Chat, Call, Meet & Collaborate

Microsoft Teams provides private and group messaging, video conferencing, call and document sharing capabilities from multiple platforms. Teams makes it easy to work and collaborate from anywhere! Your agency can use Teams today as part of your COVID-19 telecommuting strategic plan.

Licensing

Teams is covered via the M365/O365 E3/G3 level licenses. Licenses are currently registered in the Enterprise Shared Tenant.

Audio Conferencing

A Teams audio conference license is an add-on that enables audio conferencing. When an organizer schedules a Teams meeting, a local telephone number is added to the invite for users to call.

PBX Integration

With Teams, connect to the Public Switched Telephone Network (PSTN) in one of two ways:

- Purchase a O365 Microsoft Calling Plan (domestic or domestic and international). A Microsoft Calling Plan is an all-in-the-cloud solution with Microsoft as your PSTN carrier.
- Use of WaTech’s existing telephony infrastructure for on-premise PSTN connectivity.

More information on PBX integration is on our website.

Prerequisites

- Agency name registered in the Shared Tenant.
- Users synchronized to the Shared Tenant.
- A M365/O365 E3/G3 level license registered in the tenant.

Note: You do not need to migrate mailboxes to Exchange Online to begin using Teams.

Learn More

If you would like to learn more about Teams, or are interested in using Teams, please Contact your agency’s Customer Account Manager (CAM), or contact the WaTech Support Center at 360.586.1000 or 855.928.3241 or emailmailto:support@watech.wa.gov to schedule a Teams consultation.