

MFaaS Semi-Monthly Customer Meeting

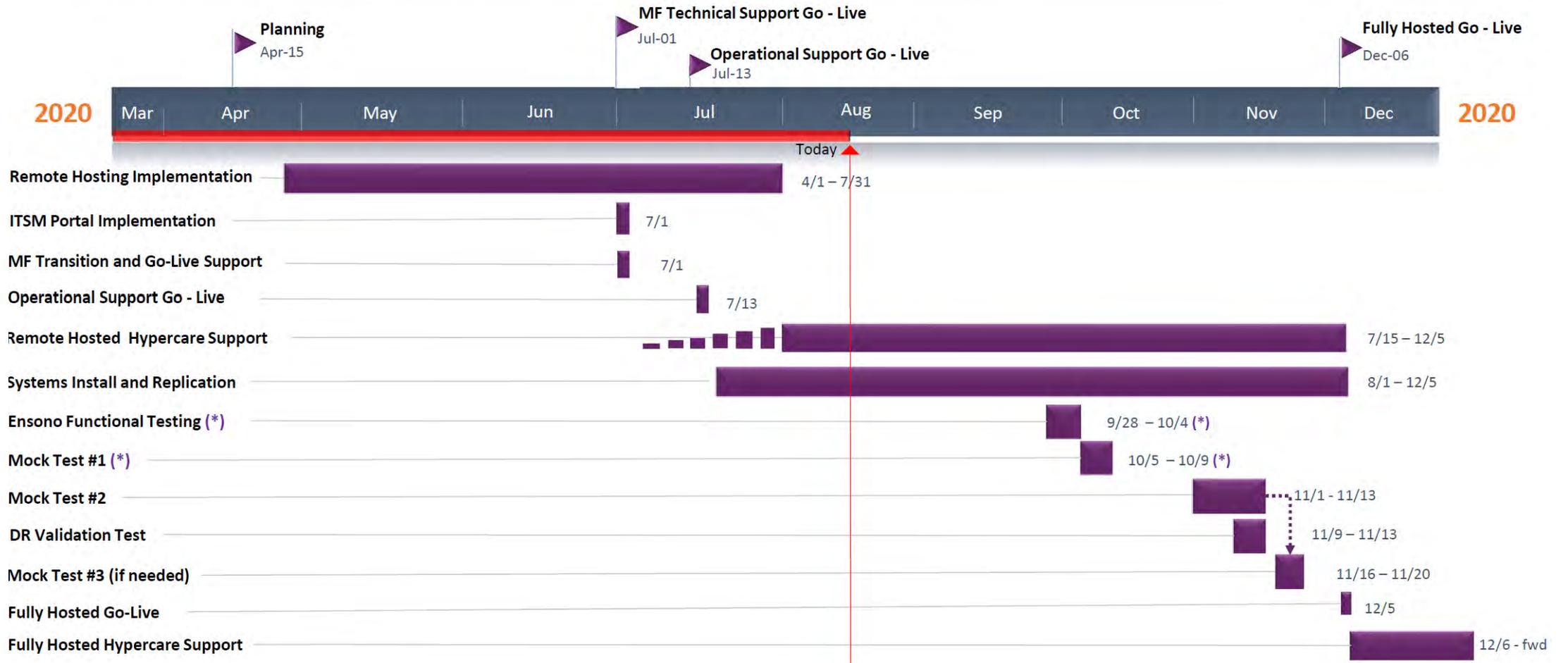
August 18, 2020

Agenda

- Welcome
- Migration Milestones & Schedule
- Current & Planned Activities
- Agency Testing
- Pricing Model
- Q&A

Migration Milestones & Schedule

Project Timeline (*) Early Testing dependent on systems deliveries, config and data replication



Current & Planned Activities

- SW Reconciliation
 - Awaiting pricing on a few IBM items that were found during run of TADz report from Ensono
- SSA
 - Working with DSHS to submit the Security Evaluation Questionnaire
 - If DSHS or WaTech ask for assistance please prioritize this effort
 - Risk to timeline of the project

- Mock 1 October (contingent system installation)
- Mock 2 November 2 - 13
- D/R Validation November 9 – 13
- Mock 3 (if needed) November 16 – 20
- Production cutover December 5 - 6

- Customer Testing Meeting frequency increased to weekly
- August 18 – Next Testing Meeting
 - Focus:
 - Reviewing test details for what testers should expect during each round of testing.
 - External agency testing

Pricing Model

- Reviewed at the Steering Committee (August 11)
 - Received approval from the steering committee
- Delivers 23% savings to the state
- All agencies receive significant savings

CA-7 Prose Update Request (Reminder)

- Ensure important callback or “take action” procedures are updated with **current staff**, removing references to staff who no longer work for your agency.
- Update phone numbers to **include the area code (10 digits)**.

Questions/Comments

Customer Testing Meeting – August 19

Next Customer Meeting – September 1

Steering Committee – September 8