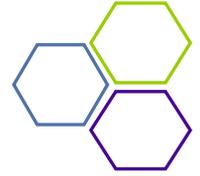


Re-inventing the Everyday Public Service Experience



About WaTech

Washington Technology Solutions (WaTech) is “the consolidated technology services agency” (RCW 43.105.006) enabling public agencies to better serve the people of Washington.

WaTech:

- Operates the state’s core technology infrastructure—the central network and data center;
- Supports enterprise applications; and
- Provides innovative services and practices through e-government.

Additionally, the agency is charged with preparing and leading the implementation of a strategic direction and enterprise architecture for information technology for state government.

Our customers include state agencies, county, city, and tribal governments, and some nonprofits.

What we do

Enterprise Systems Support

- Support more than 150 different applications that agencies, the legislature, and the Governor’s Office use to do business;
- Host more than 40,000 reports for 150 agencies.

Communications

- Provide telephone, voice mail, wireless, email, video production, video/audio/web conferencing, and LISTSERV hosting services.

Networks and Hosting

- Deliver networking infrastructure and technology to state agencies and other authorized customers with connectivity to the state’s Wide Area Network, resilient and highly available internet access, connectivity to enterprise applications and services;
- Offer Private Cloud Service, managed server hosting in the State Data Center, and Colocation Service support.

Remote Access

- Enable fast and secure remote access to agency and state network resources from any web browser, and provide secure data transfer between distant locations and an organization’s main network.

Security

- Offer multiple solutions for keeping an organization’s data safe and secure, both inside and outside the state network.

Messaging

- Provide agencies with a secure, efficient way to manage its mobile devices from a centralized console; manage the shared employee directory that provides contact, schedule, organizational, and other information for state employees of member agencies;
- Offer secure communications platform that allows users to stay connected from virtually anywhere they choose to work; and shared email services.

Storage and Backup

- Provide various storage and backup options, including options for extra storage space, disaster recovery, business continuity, and tape backup.

Web Design and Development

- Administer domain naming services to all agencies connected to the State Government Network or the IntraGovernmental Network for the .wa.gov and state.wa.gov.us domains; provide collaboration tools for teams inside or outside an agency;
- Offer agencies use of state-of-the-art Usability Lab to involve users in the product development process, including websites and applications.