

WaTech Advisory Council Meeting
May 24, 2016

Attendees: Wayne Hall (DSHS/ET), Rose Bossio (DRS), Steve Young (DNR), Bob Lanouette (LNI), Jennifer McNamara (DOH), Aaron Hughes for Scott Emry (DFW), Corina McCleary (DEL), Paul Fischer for Renee Linder (ESD), Rob St. John (WaTech), Dan Mercer (WaTech), Judy Fitzgerald (WaTech), Laura Parma (WaTech)

Presenters from WaTech: Judy Fitzgerald, Gordon Ice, Dan Mercer, CC Kermen

Welcome

Laura Parma welcomed the participants.

Finalize Advisory Board Charter

Laura Parma asked for feedback regarding the language pertaining to attendance in having others attend in their place. All agree with wording however it was mentioned to have the backup be a consistent substitute.

Laura also asked for feedback on whether to have paper copies or publish prior to meeting so attendees can make own copies- It was agreed that no copies are needed. This will be the last meeting with printed documents. They will be posted on the WaTech page prior to meeting. A link will be sent out prior to meeting.

WaTech Financing and Preparation for Rate Day 2016

Judy Fitzgerald reviewed a slide presentation explaining what WaTech is working on in support of OFM Rate Day scheduled for June 22nd. During the presentation, DNR and DSHS raised operational concerns about specific VPN situations. Laura will follow up with the internal teams and those CIOs.

New WaTech Service: Remote Hands for Colocation Olympia and Colocation Quincy Services

Gordon Ice reviewed a new service that he is developing for Remote Hands in both Olympia and Quincy. He shared information about the service and the Advisory Council members provided input. One request was for looking at adding a bundle of a half hour. A request was made to have good clarity of the skillsets including the scope of the service. Input was provided about tracking the time spent on the activities.

Potential New WaTech Service: Secure Certificate Service

CC Kerman presented information about a potential new service for key management. She is seeking input from the Advisory Council about the need in agencies. CC would like feedback to her on the specific questions she posed in her presentation. That information can be provided to her or to Customer Account Managers.

Agenda Input for the July Meeting

A request was made to have Michael share an update on the office 365 decisions, tenant design as follow up from the Executive Board Meeting.