



Timeline of Actions/Decisions Related to O365

As of November 4, 2014

Subjects include: ADFS, Identity Management, Exchange, Lync, SharePoint, O365 Licenses, O365 Tenant Design

Month/Year	Action/Decision
October 2012	<p>The original O365 Business Case Analysis, developed by the OCIO, DNR, CTS, and 12 other state agencies, was completed in October 2012. The recommendations were endorsed by the CTS Advisory Council.</p> <p>http://cts.wa.gov/projects/cloud_based_email/documents/121024_ms_office_365_bus_case_analysis.pdf</p>
November 2012	<p>ADFS implemented for identity federation to cloud services.</p>
January 2012	<p>Returned to the CTS Advisory Council to present recommendations for an on-premises Lync 2013 implementation and an on-premises SharePoint 2013 upgrade.</p> <p>http://cts.wa.gov/advisory_council/documents/meetings_2012/121205_srv_inquiry_lynyc.pdf</p> <p>http://cts.wa.gov/advisory_council/documents/meetings_2012/121205_srv_inquiry_sharepoint.pdf</p>
February 2013	<p>Presented initial concept paper on Identity Management and Forefront Identity Manager (FIM) at CTS Advisory Council.</p> <p>http://cts.wa.gov/advisory_council/documents/meetings_2013/130206_ims_srv_improvement.pdf</p> <p>http://cts.wa.gov/advisory_council/documents/meetings_2013/130206_conceptual_design_fim.pdf</p>
April 2013	<p>Shared information at CTS Quarterly Customer meeting on ADFS service.</p>
September 2013	<p>SharePoint 2013 environment upgrade complete.</p> <p>Provided overview of Lync 2013 service at CTS Advisory Council.</p> <p>http://cts.wa.gov/advisory_council/documents/meetings_2013/130908-lynyc-2013.pdf</p>
November 2013	<p>Provided updated information on Lync rates at CTS Advisory Council.</p>

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	<p data-bbox="467 289 1393 359">http://cts.wa.gov/advisory_council/documents/meetings_2013/131006-lync-2013.pdf</p> <p data-bbox="467 396 1344 466">Proposed approach for updating the October 2012 O365 Business Case to determine whether to reconsider adopting a cloud solution.</p> <p data-bbox="467 504 1430 573">http://cts.wa.gov/advisory_council/documents/meetings_2014/140205_O365_License_Management_CTS_Advisory_Council.pdf</p>
December 2013	Briefed OCIO on current challenges with Enterprise Active Directory and proposed Identity Management strategy.
February 2014	<p data-bbox="467 682 1360 751">Proposed approach for O365 license management at CTS Advisory Council. Recommended a single, shared O365 tenant design.</p> <p data-bbox="467 789 1430 858">http://cts.wa.gov/advisory_council/documents/meetings_2014/140205_O365_License_Management_CTS_Advisory_Council.pdf</p>
March 2014	Worked with CTS Advisory Council to develop questions for Microsoft on O365 licensing.
April 2014	<p data-bbox="467 966 1425 1064">Shared findings from the O365 assessment with the CTS Advisory Council and recommended moving forward with an on premises upgrade. Council members concurred.</p> <p data-bbox="467 1102 1382 1171">http://cts.wa.gov/advisory_council/documents/meetings_2014/140402-srv-inquiry-ms-o365-conclusion.pdf</p> <p data-bbox="467 1209 1377 1278">Shared information at the CTS Quarterly Customer meeting on O365 license management and the O365 assessment.</p> <p data-bbox="467 1316 1386 1352">http://cts.wa.gov/quarterly_cust_mtg/documents/2014/o-365-apr-2014.pps</p> <p data-bbox="467 1390 1382 1459">Shared information at the CTS Quarterly Customer meeting on remodeling Enterprise Active Directory as part of a larger Identity Management strategy.</p> <p data-bbox="467 1497 1419 1566">http://cts.wa.gov/quarterly_cust_mtg/documents/2014/remodel-enter-ad-apr-2014.pps</p>
May 2014	<p data-bbox="467 1585 1003 1621">Lync 2013 Phase 1 (IM, presence) complete.</p> <p data-bbox="467 1656 1419 1726">Facilitated discussion between CTS Advisory Council members and Microsoft on O365 licensing questions.</p> <p data-bbox="467 1764 1430 1833">http://cts.wa.gov/advisory_council/documents/meetings_2014/140507_o365_questions.pdf</p>
June 2014	SharePoint 2013 customer migration complete.

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August 2014	<p data-bbox="467 254 1360 289">Lync 2013 Phase 2 (audio/video conferencing, desktop sharing) complete.</p> <p data-bbox="467 327 1403 428">Returned to CTS Advisory Council to recommend a revision to the O365 tenant design – multi-tenant instead of single, shared tenant – based on new information available from Microsoft.</p> <p data-bbox="467 470 1422 537">http://cts.wa.gov/advisory_council/documents/meetings_2014/O365%20Tenant%20Design.pdf</p> <p data-bbox="467 579 1357 646">Hosted Azure AD workshop with Microsoft product development team and select customers to discuss cloud identity strategy.</p> <p data-bbox="467 688 1357 821">Learned from product development team that the multi-tenant design had limitations. Informed that Azure AD product roadmap will include “Administrative Unit” (AU) capabilities that will allow delegation of license management, SharePoint administration, etc.</p>
September 2014	<p data-bbox="467 846 1349 913">Prepared to return to CTS Advisory Council with new information on O365 tenant design. Meeting was cancelled.</p> <p data-bbox="467 955 1422 1022">Prepared Decision Packages to bundle email and Lync services at a reduced rate, and to fund initial steps of an Identity Management initiative.</p>
October 2014	<p data-bbox="467 1039 1403 1106">Establishment of single wa.gov O365 tenant complete and available for O365 license activation.</p> <p data-bbox="467 1148 1382 1249">Established processes for O365 license management. Tenant currently being evaluated by several customers using licenses purchased by CTS. None have introduced their own licenses to the tenant.</p> <p data-bbox="467 1291 1365 1358">High level design for on premises Microsoft Exchange and Symantec Vault upgrades complete.</p> <p data-bbox="467 1400 1414 1467">Began work to evaluate the implications of SharePoint Online in a single, shared tenant.</p>